

Terms and Conditions

1. Course Offering

The Institute provides a comprehensive training program in the German language and culture. The course duration and fees are as follows:

Level	Duration	Price
A1	2 months	30,000 Ksh.
A2	2 months	30,000 Ksh.
B1	2 months	30,000 Ksh.
B2.1	2 months	30,000 Ksh.
B2.2	2 months	30,000 Ksh.

2. Payment Terms

The tuition fee for each level (A1, A2, B1, B2.1, B2.2) is Ksh 30,000, covering the 2-month duration at Ksh 15,000 per month. The full amount of Ksh 30,000 must be paid in advance before the start of each level. Failure to pay the full fee by the deadline will result in discontinuation from classes and restricted access to course materials and study platforms.

The payment deadline for the full tuition fee is the last day before the start of each level. For example, if a level starts on the 29th of July, the full payment of Ksh 30,000 is due on the 28th of July.

3. Refund and Commitment Policy

Any fees paid before an intake to secure a slot are strictly non-refundable. In addition, the tuition fees for each level as set out in Clause 1 (A1, A2, B1, B2.1, B2.2) are not partially refundable once the respective level has commenced, regardless of attendance, withdrawal, or discontinuation.

3. Class Schedule

Classes are held from Monday to Friday at the agreed class time.

4. Course Materials

The Institute provides PDF files of the course materials. Students must have printed copies of their assigned class materials. They can either purchase the printed versions from the Institute or print them independently.

5. Student Responsibilities

Students are expected to attend and complete the training program diligently and professionally, abiding by the Institute's rules and regulations. Students are responsible for their own materials during the length of study, including but not limited to transport, meals, stationery, and health insurance.

6. Nature of the Program

The Institute is a language institution and does not guarantee or promise any employment or placement outcomes for students without a further written agreement.

7. Relationship and Communication

The Institute and the Students agree to maintain a cooperative relationship and communicate in a timely and respectful manner. Both parties agree to respect each other's privacy and confidentiality.

8. Educational Background Disclosure

Students are required to disclose their educational background prior to enrollment to determine eligibility for one of the Institute's programs: German language training for nurses, German language training for early childhood education (ECE) teachers, or general German language training. The Institute will assign students to the appropriate program based on their qualifications. Failure to provide accurate and complete educational background information or non-compliance with the assigned program will result in immediate exclusion from the Institute without any refund.

9. Dispute Resolution

These terms and conditions are governed by the laws of the Republic of Kenya. Any disputes arising from or related to these terms and conditions will preferably be settled by arbitration or mediation, or litigation in extreme circumstances.

Last Update: October 27th, 2025