

PRIVACY POLICY

Gaizmo GmbH is committed to respecting and protecting your right to privacy. In our work, we strive to comply with all applicable rules on the protection of confidentiality and security of personal data. The Privacy Policy describes our procedures for collecting, using, and protecting personal data, and also contains information about when the collected personal data may be disclosed or transferred to other persons.

If you are under the age of majority, you are allowed to use the products and services only after your parents (or guardians) have read and accepted the terms of our Privacy Policy and have given their consent to the transfer of your personal data to us.

Processing of personal data means any operation performed with personal data: collection, storage of personal data, registration, organization, structuring, storage, adaptation or modification, search, review, use, disclosure through transmission, distribution or otherwise, arrangement or combination, restriction, deletion, or destruction.

We process personal data solely for the purposes related to the products/services of Gaizmo GmbH. Please note that you are not obliged to provide any information at our request. However, in such circumstances, we may not be able to provide you with the relevant products and services or respond to your requests.

Definition of concepts

Personal data means information or a set of information about an individual who is identified or can be specifically identified. Data is personal when it refers to an identified or at least identifiable person, a "personal data subject".

A personal data subject is an individual to whom personal data relates and who can be identified or has already been identified using such personal data. To determine whether a person can be identified, all rational means that can be used to directly or indirectly identify an individual are taken into account.

Website administration (administration, as well as hereinafter we, us, us, us, etc.).

Processing of personal data means any action or set of actions, such as collection, registration, accumulation, storage, retention, adaptation, modification, restoration, use and dissemination (distribution, sale, transfer), depersonalization, destruction of personal data, including with the use of information (automated) systems.

Anonymous data is any information that cannot directly or indirectly identify an individual.

Dissemination of personal data - actions to transfer information about an individual with the consent of the personal data subject.

Use of personal data - any actions of the Administration to process this data, actions to protect it, as well as actions to grant partial or full rights to process personal data to other subjects of relations related to personal data, carried out with the consent of personal data subjects or in accordance with applicable law.

User or Client - a personal data subject, any legally capable individual who has joined this policy.

The Privacy Policy, which is located on our Site, describes what personal data we collect about customers, the purpose of collection, the manner in which we use and disclose such personal data to third parties, and how we process personal data that you, as the owner of the Personal Data, provide to us or that is created or collected when you use our services or use our Site.

Purpose and grounds for processing personal data

The purpose of processing Personal Data is to collect analytical information to provide you with quality services and products.

The grounds for processing Personal Data are:

- Your consent as the owner of Personal Data;
- The need for us to comply with the requirements established by applicable law;
- The need to protect our rights and legitimate interests, as well as the rights and legitimate interests of the Client.

Please note that by registering on the Site and using our services, you accept the terms of this Privacy Policy and consent to the processing of your Personal Data provided by you or generated during the provision of services to you or your use of the Site, in accordance with the law and this Privacy Policy.

Registration on the Site is a voluntary, informed, clear and unambiguous expression of the will of the personal data subject, expressed in the form of a clear affirmative action, by which he or she authorizes the processing of his or her personal data.

Personal data processed

Personal data means any information that can directly or indirectly identify you, such as your name, email address, or IP address.

Based on your consent, we may collect the following personal data about you:

- Your first and last name, mobile phone number, and email address.
- Details of your visit to our Site, including but not limited to web logs and other communication data, as well as the resources you access.
- We may also ask you to complete surveys that we use for market research purposes, but you are not required to complete them and may do so at your own request.
- Other data that, from time to time, helps us provide you with better services. For example, both now and in the future, we may ask you to fill out a questionnaire so that you can evaluate our work.

We do not process sensitive personal data, such as medical or health history, political, religious or philosophical beliefs, criminal offenses committed or alleged against you, criminal convictions, race or ethnicity, trade union membership, sexual orientation, private life, behavior, or genetics. We ask you to refrain from providing us with such information.

When you use the products and services, we may collect anonymous data from you, as described below, and use it at our discretion:

- Data related to the use of the Website and interaction with it, such as login and logout times, frequency of use, opening and closing times, user preferences, etc.
- Information about your purchase of products and services.

If such anonymized data is linked to the above personal data, we will treat it as personal data and provide the same level of protection for this data as for personal data.

We do not collect or in any way use any information related to your payment cards. Such information is processed by the electronic payment system PayPal.

By paying for our services, you agree that you are familiar with the terms and conditions of service in the PayPal system.

IP addresses and cookies

We may collect some data automatically, such as your computer's IP address, browsers and operating system version, time and date of your access to the Site, location, and Internet preferences. This facilitates the operation of the Site and the provision of services to you.

