#### **EVENT TERMS AND CONDITIONS**

### BY PURCHASING you confirm that you have read the following and agree to the following:

- If you act in any way which in our opinion is likely to cause any harm or nuisance to any person at the Event, you will be required to leave the Event and we shall not be liable to refund your Registration Fee or any other payment.
- 2. You must comply at all times with the health and safety policy of the venue. You must comply with all requests from us or the venue with regard to health and safety and failure to do so will result in you being asked to leave the Event (in which case no refund will be provided).
- 3. You may not bring any equipment or items of a hazardous or dangerous nature to the Event.
- 4. You shall not cause any damage to any part of the venue (including outside areas, and all inside walls, flooring, fixtures and fittings). You are solely liable for any damage caused by you and you shall fully reimburse us in relation to any damage so caused.
- 5. You must keep your personal belongings with you at all times and we accept no liability for any damage to, loss of or theft of any of your belongings or other items brought to the Event by you.
- 6. You may only use the materials provided at the Event (including course notes, slides, brochures, articles and case studies) for your own business purposes only and may not reproduce, publish or deal with such materials in any way for any commercial use or otherwise without our prior written consent.
- 7. You understand that we are photographing and filming the Event and you consent to us photographing or filming you. If you decide that you do not want to be photographed or filmed you must notify us this prior to the start of the Event and we will seat you in a specific area where you will not be filmed or photographed. If you agree to provide us with a testimonial, you agree that we may use your name and biography in relation to this testimonial and use this in such way as we see fit.
- 8. You grant us the right to record your likeness and voice on a sound recording, film, video, photograph, or by any other means ('the Recording'). We may make such use of the Recording as we see fit throughout the world, including editing the Recording and in any way or for use in any media known or developed in the future, including synchronising the audio from the recording with other vision and the vision with other audio. We may use your name, biography and/or likeness in connection with this Recording.

- 9. You acknowledge that all copyright and any other rights in the Recording and its contents will belong to us. If the Recording contains any material in which copyright subsists and that copyright is owned by you, you grant us a licence for the term of copyright to use any such material for the purpose of using the Recording as set out in this document. All copyright in the Recording will be our property in perpetuity.
- 10. We shall be entitled to assign, licence or deal in any other manner with any or all of our rights and obligations under this agreement. You acknowledge that use by us of the Recording or its contents will not give you any right to require payment from us.
- 11. You may take photographs (but not film) of the Event provided that you do not use such photographs for commercial purposes.
- 12. We will communicate with you using your contact details provided below in relation to any follow ups to this Event. We will process your personal data in accordance with our Privacy Notice that you can see at [https://www.peakesluxuryconnectionlounge.com/privacy-policy/] or by requesting a hard copy from us.
- 13. Whilst every reasonable precaution is taken by us to ensure security and safety at the Event, we shall not in any way be liable for any loss or damage suffered by you whatsoever in relation to the Event.
- 14. Nothing in these Terms shall limit or exclude our liability for death or personal injury caused by our negligence, any fraudulent misrepresentation or any other liability for which it is unlawful to exclude or limit liability.
- 15. Our total liability for any matter arising out of the Contract shall in all circumstances be limited to the price paid by you for the Event and we shall not in any circumstances be liable to you for any consequential loss whatsoever.
- 16. These Terms shall be governed by English Law and you hereby submit to the exclusive jurisdiction of the English Courts.

### **Event Cancellation Terms and Conditions**

### 1. Bookings and Payments

- 1.1 All event bookings must be paid in full at the time of booking unless a payment agreement is available.
- 1.2 Once a booking is confirmed and payment is made, it is non-refundable under any circumstances except as outlined in Section 3.

### 2. No Refund Policy

- 2.1 All payments made for event bookings are non-refundable. This includes, but is not limited to, circumstances such as:
  - Personal schedule conflicts
  - Changes in personal circumstances
  - Travel issues or delays

# 3. Event Cancellation by the Organiser

- 3.1 If the organiser cancels an event for any reason, a full refund will be issued to all participants.
- 3.2 Refunds will be processed within 14 days of the event cancellation notice.

#### 4. Event Rescheduling

- 4.1 If an event is rescheduled, no refunds will be issued.
- 4.2 All bookings will be automatically transferred to the new event date.
- 4.3 Participants will be notified of the new date via the contact information provided at the time of booking.
- 4.4 If participants are unable to attend the rescheduled date, they may transfer their booking to another person by notifying the organiser in writing at least 7 days before the rescheduled event.

## 5. Participant Cancellation

- 5.1 If a participant wishes to cancel their booking, no refund will be issued.
- 5.2 Participants may transfer their booking for specific events but not all, to another person by notifying the organiser in writing at least 7 days before the event.

### 6. Changes to the Terms

- 6.1 The organiser reserves the right to amend these terms and conditions at any time.
- 6.2 Participants will be notified of any changes to these terms and conditions via the contact information provided at the time of booking.

You may unsubscribe from our marketing mailing list at any time by emailing us at [nicola@peakesluxuryconnectionlounge.com]