

## **EXCLUSIVE SHOWCASE MARKET, LLC**

**dba: COTTAGE KITCHEN AND MARKET**

Contact Email: [christina@cottagekitchenandmarket.com](mailto:christina@cottagekitchenandmarket.com)

### ***RETURN POLICY***

**Returns and Exchanges Accepted. Exceptions may apply.**

Contact us within: 14 days of delivery. Ship items back within: 30 days of delivery.

**We don't accept cancellations.** But please contact us if you have any problems with your order.

### ***RETURNS AND EXCHANGE DETAILS***

#### **Refund and Return Policy**

\*If you are not completely satisfied with your purchase you may return it within 30 days of receipt of the product for a refund of the purchase price, **excluding** return shipping and a 25% restocking fee. This 25% restocking fee will be figured from the total price paid for item, (including the original shipping cost).

\*If a product is damaged during shipping, we will send you a replacement part free of charge, or if it is damaged beyond that we will replace the product at no charge to you.

\*All returns must be accompanied by a return authorization number and must be returned in its original condition, including original packaging and all accessories.

\*Returns without authorization and any non-damaged items refused at destination are not eligible for refund.

\*Cancellations will be accepted prior to shipment.

\*Cancellations after shipment will be subject to buyer paying return shipping and a 25% restocking charge.

### ***TERMS OF SERVICE***

We ship within 5 business days of your order via FedEx, USP, or USPS, with shipping and handling added to "Shipped" total on all items.

Please note that if you enter an incorrect shipping address at checkout and the package is returned to us because of the incorrect shipping address, the shipping cost to resend the package to the correct address will be charged to the customer.

We ship only in the US.

At Cottage Kitchen and Market, we offer a 100% satisfaction guarantee. If you are not completely satisfied with your purchase you may return it within 30 days of receipt of the product.

We want you to feel comfortable placing your order with us and for you to have confidence in us to stand behind everything we sell. Restrictions do apply, so please read our return policy.

### ***PAYMENT POLICY***

To provide you with the utmost level of security in handling personal information and your credit card information, all of our transactions are processed by Stripe and Square. With this option you can pay with all major credit cards.

We must have an email address, so we can notify you of shipment through FedEx, UPS, or USPS, and a phone number for delivery.

### ***ADDITIONAL POLICIES***

Commercial sales of our cedar lawn furniture product line are available. If you want to become a stocking distributor, or if you need to purchase a large amount of furniture for whatever reason you can email us: [christina@cottagekitchenandmarket.com](mailto:christina@cottagekitchenandmarket.com)

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