

January 30, 2023 | Service Access - Subgroup Meeting Notes

Attendees

Hoffman *	X	Mollayeva	X
Johnstone *		Pollifrone	
Backhaus		Reisher	X
Corrigan	X	Trexler	X
Dettmer	X	Zhang	X
Hammond	X		
Hart		Cushen (NASHIA)	
Meixner		Ferrington (NASHIA)	X

* Co-chair

General Updates/Announcements

None

Discussion

Section 1 Discussion

Overview of Resource Facilitation - Lance, Peggy, Samantha, Maria, and Judy will work on this

- What is resource facilitation? (broad definition)
- Broad-based concepts of the different models
- Comparison and contrast of the ingredients of RF (as they vary from program to program)
- Examples of model programs that represent different types of RF
- Research outcomes for RF

Review of document shared by Tatyana - RF efforts by state, includes a broad definition from BIA, the basic principles of RF, and a table of which specific components are available in each state

- Compiled using the interactive map at biausa.org - some of the services listed are not specific to people with brain injury

Jill and Haleigh have a smaller project working where they are speaking from each representative from each state to better understand their RF offerings

- will pull out where there is info and referral, info and referral with a follow up, RF with goals and interventions.
- Other questions: where is RF primarily housed, what kinds of eligibility criteria/assessments are used? Might be able to create a small map that could be incorporated into the white paper.
- Began with info gathered through an ACL workgroup meeting, and finishing with individual interviews.
- Suggestion to also collect person served to staff ratios, how do they count units (contacts/calls vs people), what is the evaluation (satisfaction/life improvement)?
- Discussion of difficulty of determining when a case is open vs closed, and when and how often to follow up.
- Type of database being used is also being collected (Salesforce, etc.)
- Looking to finish up interviews in February and have project wrapped by end of March.

Discussion of Possible Other Products

Partnering with AgrAbility

- Is that an appropriate partnership, is there anything that can enhance the effort or just amplify what is already being done?
- Relevant information
 - Funding comes from federal Department of Agriculture
 - Not connected to most state vocational rehab programs, they function independently but are in most of the university extension programs.
 - In Ohio, they are most closely connected to the assistive technology program, which is funded by the state vocational rehab program.
 - In Colorado, connections are more at local level (i.e., local PT/OT therapist who does the evaluations cultivates a good relationship with a local counselor.
 - There is a patchwork of connections between AgrAbility and state organizations and ACL workgroups (there are only 15-20 grants).
- Is there something we can codify or give to other state organizations to help them with what has worked for the Missouri group?
 - In terms of a developed product, there are concerns that the national AgrAbility center, state organizations, and brain injury associations and alliances don't have the combined relationships to make a product feasible.
 - Brick will find out more about the history of the relationship with the MO vocational rehab program to inform future discussions.

Narrated PPT File and One-Pager

- Related products to the white paper.
- NASHIA can house these products on the website.
- Audience: state department heads
- Lance will take the lead on development.

Question (Tatyana): can we develop partnerships with the brain injury associations in each state?

- We can and do connect with the brain injury associations and alliances in each state when possible.
- There is a Brain Injury Alliance and Brain Injury Association in each state (non-profits). Certain state governments are members of one or the other, and they are not the only players in the state dedicated to brain injury.
- The state government brain injury programs tend to have the funding for the resource facilitation, and they may subcontract the work to the alliance or association, or to another party.

Decisions (if applicable)

Subgroup will develop a narrated Powerpoint and one-pager document after completion of white paper. Lance will take the lead on development, and NASHIA will house the products on their website.

Action Items - What, Who, By When

- Lance and Jill will meet in the next couple of days so that Lance can incorporate the scope of data being collected by Jill and Haleigh to inform the writing of section 1.
- Brick will research how the state program is working with AgrAbility and share those details in the next meeting.

Next Meeting Date:

February 20, 2023