

ARedStore Return Policy

Merchandise may not be returned without prior authorization from ARedStore.com's Customer Service Department. All returns must be made within 30 days of the shipping date and items must be in their original wrap and in saleable condition. Merchandise that has been worn, used or altered will not be accepted for return or exchange. ARedStore cannot accept returns/exchanges on Final Sale or Discontinued items.

Custom ordered (personalized) merchandise cannot be returned unless an error was made on the part of ARedStore.com in the fulfillment of your order.

Customers are responsible for any return postage. **There is a 15% restocking fee on returned standard products. Shipping costs and taxes cannot be refunded.**

RETURN PROCESS

Step 1 – Request return authorization and instructions

Please send an email to Support@aredstore.com. **You must have authorization before shipping to us to receive a refund.**

Step 2 – Shipping product back

Complete the RETURNED GOODS AUTHORIZATION portion of your shipping order receipt and return both the product and form to the address below:

Return to:

ARedStore Returns: Order#
2 Montclair Estates Circle

Saint Charles, Missouri, 63303

United States

We recommend using a shipping service that offers a method to track your package, such as FedEx or UPS. Please take care in re-packaging your return to prevent any damage on the return trip.

Step 3 – Refunds

When the returned item has been received and confirmed as free of wear, damage, or alteration, the refund process will be initiated. ARedStore.com will issue a refund of the original cost of merchandise less the restocking fee and shipping cost in the same method the item was purchased.