

Utica National

Agency Code: Y1300
Phone: 800-598-8422

AM Best Rating:

Customer Service:

Geri - Ext 5122

Dale - Ext 5085

Renewal Underwriter: Andre Peterson - 315-734-2369

Andre.Peterson@uticanational.com

Due to some adjustments within the underwriting department, your middle market renewal underwriter has been changed to Alaine Vescovo effective with June renewals.

Alaine's contact information is:

Direct Phone Line: 516-479-5028

E-Mail: c

matthew.wiedmer@uticanational.com

Fax: 800-399-4640

Email: amendcld@uticanational.com

Website: www.uticanational.com

Payment plans:

Payments Accepted:

Can make payment for insured; online.

Pay by Phone

(800) 59UTICA (800-598-8422) (Please note that a \$10.00 fee will be assessed)

Hours: Live Assistance Monday through Friday 8am-7pm (EST)

Pay Online

Payments can be made online by insured using our Customer Care Center

U.S. Mail

Utica National Insurance Group

P.O. Box 6532,, Utica, NY 13504-6532

Overnights

Utica National Insurance Group

Attn: Credit and Collections

180 Genesee Street, New Hartford, NY 13413

Billing Questions

- Email: customerservice@uticanational.com
- Phone: (800) 59UTICA (800-598-8422)
- Hours: Live Assistance Monday through Friday 8am-7pm (EST)

Mailing Address:

Claims:

Online: Customer Care Center

Email: claimsnewreport@uticanational.com

Phone: 800-216-1420

Notes:

Can request endorsements online

Billing Questions · E-mail: credit_collections@uticanational.com

Premium Audit

Phone: (877) 847-6344

Email: premium.audit@uticanational.com

BILLING: Can make payments online – E-check only

- Don't need down payment when writing new policy
- 10 pay, 12 pay, annual or quarterly
- Garage Keepers you need a 25% down payment unless doing EFT
- Can amend WC payroll mid policy
- Does not write any line of business for landscapers
- Restaurants – No New Ventures – at least 3 years in business
- Will not write WC if delivery is by vehicle
- Won't write above 75% sales online

Commercial Lines CSR:

Geri Picow: (800) 766-1914 ext. 5122

Geri.Picow@uticanational.com

Dale Cohen: (800) 766-1914 ext. 5085

Dale.Cohen@uticanational.com

Billing Pay by Phone (800) 59UTICA (800-598-8422) (Please note that a \$10.00 fee will be assessed)

Payments should be mailed to: Utica National Insurance Group P.O. Box 6532, Utica, NY 13504-6532 Overnights Utica National Insurance Group Attn: Credit and Collections

180 Genesee Street, New Hartford, NY 13413