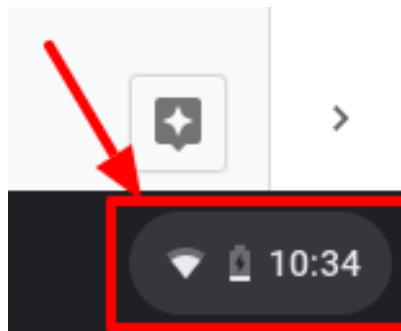


BCPS Chromebooks ChromeOS Updates

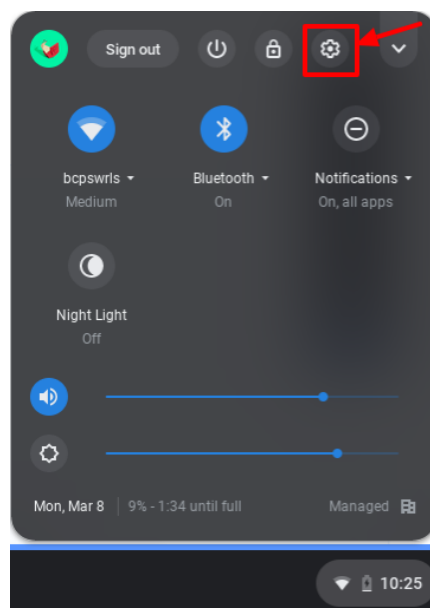
Subject:

This document provides instructions on how to update the ChromeOS operating system.

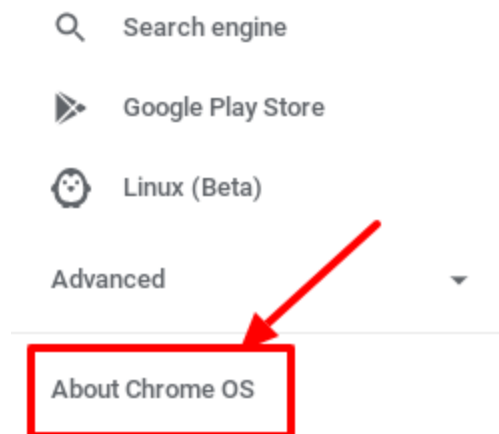
- Turn on the Chromebook and login with your BCPS email address and password.
- After a successful login, In the lower-right corner of the screen click on the system tray.



- In the dialog box that appears, click on the settings icon.

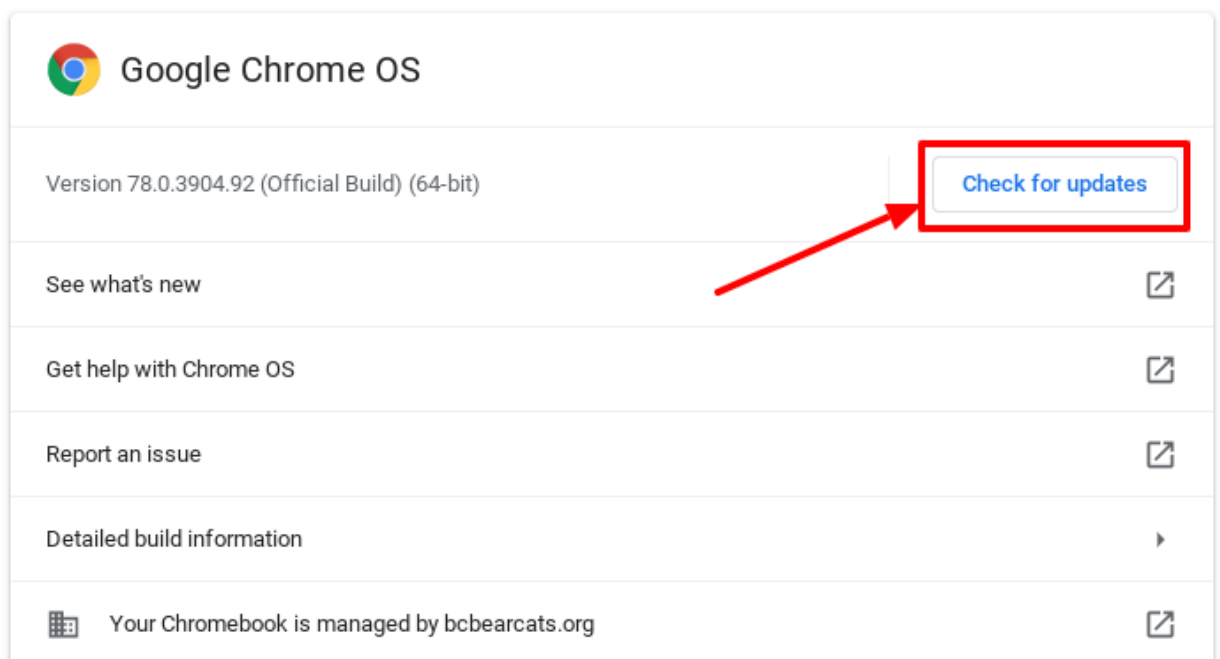


- On the settings screen, on the left side panel, click on “About Chrome OS”



