

Questions to interview candidates in a clothes shop

1. May I have your name please?
2. What made you interested in working at a clothes shop?
3. Do you have any previous experience in retail or customer service?
4. What skills do you think are necessary to be successful in a clothes shop?
5. How would you greet a customer who comes into the store?
6. What would you do if a customer needs help finding a particular item of clothing?
7. Can you describe how you would handle a difficult or upset customer?
8. How do you keep track of multiple tasks at once, such as assisting customers while also restocking items?
9. Are you comfortable using a cash register or handling money?
10. Can you tell me about a time when you had to work in a team to achieve a goal?
11. How would you handle a situation where a customer wants to return or exchange an item?