# LMS Review Timeline

This timeline is merely a suggestion and offered as a tool to help your team think through various stages of the review process. To customize for your institution, click *File > Make a Copy* and personalize as needed.

## Phase I: Prepare for a Formal Review

Much of the time involved in implementing a new system will depend on how clearly the institution's requirements have been defined, and the amount of complexity present to support how your institution operates.

#### **Self-hosted System**

• 6-12 months expected

## **Vendor-hosted System**

• 3-9 months expected

January - March Year 1	Campus System Administrators <ul> <li>Communicate the intent to do a formal review to campus stakeholders, including faculty</li> <li>Determine vendor systems to review by viewing demos and</li> </ul>
	<ul> <li>webinars</li> <li>Deploy a User Needs Survey to faculty to gather data on the use of your current system, its functionality, and user need gaps (prioritize must haves, should haves, and nice to haves)</li> <li>Offer vendor-led demonstrations for all users/administrators (in-person &amp; webinar options)</li> </ul>

## Phase II: Initiate the Formal Review

#### Request for Proposal (if applicable)

March - April	Campus System Administrators  • Develop and issue RFP to vendor(s), specifically documenting your institutional LMS needs
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#### **Pilot Timeline (Fall - Spring example)**

April - May	Campus System Administrators  Identify and clarify review objectives  Campus announcement of upcoming pilot  Set up pilot environment  System administrator pilot planning meeting  Identify pilot participants
June	<ul> <li>Campus System Administrators</li> <li>Development of training materials and dates</li> <li>Set up pilot environment (cont.)</li> <li>Set up communication channels for pilot participants (course within LMS, listserv, discussion board, etc.)</li> </ul>

July - August	<ul> <li>Campus System Administrators &amp; Pilot Participants         <ul> <li>Orientation &amp; training for pilot participants</li> <li>(asynchronous online training course, face-to-face training workshop, etc.)</li> </ul> </li> <li>Campus System Administrators         <ul> <li>Begin course design for fall pilot courses</li> </ul> </li> <li>Schedule routine consultation and support dates for pilot participants</li> <li>Enrollment of students</li> <li>Deploy courses to pilot participants</li> <li>Begin development of review assessment &amp; evaluation tools (rubric, surveys, focus groups, etc.)</li> </ul>
September - October	<ul> <li>Campus System Administrators</li> <li>Finalize assessment &amp; evaluation tools</li> <li>Continue consultation and support to pilot participants</li> <li>Begin collecting data from faculty and student fall pilot participants         <ul> <li>(survey related to user experience with new LMS)</li> </ul> </li> <li>Complete analysis of data gathered from faculty and student participants (**see evaluate systems timeline below)</li> </ul>
November - December	<ul> <li>Campus System Administrators</li> <li>Determine if you wish to expand the pilot to the spring semester</li> <li>Call for spring pilot participants</li> <li>Orientation &amp; training for pilot participants (asynchronous online training course, face-to-face training workshop, etc.)</li> </ul>
January - March Year 2	Campus System Administrators & Pilot Participants  Launch spring pilot  Campus System Administrators  Begin documenting pilot experiences and concerns from fall pilot participants  Organize & invite top 1-2 vendors to campus for live presentation/demonstration
April	Campus System Administrators  Complete analysis of pilot participant data Finalize a recommendation report to be presented to key decision-makers

# Phase III: Formally Evaluate Systems

Note: there is overlap in timeline suggestions with Phase II of the process.

# **Needs Analysis**

September - October Year 1	Campus System Administrators  • Evaluate systems utilizing RFP documentation and rubric evaluation criteria (see "Evaluate" tab)
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January - March Year 2	Campus System Administrators  Organize & invite top 1-2 vendors to campus for live presentation/demonstration
March - April	Campus System Administrators  • Communicate analysis data and system recommendation in a formalized report to key decision-making stakeholders (if applicable)

# Phase IV: Implement Chosen System

Note: During this time you may have several systems running at once as new contracts are instituted and old contracts are extended, eventually expiring.

## **Contract & Implementation**

Contract & implementation	
April - May Year 2	<ul> <li>Campus System Administrators</li> <li>Sign vendor contract</li> <li>Communicate change of system to entire University learning community</li> <li>Begin administrator training with vendor support</li> <li>Identify &amp; implement general and customized system configurations</li> <li>Develop user training for faculty/students</li> <li>Identify early adopter user groups for Fall rollout and market dates and key information</li> </ul>
June - July	<ul> <li>Campus System Administrators &amp; Early Adoption Participants</li> <li>Offer and communicate several training options and dates for early adopters (Fall)</li> <li>Rollout course access to early adopter faculty</li> </ul>
August - October	Campus System Administrators  • Offer 1:1 support to early adopter users
October - December	<ul> <li>Campus System Administrators</li> <li>Communicate rollout dates for next group (or all remaining) of users</li> <li>Market system change (especially if access to old system is being removed) to entire university</li> </ul>