OpenBorder Tax App – Installation Guide

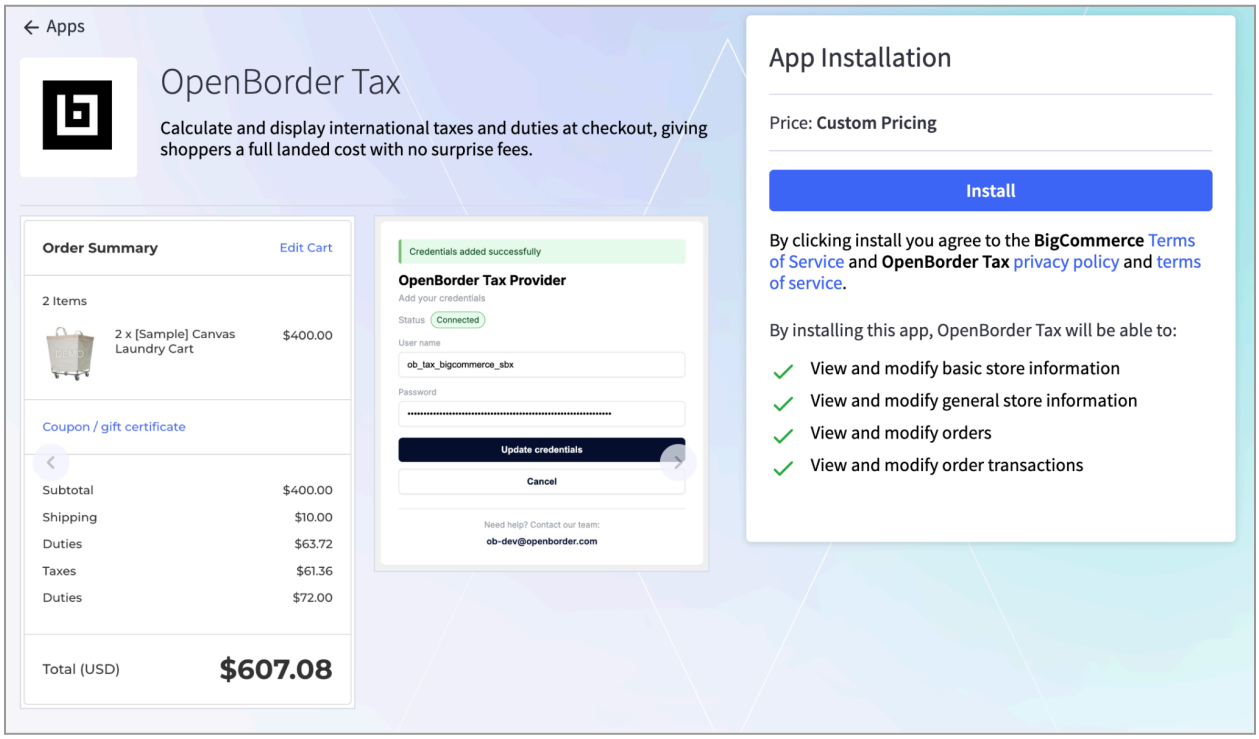
Author: The OpenBorder Team
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Overview

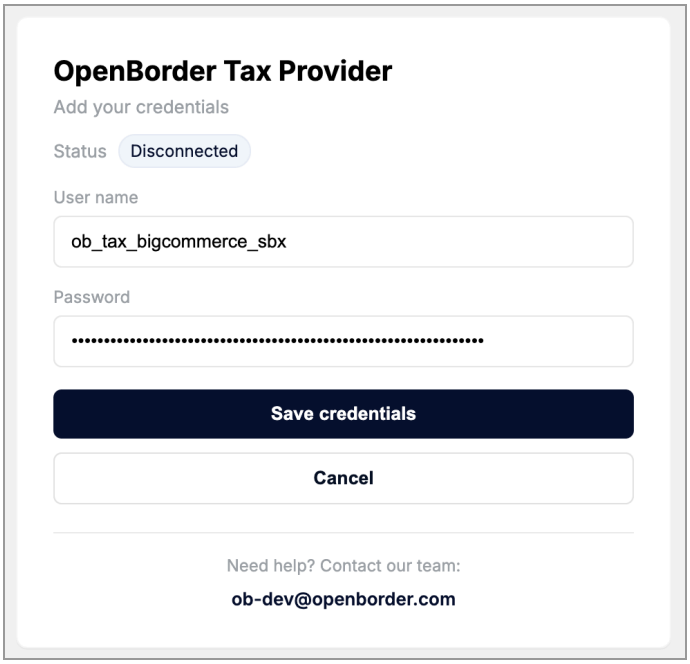
The OpenBorder Tax App helps brands deliver complete price transparency to their international customers, by showing taxes and duties directly at checkout. The app calculates accurate landed costs in real-time, helping brands eliminate surprise charges on delivery and improve cross-border conversions. This document will walk you through the simple setup process to install and configure the app.

