

## CURRICULUM VITAE

**Connor Franklin Rey** (they/them)  
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### EDUCATION

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June 1, 2024 Master of Science	University of Washington Library and Information Science
December 16, 2019 Bachelor of Arts	Arizona State University Art Studies

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### LIBRARY POSITIONS

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Fall 2024 – Present San Diego State University	Sr. Assistant Librarian Assessment Librarian
Fall 2022 - Summer 2024 University of Washington Libraries	Student Assistant Peer Research Consultant
Summer 2021 - Summer 2022 Grossmont Healthcare District's Health & Wellness Library	Assistant Library Assistant

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### LIBRARY SERVICE EFFECTIVENESS

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#### Reference

1. Aug 2024 - present      Provide reference services at Research Desk, libchat,

#### Cataloging

2. Aug 2024 – Present      Chair of the CatStats Task Force  
Established cataloging statistics collection and reporting procedure. Ensuring quality in data collection and analyzing trends.

#### Outreach

3. Aug 2024 – May 2025      Provided weekly library tours

## Assessment

4. May 2025 – Present  
Chair of Library Assessment Committee  
Coordinating development of the library assessment plan, coordinating library-wide assessment activities
5. Apr – Aug 2025  
Appointed member of AI Policy Taskforce  
Collaboratively drafting library-wide AI guiding principles.
6. Apr 2025  
Benchmarking evaluation of SDSU Library expenditures and staffing in comparison to other newly classified R1 institution libraries.  
Analyzed ACRL data to evaluate SDSU Library's capacity to support R1 research activities.
7. Jan - Jul 2025  
Appointed Chair of User Data and Records Retention Task Force  
Coordinated review of library privacy policies, conducted of environmental scan of user data, provided draft update to library user privacy policy and recommended procedures to protect user privacy.
8. Dec 2024 - Jul 2025  
Coordinated Library User Study Design workshop for library faculty and staff  
Collaborated with SDSU Geography Professor Keavy Mcfadden to facilitate a qualitative study design workshop for library faculty and staff to develop user-centered research projects.
9. Dec 2024 – Apr 2025  
Assessment of desktop usage in SDSU Library  
Analyzed and visualized Library desktop logon data to demonstrate declining usage since 2020.
10. Dec 2024 - Apr 2025  
Contributor on SDSU Library of the Future White Paper  
Collaboratively drafted paper expressing space-related needs of Library faculty and staff.
11. Nov 2024 – Mar 2025  
Coordinated the collection of data and and submission for the Association of College and Research Libraries 2024 Academic Library Trends and Statistics Survey
12. Nov 2024  
Surveyed library faculty on resources needed to conduct qualitative user research
13. Oct 2024 – Oct 2025  
Coordinating cooperative library research event, the Pub(lic Opinion) Crawl 2025, an event held in the library at which incentives are provided to recruit library users to participate in a variety of qualitative studies being conducted simultaneously.
14. Aug 2024 – Present  
Library data sharing, analysis, and consultation services  
Support Library faculty and staff across departments in collection, processing, and analyzing data for assessment activities to ensure critical, data-informed decision making.
15. Aug 2024 – August 2025  
Assessment of assessment priorities of university library faculty and staff  
Surveyed and interviewed library faculty and staff to determine shared priorities for assessment in the library.
16. Aug 2024 – March 2025  
Gate Counter troubleshooting  
Established workflow to more accurately estimate accurate headcounts for faulty gate counters to better track library traffic
17. Aug 2024  
Provided assessment of library services and expenditures on Interior Architecture program for the purposes of its programmatic accreditation

## Collections Strategies

18. Jul 2025 - Present Establishing workflow for collecting database cost usage statistics to inform budgetary decisions. Collected data, conducted analysis, and shared recommendations.
19. Jan – Feb 2026 Developed circulation statistics dashboard for the Imperial Valley Library collection to assess usage, collection management, and weeding.
20. Jun 2025 Retrieved data on circulation of course reserves for assessment of the collection
21. Apr 2025 Developed circulation statistics dashboard for the Gateway Collection to assess usage, collection management, and outreach messaging
22. Jan – Apr 2025 Provided physical and electronic usage data for Chicax Collection assessment
23. Nov 2024 – May 2025 Assessment of usage of physical and electronic library resources to determine which resources to cut in wake of budget cuts
24. Oct 2024 Assessment of Love Library Room 34 inventory for stacks maintenance
25. Sep 2024 Evaluated of usage of EBSCO Active Business Administration Subscriptions

## Marketing

26. Aug 2024 – Present Provides library data for purposes of marketing library collections, spaces, programs, and services.

