

Shannon Dye

Mid-level Web Developer

Augusta, GA

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Web developer with a proven ability to adapt to both self-starting and collaborative environments while staying focused on achieving high-quality results. I am a motivated individual with a growing knowledge of languages and development tools seeking a suitable position at a reputed and growth-oriented organization. I am eager to obtain a challenging position at a prestigious company that will expand my learning and builds upon my developer skills.

SKILLS/LANGUAGES/TECHNOLOGIES

Full-stack Development | HTML | CSS | JavaScript | JQuery | PHP | AWS | Git | MySQL | Vue.js | Zend | Laravel | APIs

EXPERIENCE

Morton Software Insights, Atlanta, Ga - *Mid-level Web Developer/Software Engineer*

April 2018 - PRESENT

- Solved tickets dealing with bugs or requested features; committing to central repositories
- Work within an Agile development team on a full-stack web application for media storage and transmission using PHP (Laravel), MySQL, Vue.js, and AWS S3
- Created a back-end workflow for migrating media assets (videos, images, audio, news, and graphics) to an Amazon S3 bucket using AWS S3
- Expanded DOD awards functionality using PHP (Laravel), MySQL, Vue.js
- Provide escalated technical and development support for the Tier II service/helpdesk team
- Implemented updated password security features including two-factor authentication, security questions, minimum passwords requirements, and mobile or email password reset features
- Work closely with our team to increase customer satisfaction by providing critical feedback and assistance for product enhancements
- Maintain web applications as identified by supervisor and management
- Promptly answer service/helpdesk support-related emails, calls, and other electronic communications

EDUCATION

Kennesaw State University, Kennesaw, Ga - *B.S. Computer Science*

August 2014 - December 2016