Walkthrough

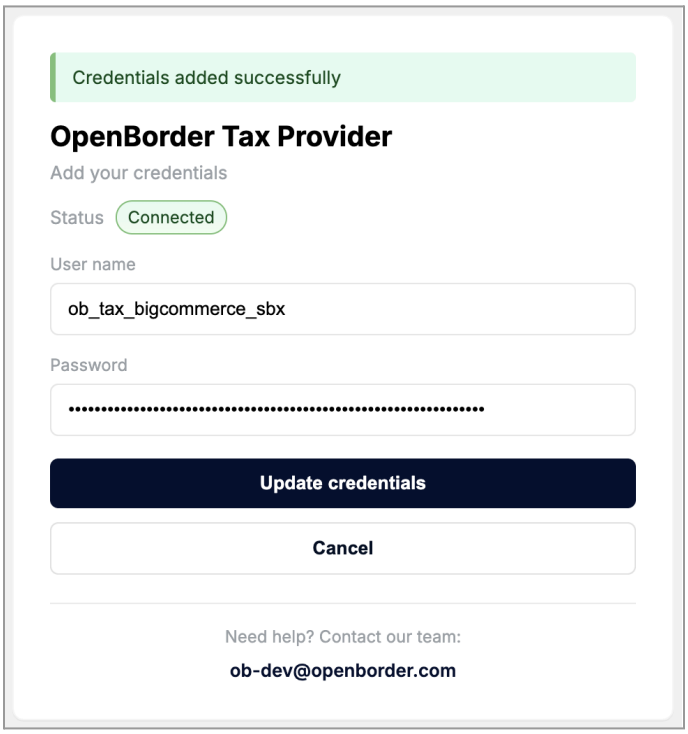
1. Install the OpenBorder Tax App from the BigCommerce App Marketplace.



2. Once the Tax App is installed, you will need to link it to OpenBorder's Order Management System (OMS). To do this, reach out to your OpenBorder Account Manager, and they will provide you with a username and password. Input these credentials on the login screen.



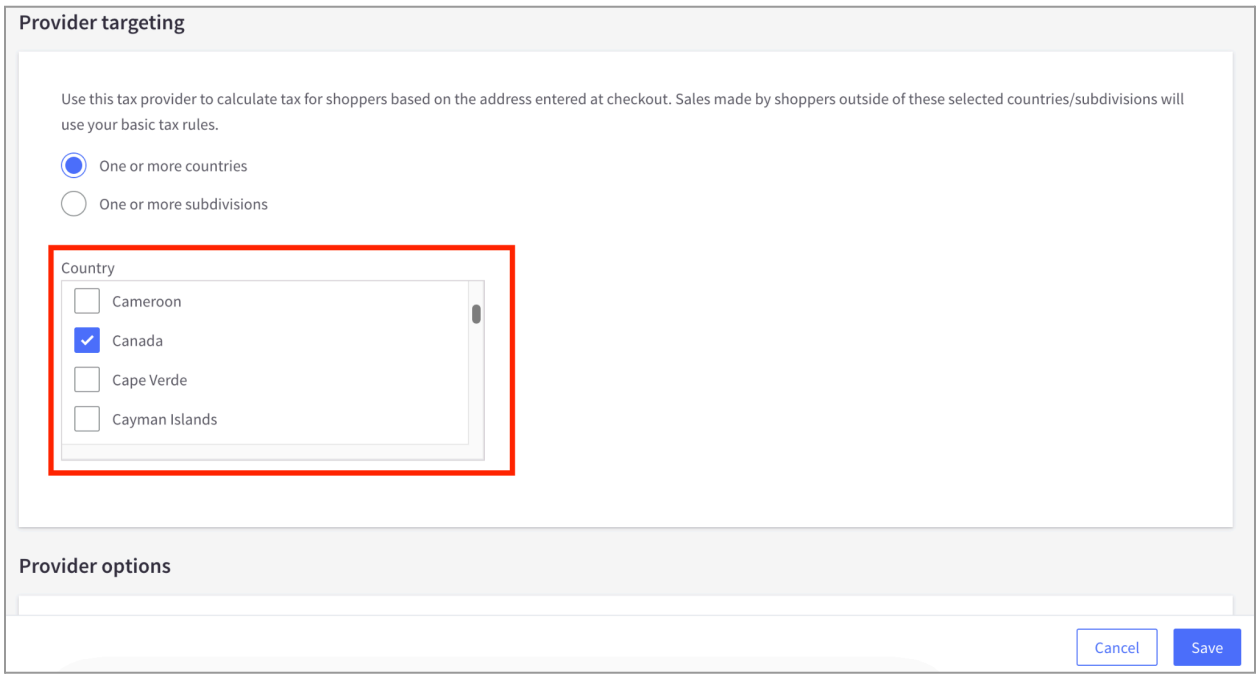
3. Confirm that the connection has been established by checking the Status. It should say **Connected**. If there is a connection issue, please reach out to the OpenBorder team, so that they can troubleshoot further.



4. Next, navigate back to your BigCommerce admin, and click **Settings**. Under the Tax section, you should see that the OpenBorder app has been installed.



5. Select the applicable countries that should use the OpenBorder Tax app, and click Save.



6. The OpenBorder Tax App is now enabled, and will calculate landed cost, at checkout.

