

Student Responsibilities for BYODD and Technical Support at the College

Battery Life / Charging

Laptops are an essential piece of learning equipment, and it is the students responsibility to ensure it is well maintained and charged in preparation for each school day. Students need to recharge their laptop overnight, every night, ready for the new College day. Laptops should be capable of lasting a normal College day on battery power alone.

Students can access charging cables in Jarnosse (library) during break times. Students can request that their laptop is left in a charging cabinet between break times. Under exceptional circumstances, students may request to borrow one, of a limited number, of laptop chargers for ONE teaching period. Students will need to exchange their Compass ID card for the charger.

Technical Support

If a student is experiencing problems with their laptop/device, their first step is to troubleshoot the problem themselves. More often than not, students will be able to resolve most software issues. If students experience persistent hardware or software issues, they can bring the laptop to IT Support during break times. Students who come during class time will not be attended to.

Backup / Recovery

Students will at all times be responsible for backing up their laptop data. Parents/carers should consider organising a reliable backup storage system at home for personal data. This could be an external hard drive or DVD drive. Flash drives/USB sticks are not a reliable backup method and should only be used to transfer data from one location to another.

Loan Laptops

- Where a student is without their laptop due to a warranty claim, a replacement laptop may be issued on loan (dependent on availability) for 5 school days, or until the student's laptop/device is repaired.
- Where a student has left their laptop at home, unless there is an exceptional need for the device, this request will be denied.