## Instruction – Guest Lectures

27. **Franklin Rey, C.**, Robinson, R. (2025, March 13) *With a Critical Eye: Critical Data Literacies and Misinformation*, HONOR 113: Fighting Misinformation: Locating and Using Reliable Sources for College and Everyday Life course, San Diego State University, San Diego, CA.
28. **Franklin Rey, C.**, (2025, February 21) *Book Challengers: Intellectual Freedom, Young Adults, and Libraries*, LIS 566 Resources for Digital Age Teens, University of Washington iSchool, Online.

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## PROFESSIONAL GROWTH

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## REFEREED CONFERENCE PROCEEDINGS

1. Walsh, M., **Franklin Rey, C.**, Tompkins, S., Ge, C., Nowak, T., (2025). *Algorithms in the Stacks: Investigating data-driven, for-profit diversity audits in Public Libraries*. Proceedings from the FAcT '25: Proceedings of the 2025 ACM Conference on Fairness, Accountability, and Transparency. <https://doi.org/10.1145/3715275.3732140>  
26.8% Acceptance Rate; conducted interviews for and contributed to those sections of the paper.
2. **Franklin Rey, C.**, Campbell, L., Jeffery, K., Holvoet, K., Nowicki, R. (2025). *Lowering the stakes: A strategy for kickstarting qualitative research for students and investigators*. Proceedings from the 16th International Conference on Performance Measurement in Libraries, Liverpool, UK.  
Contributed section “Closing the Loop: Professionalising Assessment in the Library” illustrating the potential value to the wider performance measurement/assessment/user experience library community.

## REFEREED PRESENTATIONS

1. Walsh, M., **Franklin Rey, C.**, Tompkins, S., Ge, C., Nowak, T., (2025). *Algorithms in the Stacks: Investigating data-driven, for-profit diversity audits in Public Libraries*. FAcT '25: 2025 ACM Conference on Fairness, Accountability, and Transparency. Athens, Greece. <https://programs.sigchi.org/facct/2025/program/content/201917>

2. **Franklin Rey, C.,** Campbell, L., Jeffery, K., Holvoet, K., Nowicki, R. (2025). *Lowering the stakes: A strategy for kickstarting qualitative research for students and investigators*. 16th International Conference on Performance Measurement in Libraries, Liverpool, UK. <https://libraryperformance.org/2025-programme/>
3. **Franklin Rey, C.,** Campbell, L., Nowicki, R., Jeffery, K., Holbet, K. (2025) *Qualitative Research Made Easy: Implementing the Pub(lic) Opinion Crawl in Your Library*. 17th Qualitative and Quantitative Methods in Libraries International Conference, Lisbon, Portugal. <http://qqml.org/wp-content/uploads/2017/09/PROGRAM-20250516-1.pdf>
4. **Franklin Rey, C.,** Buenviaje, J., Campbell, L. (2024). *SUSHI Date(a), or How Did you Stop Worrying and Learn to Collect Reliable E-Resource Usage Statistics?* ECAUG Annual Conference, Long Beach, CA. <https://sites.google.com/view/ecaug/events-archive/2024-ecaug-conference/session-details>

## INVITED PRESENTATIONS

5. **Franklin Rey, C.,** Campbell, L., Jeffery, K., Holvoet, K., Nowicki, R. (2025, May 5). *Maximizing Student Participation in Library Research and Assessment*. University of California San Diego Library, San Diego, CA.
6. Christensen, D., **Franklin Rey, C.,** Havens, L., Lee, B.C.G., Walsh, M. (2024, November 14), *Large Language Models in Cultural Heritage Institutions Roundtable*, University of Washington iSchool Center for Advancing Libraries Museums & Archives, Seattle, WA. <https://calma.ischool.uw.edu/uw-event/when-machine-learning-meets-cultural-heritage-collections/>