- On the About Chrome OS screen, click on “Check for Updates”

About Chrome OS



- If you see the words “**Your Chromebook is up to date**” in the following window, your device is already up to date, and you may close the window and resume using the device normally.
- NOTE: The version shown below is not the most current version. The version you see may be different, but as long as you see “**Your Chromebook is up to date**”, no further action is necessary.

About Chrome OS


Google Chrome OS


Your Chromebook is up to date
 Version 88.0.4324.208 (Official Build) (64-bit)

[See what's new](#)


[Get help with Chrome OS](#)


[Report an issue](#)


[Additional details](#)



 Your Chromebook is managed by bcbearcats.org
 

(CONTINUED ON NEXT PAGE)

- If your device is not up to date, you will see the following message. You can leave this screen open to monitor the progress of the update. NOTE: The update may take 5+ minutes to complete.

About Chrome OS


Google Chrome OS


 Updating your device (13%)
 Version 78.0.3904.92 (Official Build) (64-bit)

[See what's new](#)

[Get help with Chrome OS](#)

[Report an issue](#)

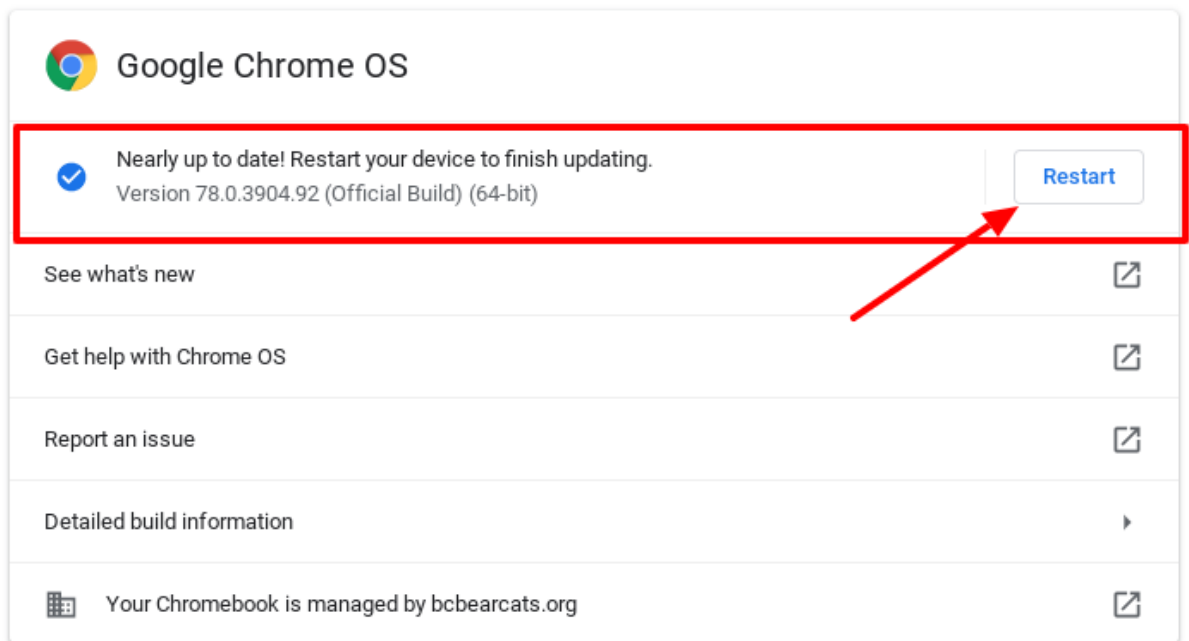
[Detailed build information](#)


 Your Chromebook is managed by bcbearcats.org

(CONTINUED ON NEXT PAGE)

- When the device has finished downloading and installing the updates, you will see the following screen. Click on the “Restart” button to complete the update. The device will then reboot.

About Chrome OS



- Once the device has rebooted, you can login and use the device as normal.
- If you have any difficulties with the update process, please submit a Helpdesk ticket indicating the specifics of the problem along with the Asset tag/Serial number of the device and its location. We will then have a technician dispatched to troubleshoot further.
- Thank you for your assistance in this process.