

Alissera's Terms of Service

Hey! Thank you for your interest in commissioning me! However, before you can do so, it is mandatory that you read and agree to the terms of conditions below, otherwise I will not work with you.

I. GENERAL TERMS.

- Please write in a clear and nice manner.
- Provide neat references.
- No walls of text. I don't need to know how your character got their scars, or their weapon, or their clothes, I don't need to know their entire backstory or every layer of their personality. The only information I need is **strictly visual**, and I recommend keeping it short and concise!
- Any ill behaviour towards me will not be tolerated and your commission will be cancelled if it occurs.
- Understand and follow the general process of my commissions in the commission price sheet as well as outlined below in this TOS.

Failing to follow the rules provided can very quickly lead to me declining your commission.

What I will and will not draw:

I WILL draw:

- Original Characters
- Fanart
- Character sheets
- Nudity
- Romantic pieces
- Couple/Group pieces
- Simple backgrounds
- Animals (Non-Anthromorphic/Humanoid)
- Non-sexual NSFW

I will NOT draw:

- Sexual NSFW
- Fetish art
- Excessive gore
- Mecha
- Furry
- Complex Backgrounds/Environments

There may be something I have not outlined on this list that I may or may not be fine to draw! Please ask me if you have any queries regarding such.

II. PAYMENT

All commissions must all be paid in full AFTER the initial sketch has been given.
The currency I charge and accept is **€ (euro)** and payment shall always be via **PayPal**.

The price of the commission may rise depending on its complexity.

III. PROCESS

After filling out the request form, I will contact you if your commission is selected. I reserve the right to reject a commission or request. If I need any extra information regarding your commission I will ask, then begin sketching.

I will send you the first sketch and will make changes according to your feedback until you're satisfied with most details, then ask for full payment through PayPal.

After that, I will send screenshots of progress during line cleanup, flat colouring and shading for review and adjustments. Once there are no more adjustments to make, I will put my watermark on the piece and send you full size PNG files to your DMs or email.

The time for your commission to be completed can be up to **1 or 6 months** depending on many factors such as;

- **Health**
- **Order of commission**
- **Complexity of commission**
- **Family**
- **Overall general life matters/issues**

If any of the things stated above occurs you will be notified **as soon as possible**.

IV. CUSTOMER SATISFACTION

I will do everything I can to make my customers happy.
However, after a commission is finished, only small changes are allowed to be made.
(i.e small colouring/marketing mistakes, small adjustments, etc)

Any great changes will come with an extra charge.
(i.e. an outfit change, outfit addition or subtraction, background change or anything that makes me have to redraw it completely, etc)

If your reference was unclear to start with, then you are not allowed to do minor changes without a fee.

Make sure to be concise and clear with your idea when submitting to the commission form!

V. COPYRIGHT / USAGE POLICY

I, the artist, hold every right to the produced drawing, not the commissioner.

Therefore I'm allowed to use the copyrighted artwork to;

- Promote myself in any place or site.
- Publish books with.
- To display it anywhere to my liking.
- Post it wherever I want.

The commissioner(s) is/are allowed to;

- Use the copyrighted artwork for personal use only unless agreed otherwise.
- Print the art, and claim the right of their character(s) but not the drawing itself.
- Use the art to promote themselves with proper credit given to the artist.

If you break the copyright infringement in any way, every right you had to the drawing will be retracted.

The following is considered Copyright infringement:

- Reproducing/using the copyrighted artwork commercially. (Meaning making money out of it in any way)
- Taking Credit for the creation of the artwork.
- Removing any watermarks/signatures.
- Altering the artwork without my - the artist - consent.
 - **MINOR** edits such as reformatting, slight coloration changes or the addition of filters or joke edits do not fall under this umbrella.
 - **EXTENSIVE** changes to the artwork, such as substantial colour changes, recoloring the character to create a different OC, altering or otherwise removing certain features, painting or tracing over my own work, etc, do fall under this umbrella and thus you are committing copyright infringement.

Please feel free to ask me any questions in regards to this if you are unsure!

All commissions are for personal and non-commercial use only. Please contact me for commercial inquiries.

With commercial rights you are allowed to make any sort of merchandise with the artwork. Use it in books, covers, as props, change it to your liking and promote your own brand with. Credit is still required for usage of the artwork, even if altered or edited.

PRIVATE COMMISSIONS ALWAYS COME WITH A 50% FEE!

VI. CANCELLING/REFUNDING POLICY

I have the right to cancel and refund the money for your commission at any time.

You have no right to cancel or demand a refund from the artist under any circumstances after payment is received.

If money has not been sent yet the commissioner has the right to cancel the commission.

If you file a chargeback against me, your right to everything I have ever made for you will be retracted and I have the right to sell the copyrighted artwork to new buyers.

You will be forbidden to ever commission me, Alissera, ever again.
Your name will be publicly posted everywhere I want for others to watch out for.

I also have every right to file a complaint and I have all the right to the money you have given me.

Any statement can be bound to change if discussed with me - the artist - prior to the commission!

Magic word: Thumbcakes