## NON-REFEREED ARTICLES

1. **Franklin Rey, C.** (2023, December 8). Diversity audit of school library collection illustrates lack of diversity in children's publishing. Medium. <https://medium.com/@franklinreyconnor/diversity-audit-of-stevenson-elementary-school-libraris-folktale-collecti-on-b1d77c874ae0>
2. **Franklin Rey, C.** (2022, December 7). Seattle public library circulation data show that digital materials are on the rise. Medium. <https://medium.com/@franklinreyconnor/seattle-public-library-circulation-data-show-that-digital-materials-are-on-the-rise-64a35ef6efe>

## SCHOLARLY AWARDS

1. 2024                      Virco Conference Scholarship, Washington Library Association  
<https://www.wla.org/2024-wla-conference-scholarships>
2. 2024                      Student Employee Scholarship, University of Washington Libraries  
<https://sites.uw.edu/libstrat/2024/03/05/we-love-our-student-employees/>

## CONTINUING EDUCATION (Trainings, Certificate Programs, Conferences, etc.)

1. Aug 2025                      Introduction To CSU Systemwide Electronic Resource Management, CSU Chancellor's Office, Online Asynchronous Certificate Program
2. Aug 2025                      Beyond Compliance: A Guide to Accessibility Audits for Your Library, Medical Library Association, 2 hour online webinar
3. Jun 2025                      The Greatest Obstacle of Discovery: Assessment of Library Discovery Systems, ALA CORE Forum, 1 hour online webinar
4. Jun - Jul 2025                      Grant Writing Workshop Series, Division of Research Innovation, 6 week series, San

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|                    | Diego, CA.   |
| 5. Jun 2025        | CSU Libraries Conference, Online   |
| 6. May 2025        | 17th Qualitative and Quantitative Methods in Libraries International Conference. Lisbon, Portugal.             |
| 7. May - Jul 2025  | Student Success Assessment, 6 week online workshop series. University of Illinois Chicago                      |
| 8. Jan - Jun 2025  | Library Research Roundtable Virtual Mentorship Program, American Library Association, Online                   |
| 9. Jan - Apr 2025  | California State University Student Success Analytics, 10 week online certificate program, Online              |
| 10. Nov 2024       | Library Assessment Conference, Association of Research Libraries, Portland, OR                                 |
| 11. Oct 2024       | Ex Libris California User Group Conference, Ex Libris Users of North America, Long Beach, CA                   |
| 12. Aug - Dec 2024 | Alma Analytics: Become an Expert, online asynchronous training series, Ex Libris                               |
| 13. Aug - Dec 2024 | New Faculty Success Program, SDSU Center for Teaching and Learning, 10 week certificate program, San Diego, CA |

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## SERVICE

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### Service for the Library

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| 1. 2026 - Present | Member, volunteer — Library Faculty Academic Planning Committee           |
| 2. 2025 - Present | Chair, appointed — Library Assessment Committee                           |
| 3. 2025 - Present | Member, appointed — Library Artificial Intelligence Policy Task Force     |
| 4. 2025 - 2026    | Chair, appointed — User Data, Records Retention, and Sharing Task Force   |
| 5. 2024 - Present | Member, volunteer — Library Faculty Professional Growth Funding Committee |
| 6. 2024 - Present | Member, volunteer — Discovery & Unified Library System Committee          |
| 7. 2024 - Present | Member, volunteer — Workflows of Electronic Resource Management Committee |
| 8. 2024 - 2026    | Chair, volunteer — Cataloging Statistics Task Force                       |
| 9. 2024 - 2026    | Member, volunteer — Cataloging and Metadata Policy & Practice Committee   |
| 10. 2024 - 2025   | Member, volunteer — Grant Writing Workshop Task Force                     |

### Service for the University

#### Service for San Diego State University

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| 1. 2026           | Judge — SDSU Student Symposium (S <sup>3</sup> )                               |
| 2. 2025           | Judge — Library Research Award, SDSU Student Symposium (S <sup>3</sup> )       |
| 3. 2024 - Present | Member, appointed — Student Learning Outcomes and Program Assessment Committee |

#### Service for the California State University System (CSU)

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| 1. 2025 - Present | Member, appointed — CSU Shared Resources & Digital Content Unified Library Management System Subcommittee on Analytics |
| 2. 2025 - Present | Member, appointed — CSU Shared Digital Library Content Subcommittee on Assessment and Analytics                        |