

# OpenBorder Tax App – Installation Guide

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## Overview

The OpenBorder Tax App helps brands deliver complete price transparency to their international customers, by showing taxes and duties directly at checkout. The app calculates accurate landed costs in real-time, helping brands eliminate surprise charges on delivery and improve cross-border conversions. This document will walk you through the simple setup process to install and configure the app.

## Walkthrough

1. Install the OpenBorder Tax App from the BigCommerce App Marketplace.

← Apps

### OpenBorder Tax

Calculate and display international taxes and duties at checkout, giving shoppers a full landed cost with no surprise fees.

Price: Custom Pricing

**Install**

By clicking install you agree to the **BigCommerce Terms of Service** and **OpenBorder Tax privacy policy** and **terms of service**.

By installing this app, OpenBorder Tax will be able to:

- ✓ View and modify basic store information
- ✓ View and modify general store information
- ✓ View and modify orders
- ✓ View and modify order transactions

**Order Summary** [Edit Cart](#)

2 Items

2 x [Sample] Canvas Laundry Cart \$400.00

Coupon / gift certificate

Subtotal	\$400.00
Shipping	\$10.00
Duties	\$63.72
Taxes	\$61.36
Duties	\$72.00

Total (USD) **\$607.08**

Credentials added successfully

#### OpenBorder Tax Provider

Add your credentials

Status **Connected**

User name  
ob\_tax\_bigcommerce\_sbz

Password  
.....

**Update credentials**

Cancel

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ob-dev@openborder.com

2. Once the Tax App is installed, you will need to link it to OpenBorder’s Order Management System (OMS). To do this, reach out to your OpenBorder Account Manager, and they will provide you with a username and password. Input these credentials on the login screen.

**OpenBorder Tax Provider**  
Add your credentials

Status **Disconnected**

User name

Password

**Save credentials**

**Cancel**

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3. Confirm that the connection has been established by checking the Status. It should say **Connected**. If there is a connection issue, please reach out to the OpenBorder team, so that they can troubleshoot further.

Credentials added successfully

**OpenBorder Tax Provider**  
Add your credentials

Status **Connected**

User name

Password

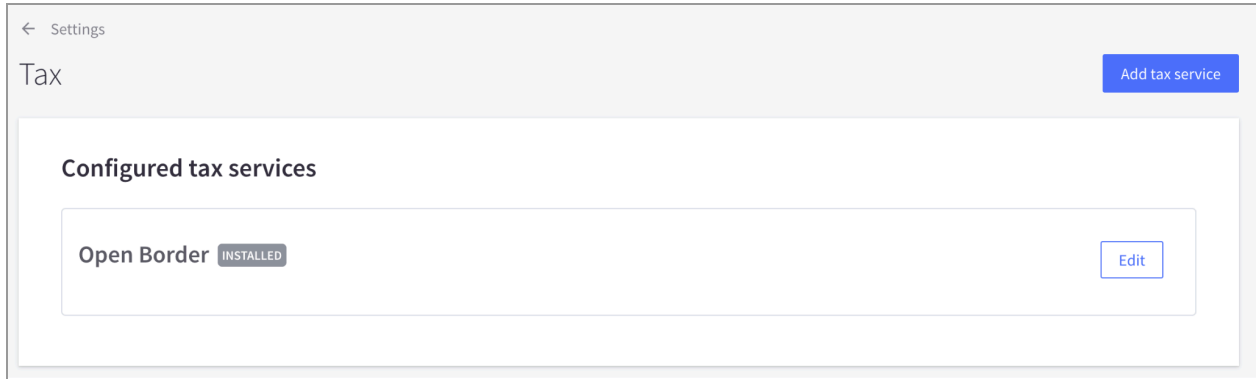
**Update credentials**

**Cancel**

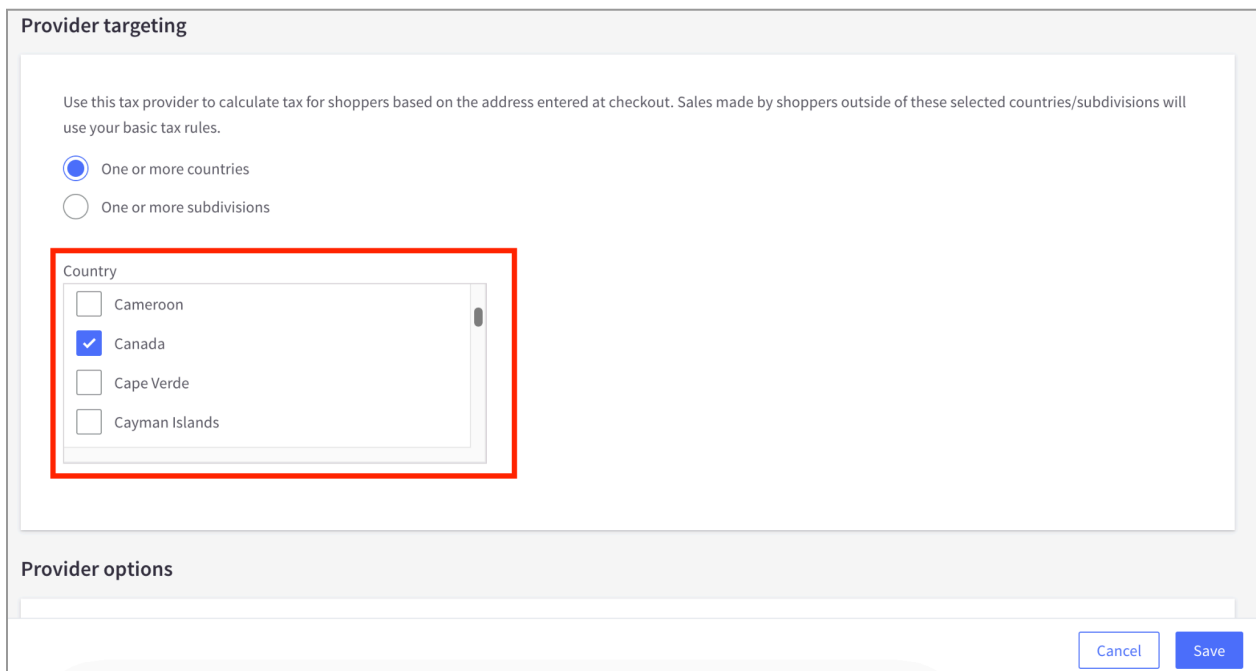
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4. Next, navigate back to your BigCommerce admin, and click **Settings**. Under the Tax section, you should see that the OpenBorder app has been installed.



5. Select the applicable countries that should use the OpenBorder Tax app, and click Save.



6. The OpenBorder Tax App is now enabled, and will calculate landed cost, at checkout.

