

GAMES CLUSTER STUDIO

PRIVACY POLICY

This privacy policy explains how information about you is collected, used, and disclosed by **GAMES CLUSTER STUDIO** when you install one of our Products. This Privacy Policy is applicable where **GAMES CLUSTER STUDIO** acts as a data controller with respect to your data. This is the case where we determine the purposes and means of the data processing in our products.

When you play our products, we collect (among others) the following information:

- Your device identifier and IP address;
- Demographic information (such as your country);
- Information collected through various technologies;
- When you choose to register with us for more catchy product experience and/or to create a profile, we collect information such as your username, email address, and any information you may choose to provide;
- Other information that we receive from you, e.g. your emails, chats, surveys, or other communications and information exchanged with us on our social media channels related to the products;
- How you play the product (frequency, device, platform, level, etc.);
- Transaction information of payments made;
- Information you post on the Community of the product;

We, or our service providers, primarily use the information we collect and store to improve the experience for our users, but we will also use that information for other purposes, including:

- to operate, improve and optimize our Services and our players' experiences;
- to create player accounts or profiles and to enable you to play our apps;
- to find and recommend other FGFF players to you;
- to personalize our Services for you;
- to enable players to communicate with each other;
- to provide technical support and respond to player inquiries;
- to protect the safety and well-being of our players;
- to protect FGFF 's rights and property in connection with our Services;
- to prevent fraud or potentially illegal activities;
- to enforce our Terms of Service;
- to manage and deliver contextual and behavioral advertising;
- to notify players of in-app updates, new products or promotional offers;
- to administer rewards, surveys, sweepstakes, contests, or other promotional activities or events sponsored or managed by us or our business partners;
- to comply with our legal obligations, resolve any disputes we may have with you or other players, and to enforce our agreements with third parties; and

- to conduct research.

If you are located in the EU/EEA, the legal bases for using your information as set out in this Privacy Policy are as follows:

- Where use of your information is necessary to perform our obligations under a contract with you (for example, to comply with: our Terms of Service and/or our contract to provide our Services to you);
- Where use of your information is necessary for our legitimate interests or the legitimate interests of others (for example, to provide security for our websites, products, software, or applications; to operate our business and our Services; to make and receive payments; to comply with legal requirements and defend our legal rights; to prevent fraud and to know the customer to whom we are providing Services); or
- Where we have obtained your prior consent.
- **GAMES CLUSTER STUDIO** conducts certain marketing activities on the basis of consent, and others on the basis of our legitimate interest in informing you about our services and offers.

Your information, the contents of all of your online communications in our Services, and the communications between you and FGFF may be accessed and monitored as needed to provide our Service and may be disclosed:

- when we have a good faith belief that we must disclose the information in response to legal process (for example, a court order, search warrant or subpoena);
- to comply with any applicable laws or regulations;
- where, in our sole discretion, we believe that the Service is being used to commit a crime, including in order to report criminal activity or to share information with other companies and organizations for the purposes of fraud protection, credit risk reduction, and other security precautions;
- when we have a good faith belief that there is an emergency that poses a threat to the health and/or safety of you, another person, or the public generally; and
- to protect the rights or property of FGFF and other applicable third parties, including to enforce our Terms of Service.

If you would like further information about your legal rights under applicable law or would like to exercise any of them, please contact us using the information in the “Contact Us” section below at any time. Your local laws may permit you to request that we:

- provide access to and/or a copy of certain information we hold about you
- prevent the processing of your information for direct-marketing purposes (including any direct marketing processing based on profiling)
- update information which is out of date or incorrect
- delete certain information which we are holding about you
- restrict the way that we process and disclose certain of your information
- transfer your information to a third party provider of services
- revoke your consent for the processing of your information

GAMES CLUSTER STUDIO has implemented appropriate measures to safeguard and help prevent unauthorized access, to maintain data security, and to correctly use the information we collect in relation to the products.

Although we allow you to set privacy options that limit access to your personal data, please be aware that no security measures are perfect or impenetrable. We are not responsible for the circumvention of any privacy settings or security measures contained in the products.

We reserve the right to amend our Privacy Policy. Amendments will be effective from the moment of publication, so please check regularly to be sure you are familiar with the latest version.

In the event of a transfer of any product to a third party, we may transfer to such third-party all personal information that we collected about you in accordance with this Privacy Policy. In such an event, users who have provided email addresses to us will be notified when information about those users is transferred and becomes subject to a different privacy policy.

This Privacy Policy shall be governed by the laws of the Netherlands and submitted to the exclusive jurisdiction of the courts in the Netherlands.

If you have any additional questions or requests, you may send an email to

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When you install our applications/games/products, **GAMES CLUSTER STUDIO** may collect the following information:

- Your device identifier and IP address;
- Demographic information (such as your country);
- Information collected through various technologies;
- When you choose to register with us for a better product experience and/or to create a profile, we collect information such as your username, email address, and any information you may choose to provide;
- Other information that we receive from you, e.g. your emails, chats, surveys, or other communications and information exchanged with us on our social media channels related to the Games/Apps/Products;
- How you use the Products/Apps/Games (frequency, device, platform, level, etc.);
- Transaction information of payments made;
- Information you post on the Community of the Products/Apps/Games;

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- where, in our sole discretion, we believe that the Service is being used to commit a crime, including in order to report criminal activity or to share information with other companies and organizations for the purposes of fraud protection, credit risk reduction, and other security precautions;
- when we have a good faith belief that there is an emergency that poses a threat to the health and/or safety of you, another person, or the public generally; and
- to protect the rights or property of FGFF and other applicable third parties, including to enforce our Terms of Service.

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For additional information you may send an email us at :

gamesclusterstudio@gmail.com