

## **Privacy Policy**

### **Introduction**

Mibo ("we", "our", "us") is committed to protecting and preserving the privacy of our visitors and users. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our mobile application, Mibo, or communicate with us electronically. We are compliant with all applicable German Data Protection legislation and regulations.

### **Information We Collect**

We may collect, store, and use the following kinds of personal information:

#### **Information You Provide to Us:**

- Your name, address, email address, and phone number provided when you fill in forms on our website or social media sites.
- Information you provide when you submit a contact/inquiry form.

#### **Automatically Collected Information:**

- Location data: Mibo collects location data to enable core functionalities such as recommending nearby top services and service providers. This ensures relevant and available service providers are displayed based on your location.

### **How We Use Your Information**

We use the information we collect in the following ways:

- To provide you with information and/or services that you request from us.
- To contact you to provide the information requested.
- To improve, personalize, and expand our app.
- To understand and analyze how you use our app.
- To develop new products, services, features, and functionality.

## **Disclosure of Your Information**

- Any information you provide to us will either be emailed directly to us or stored on a secure server.
- We do not rent, sell, or share personal information about you with other people or non-affiliated companies.
- We will use all reasonable efforts to ensure that your personal data is not disclosed to regional/national institutions and authorities unless required by law or other regulations.

## **Security of Your Information**

- We use administrative, technical, and physical security measures to help protect your personal information. While we have taken reasonable steps to secure the personal information you provide to us, please be aware that no security measures are perfect or impenetrable.

## **Your Rights**

- You have the right to ensure that your personal data is being processed lawfully ("Subject Access Right"). Your subject access right can be exercised in accordance with data protection laws and regulations. Any subject access request must be made in writing to [mibo.services.gmbh@gmail.com](mailto:mibo.services.gmbh@gmail.com). We will provide your personal data to you within the statutory time frames.

## **Changes to Our Privacy Policy**

- Any changes we may make to our privacy policy in the future will be posted on this page and, where appropriate, notified to you by email. Please check back frequently to see any updates or changes to our privacy policy.

## **Contact Us**

- Questions, comments, and requests regarding this privacy policy are welcomed and should be addressed to [mibo.services.gmbh@gmail.com](mailto:mibo.services.gmbh@gmail.com).