ANA OSORNIO BAEZA

843-582-7607 • anaosorniob@gmail.com • Fort Worth, TX • www.linkedin.com/in/ana-osornio-baeza-b59977142

SKILLS

Technical skills: Python, JavaScript, HTML/CSS, PostgreSQL
Tools & Technologies: Git, REST APIs, Google Workspace, Microsoft Office Suite, Agile methodologies, JITA
Languages: Native Spanish, Native English

PROFESSIONAL EXPERIENCE

Colonial Country Club   **Fort Worth, TX**
Server   *August 2022 – December 2024*
- Demonstrate strong customer service skills by promptly addressing any issues and effectively communicating with management as needed to ensure customer satisfaction
- Efficiently manage customer orders by accurately recording patrons' choices, identifying special dietary needs and requests, and promptly transmitting orders to the bar and kitchen

Fidelity Investments   **Westlake, TX**
Software Engineering Intern.   *January 2023 – July 2023*
- Learned API development skills by collaborating on API Integration and debugging
- Improved efficiency and accuracy of data analysis by 80% using Excel queries to create a custom table, streamlining the organization and manipulation of data imported from Qualtrics survey tool.
- Worked as part of a Scrum team supporting the APIs on Wealthscape, collaborating with business analysts, product owners, systems analysts, and software engineers
- Used JIRA for tracking issues.

Cheryl Murray   **Fort Worth, TX**
Personal Assistant   *September 2021 – February 2022*
- Implemented efficient organizational systems for computer files, financial records, and physical spaces, resulting in increased productivity and reduced clutter.
- Managed busy schedules and maintained accurate and up-to-date calendars for internal and external meetings, appointments, special events, and visitors, ensuring timely and efficient coordination.

EDUCATION

Western Governors University   **Remote**
Bachelors in Software Engineering   *October 2023– September 2025*
Year Up   **Fort Worth, TX**
Application Development Program   *August 2022 – July 2023*
Dallas College   **Dallas, TX**
Java Developers Certificate   *August 2022 – May 2023*

Notable Projects

Habit Tracker API

- Designed and developed a REST API using flask and PostgreSQL to track user habits
- Implemented user authentication and data persistence with JWT and SQLAlchemy.
- Working on integrating a React front-end to enhance UI/UX
- Used Postman for API testing and Github for version control