Ana Osornio Baeza

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SKILLS

Technical skills: Python, JavaScript, HTML/CSS, PostgreSQL
Tools & Technologies: Git, REST APIs, Google Workspace, Microsoft Office Suite, Agile methodologies, JITA
Languages: Native Spanish, Native English

PROFESSIONAL EXPERIENCE

Colonial Country Club **Fort Worth, TX**
Server *August 2022 – December 2024*

- Demonstrate strong customer service skills by promptly addressing any issues and effectively communicating with management as needed to ensure customer satisfaction
- Efficiently manage customer orders by accurately recording patrons' choices, identifying special dietary needs and requests, and promptly transmitting orders to the bar and kitchen

Fidelity Investments **Westlake, TX**
Software Engineering Intern. *January 2023 – July 2023*

- Learned API development skills by collaborating on API Integration and debugging
- Improved efficiency and accuracy of data analysis by 80% using Excel queries to create a custom table, streamlining the organization and manipulation of data imported from Qualtrics survey tool.
- Worked as part of a Scrum team supporting the APIs on Wealthscape, collaborating with business analysts, product owners, systems analysts, and software engineers
- Used JIRA for tracking issues.

Cheryl Murray **Fort Worth, TX**
Personal Assistant *September 2021 – February 2022*

- Implemented efficient organizational systems for computer files, financial records, and physical spaces, resulting in increased productivity and reduced clutter.
- Managed busy schedules and maintained accurate and up-to-date calendars for internal and external meetings, appointments, special events, and visitors, ensuring timely and efficient coordination.

EDUCATION

Western Governors University **Remote**
Bachelors in Software Engineering *October 2023– September 2025*
Year Up **Fort Worth, TX**
Application Development Program *August 2022 – July 2023*
Dallas College **Dallas, TX**
Java Developers Certificate *August 2022 – May 2023*

Notable Projects

Habit Tracker API

- Designed and developed a REST API using flask and PostgreSQL to track user habits
- Implemented user authentication and data persistence with JWT and SQLAlchemy.
- Working on integrating a React front-end to enhance UI/UX
- Used Postman for API testing and Github for version control