

# Volunteering at the UM Student Run Free Clinic

## About the UM Student Run Free Clinic

The University of Michigan Student-Run Free Clinic is a student organization dedicated to providing the highest quality of health care free of charge to uninsured community members, while creating opportunities for U of M students and physicians to confront health disparities through direct action. The clinic is located in Pinckney, MI 25 miles northwest of Ann Arbor in Livingston County. UMSRFC operates every Saturday morning from 8:00am-1:00pm. It is fully staffed by UMMS students and volunteer physicians.

## UM Student Run Free Clinic Mission Statement:

*The UM SRFC strives to meet the existing health needs of uninsured individuals while providing longitudinal clinical, organizational, leadership, and health disparities education for significant numbers of students. Through sustained partnerships and collective action between the University of Michigan and local community members, we will provide the highest standard of care to the patient.*

## Ten Things to know about the UM Student Run Free Clinic

- **UM Student Run Free Clinic (UM SRFC) uses an Electronic Medical Record (EMR) system called Practice Fusion.**
  - Physicians should log on to the Practice Fusion EMR system before clinic
  - **Physicians should arrive by 8:00 AM**
  - Physicians will receive an orientation to the clinic and EMR system from the clinic manager.
  - In the event you are running late, please call the **UM SRFC Internal phone:**  
[734-680-0804](tel:734-680-0804)
- **The Clinic Manager (one of the Student Directors) will be responsible for clinic flow**
  - They will assign patients to medical student/physician clinical teams.
  - Please direct all questions to the Clinic Manager.
- **The physicians are responsible for educating the students on history taking, physical exam skills (as appropriate for M1/M2), and developing a treatment plan.**
  - First and second year medical student volunteers will take each patient's vitals and history, performing physical exam skills as appropriate, while a clinical student (third and fourth year students) assists and provides appropriate direction
  - The medical student team will then present the case to the physician.
- **Clinical students will record the visit information onto the patient's EMR**
  - Physicians **must** sign all clinic notes.
- **Testing:**
  - The clinic is able to perform glucometer, urine dip, and pregnancy tests on site.

Other lab work including blood tests and radiology, is performed through a free referral to the UM system (MLabs). In addition, patients that need to be referred to a specialist will be directed to MSupport.

- Patients requesting pap smears should make an appointment for our women's health days.
- **Paying for prescriptions can be a great challenge for our patient population.**
  - In order to help address this issue, the Student Run Free Clinic has some over-the counter- medications and limited prescription drugs in its inventory (current list available at clinic). In addition, we encourage physicians to prescribe medications available through \$4 generic programs at many area pharmacies. There is a list of \$4 generic meds at the clinic.
  - The UMSRFC does not have or prescribe narcotics or Benzos.
- **The UMSRFC operates in tight quarters.**
  - Extra precautions must be taken to maintain patient confidentiality. Please speak softly and keep private conversations in the back of the clinic or in patient rooms.
- **In the event of a potential emergency situation:**
  - The patient will be brought back into a room where a student will take vitals.
  - The physician will be notified by the Clinic Manager, and is responsible for triaging the patient as soon as possible.
  - If the patient becomes unresponsive at any time or if the situation is clearly severe, 911 will be called immediately.
- **You are welcome and encouraged to log-in to Practice Fusion the week before your volunteer date to examine the charts of the patients that will be attending clinic.**
  - Previous volunteers, especially specialists, have found this helpful for re-familiarizing themselves on medical areas they have not seen in a while or for splitting up patients with the second physician volunteer who will be at clinic with them.

## **Driving Directions to UM SRFC:**

[103 E. Main Street](#)  
[Pinckney, MI 48169](#)

### **Option 1: From downtown Ann Arbor:**

1. Take US-23 N for ~9 miles.
2. Take Exit 54B to merge onto M-36 W/9 Mile Road toward Pinckney.
3. After about 3 miles, you will need to turn right to stay on M-36. This is marked. Drive ~8 miles.
4. UM SRFC will be on your right, just before S. Howell Street. You may park anywhere along the side of the street.

### **Option 2: From West Ann Arbor/Ypsilanti:**

1. Merge onto US-23 N via the ramp to Flint. Drive~ 7.5 miles
2. Slight right to stay on US-23 N ~9 miles
3. Take Exit 54B to merge onto M-36 W/9 Mile Rd toward Pinckney.
4. After about 3 miles, you will need to turn right to stay on M-36. This is marked. Drive ~8 miles.
6. UM SRFC will be on your right, just before S. Howell Street. You may park anywhere along the side of the street.