

## Terms and Conditions:

*The following Terms and Conditions of Sale and Delivery apply to all auction sales with the Sister District Project Sonoma West County – Auction for Action. We will send you an electronic copy on request.*

### 1. Prices:

All final auction prices are in USD, exclusive of delivery costs and local and sales taxes, unless stated otherwise.

### 2. Price changes

The Sister District Project reserves the right to change prices and correct any pricing errors at any time during the period of the auction. If a price change has an effect on your bid (s) you have placed, you have the right to cancel them without any charge.

### 3. Photos and illustrations

All photographic images and illustrations are unique and may not be used for other purposes. We show you the best representative picture(s) of the items(s) on our website – but small differences may never be used for any dispute or claims.

### 4. Location

All our prices are exclusive of transport and insurance costs. The Sister District Project will only deliver to the Sonoma County Region. If you are outside of this geographic region, you must arrange for pickup or delivery (through a 3rd party carrier) of your items, and you will be responsible for any related charges.

### 5. Payment

The Sister District Project only delivers orders after full payment has been received in advance through our ActBlue Donation link.

All payments need to be fulfilled within 7 business day after closure of the auction. The Sister District Project has the right to cancel the sale if the payment is not received in time. You will be contacted the week of October 10th to arrange pick up or delivery of an item.

## 6. Complaints

If, on receipt, you notice that the delivered product does not correspond to your order, you must contact us directly by at [sd.westcounty@gmail.com](mailto:sd.westcounty@gmail.com). Your complaint will then be handled accordingly.

## 8. Guarantee

As we auction a variety of items, experiences, and services, it is not possible for us to offer any form of guarantee - we strive to supply products of the highest possible quality - however it is impossible for us to offer any guarantee.

## 9. Cancellations

There are no cancellations for items unless 1. a change in price affects your bid or 2. The Sister District Project has not received a payment within the allotted time & decides to cancel the sale. There will be no refunds for items.