We may obtain general information about your use of the Internet by using a cookie that is stored on your computer's hard disk. Cookies contain information that is transferred to your computer's hard drive. They help us to improve our Site and provide a better and more personalized service. Cookies allow us to:

- Estimate the size and nature of our audience
- To store information about your preferences, and thus allow you to customize our Site in accordance with your individual interests;
- Speed up your search;
- Identify you when you return to our Site.

You can refuse to accept cookies by enabling the settings in your browser that allow you to override the cookie settings. However, if you select this option, you may not be able to access some parts of our Site. If you have not configured your

browser to refuse cookies, our system will generate cookies when you log in to our Site.

Storage of personal data

The personal data you provide is stored on a secure server so that only our authorized employees can read it. The personal data you provide is processed in the hiitworks database.

We retain your personal data for as long as is necessary to fulfill the purposes described in this Privacy Policy unless a longer period is prohibited by law or is necessary for the fulfillment of other legitimate purposes. We may retain your personal data in order to comply with the requirements of tax and/or any other legislation. To execute a court decision or other public authorities, we may store your personal data for a much longer period of time.

We are responsible for all actions or omissions in relation to Personal Data within the framework of applicable law.

We are not responsible for any of your actions, as well as for the illegal actions of third parties who may violate the terms of this Policy and attempt to take possession of personal information and personal data of Clients in whole or in part, as well as use them for personal purposes.

Use of personal data

We may use your personal data for the following purposes:

- Providing you with the right quality services
- To facilitate the use of the Site, evaluate and improve products and services.
- Receiving and analyzing consumer feedback to develop and evaluate the quality of new products and services.
- Market research and profiling of your preferences for using and purchasing services and products
- Processing and sending newsletters.
- Informing you about changes in the conditions or procedures of our work.
- Providing technical support services.

- Conducting a customer satisfaction analysis.
- To protect your rights and interests, as well as to control access.
- Preventing or detecting fraud and other illegal activities
- Compliance with the relevant regulations.

Gaizmo GmbH may use your Personal Data to contact you by mail, phone, e-mail or SMS to inform you about news, products, and services offered to customers, including any special offers, promotions, or informational articles that may be of interest to you.

Disclosure of personal data

Your personal data will not be disclosed to third parties, except as described below.

Personal data may be transferred to a third party without your additional consent and without further notice of such transfer in the cases provided for in this Privacy Policy and applicable law.

Personal Data may be transferred to a third party only when:

- This is required by the current legislation.
- At the request of the Personal Data owner.
- This is necessary to provide services.

We may disclose or transfer the necessary part of your personal data to third parties for the purpose of judicial or other defense:

- When required by law or court order to prevent fraud and other illegal activities.
- To protect the civil rights, property or safety of ours, our contractors, customers or society as a whole, as required or permitted by applicable law.

Third-party links

Products and services may contain links to other companies' websites. We are not responsible for the security policies, privacy practices, or content of these third-party sites, and we encourage you to read their privacy policies before

visiting them. This Privacy Policy applies only to the products and services of Gaizmo GmbH.

SECURITY

We take all necessary precautions to protect your personal data from unauthorized access, alteration, disclosure, or destruction. This includes regular checks of our data collection, storage, and processing algorithms, organizational security measures, as well as physical security measures for computer systems where we store your personal data against unauthorized access.

Your personal data is protected by both online and offline means. Gaizmo GmbH cannot guarantee absolute security of data on the Internet.

Protection of Children

We do not collect personal data of minors without the consent of their parents or guardians. We recommend that parents and guardians monitor their children's online activities while using the products and services of Gaizmo GmbH. If you are under the age of majority, you need parental permission to use our products and services. You may provide us with personal data only with the permission of your parents (or guardians). To withdraw your consent or request access, correction, download, block, delete or prohibit the use of some or all of your personal data, as well as to restrict the use of your children's personal data, you can contact us if you do not want such data to be analyzed and transferred.

Access to information

At any time, you can send us a request to know what personal data about you is being processed. If any of the information is incorrect, please let us know and we will make changes immediately.

If you would like us to send you your Personal Data, you may contact our customer service department by sending an email to info@gaizmo.ch

Changes to the privacy policy

By using our products and services after the Privacy Policy is updated, you agree to its terms, including all changes. The current version of the Privacy Policy will always be available on the website of Gaizmo GmbH.

Contact us

If you have any comments or questions about our Site or concerns about our processing of your Personal Data, you may contact our Customer Service Department by sending an email to: info@gaizmo.ch