# Kamil Khan

**Software Engineer**

Software Engineer with 3 years of experience developing integrations on the ServiceNow platform, skilled in frontend development with React for building components.

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## WORK EXPERIENCE

**Crest Data System,** Ahmedabad, Gujrat — March 2023 – Present

*Software Engineer - II*

- Collaborated with the ServiceNow Israel team to develop and maintain a custom component application using React, designed to display live alerts with enhanced features through React-Tabulator.
- Resolved Critical Defects: Fixed two long standing customer issues related to regex and locale, improving the experience for 5% of affected users.
- Implemented keyboard navigation and accessibility improvements, ensuring compliance with accessibility standards and improving user experience.

**Advanced Skills:** Web Development, React, Seismic Framework

**Crest Data System,** Ahmedabad, Gujrat — July 2021 – March 2023

*Software Engineer*

- Developed plugins in collaboration with teams to integrate SIEM and Data Centers with ServiceNow, enhancing system capabilities.
- Optimized ServiceNow API: Cut response time from 10s to 0.04s by converting PKCS#1 to PKCS#12 and using CertificationEncryption, replacing CryptoJS.
- Leveraged SecOps, ITSM, and VR modules to manage and display critical data, improving operational efficiency.
- Collaborated with the ServiceNow SecOps team to create a framework for integrating Vulnerability Response (VR) with Agile tools, including the successful integration of JIRA.
- Engineered a collaborative workspace within ServiceNow, incorporating features like board creation, Kanban functionality, and sharing capabilities, optimizing team collaboration and project management.

**Advanced Skills:** Postman, Agile Methodology, UI Builder, ServiceNow ITOM, SecOps, ITSM and VR Modules

**Crest Data System,** Ahmedabad, Gujrat — Jan 2021 – July 2021

*Software Engineer Intern*

- Migrated ServiceNow Cisco integration from workflows to Flow Designer, improving process efficiency.
- Added discovery of additional Cisco switches (NDFC, DCNM, NDO) into the Cisco ServiceNow application.
- Enhanced the Cisco dashboard with advanced filtering for better data display of switches and controller inventory.

**Advanced Skills:** JQuery, Workflow, FlowDesigner, CMDB Module, ServiceNow Server-Side & Client Side Scripting

## EDUCATION

July 2017 – May 2021

**A.D Patel Institute of Technology,** *Anand, Gujarat*

*Degree: Computer Engineering | CPI: 7.8*

*Relevant Coursework: Advanced Algorithms, Data Structure and Algorithms, Operating Systems, Database Management System, Object Oriented Programming, Functional Programming, Working with Linux.*

## TECH SKILLS

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|---|---|
| Programming: | JavaScript, C, C++, Java, Python, Typescript, Node.js, Express.js |
| Web Technologies: | RESTful APIs, HTML, CSS,React, Bootstrap, |

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|---|---|
| Databases: | Postgres, SQL, MySQL, MongoDB. |
| Other Tools: | Git, Postman |