Sierra Migration Project 2013

Known issues with Sierra

Want to see a list of known issues within Sierra.

What must I do to make my transition to Sierra easy and seamless?

1. by **Oct 7th** - Install Sierra Desktop client and connect to training server. Verify that you can login and that you have access to all functionality you need to do your job. Call the Marmot helpdesk if you need the link to install the client.
2. by **Oct 15th** - Review and follow the Sierra User Configuration within **Sierra training environment**.
3. by **Oct 30th** - Attend training sessions relevant to my job.
4. **Oct 30th** - Attend Q&A session for Sierra
5. by **Nov. 10th** - Install Sierra Desktop client for **production** on your workstation and update your user preferences based on the Sierra User Configuration in **Sierra preview environment**.
6. **Nov. 11th**
- Use offline checkout while the system is down for conversion
- Wait for all points message stating Sierra is ready for use
- Complete updates for user settings in production.
- Start using Sierra
- Report any issues to the Marmot Helpdesk

Timeline

- done Sep. 30 - Preview access to Sierra available to Marmot staff (read-only view of production Millennium data in Sierra)
- done Oct. 22 - Preview access to Sierra for member libraries.
- Nov. 8 - Prep for Sierra switchover (remove icons to training until after production launch)
- Nov 11 (7 am start) - Sierra go live for all staff system unavailable for all or part of the day.

Training

These sessions will be demonstrations of Sierra functionality with the intention of showing how Millennium functions have been transferred into the Sierra interface. The functions that are new in Sierra, like browse query and globally purge charges, will also be shown.

These webex sessions will be 60 minutes (or less) and will be recorded. Recordings are posted below (after the actual demo).
||**Date**|**Time**|**Topic**|**Recording**
Oct 9 & 11|10:00 am|Basic Circulation/Advanced Circulation
Oct 30|10:00 am|Q&A + recap
note:Circulation recording serves the purposes for both Basic and Advanced Circulation
Here is the Powerpoint from the Q&A on Sierra logins

Sierra Demos from III

These one-hour demos were done when we were making our decision to migrate to Sierra. If you have not had an opportunity to see Sierra yet, these are a good starting point.

- Cataloging
- Circulation
- Q & A

FAQ

Sierra Go Live Day

Q. What systems will be offline while Millennium is down November 11th?
A. The following systems will be **offline**.

- Staff clients
- WAM
- Automated check in machines
- Self Check machines

The following systems will be **online**

- VuFind
- PC Reservation
- Prospector (holds within Prospector will not work).
- OverDrive

The following offline capabilities have been added to VuFind.

- Offline holds
- Offline checkouts - watch a demo

Q. I need changes to my logins. Who should I contact?
A. See this list for who is responsible for updating users for each library.

Q. What changes do we need to make so PC Reservation will work while offline?
A. If Marmot maintains PC Reservation for you, you will not need to make any changes.

Q. How will we be notified when Sierra is online?
A. We will send a message to allpoints as soon as access is restored followed by an automated phone call.

Q. Will self-check work during periods of downtime
A. No, self-check will not work while Millennium is down, but staff will be able to do offline checkout through VuFind.

Q. Will my templates, macros, preferences, etc. be converted to Sierra automatically?
A. While many preferences will be converted to your Sierra login some data will need to be converted manually. We have prepared this document Sierra User Configuration to explain the conversion process.

Other

Q. Will Notices work on Sierra Test?
A. No, Notices are not enabled on Sierra test to avoid problems where patrons are receiving test notices.

Q. Will Millennium be available after we are live on Sierra?
A. There will not be an instance of Millennium running after we are live on Sierra. Please make sure to follow the user conversion document to convert your data.

Q. Do we need to purchase new computers to support Sierra?
A. No, the Sierra Workstation Recommendations
workstation specs are the same as for Millennium so you don't need to buy new workstations if Millennium already works acceptably.

Q. Will the Classic Catalog be available after we are live on Sierra?

A. Yes, the classic catalog will still be available after we are live on Sierra.

Q. Does Sierra work on Windows 8?
A. III does not officially support Sierra on Windows 8.

Q. What functions are included in each workflow?
A. Please see the [Sierra Workflow](#) documentation

Q. What are macros in Sierra and how can I use them?
A. Please see the [Sierra Macros](#) page for information.

Additional activities

- Rampart test load(s) of patron and bib data
- Rampart Training
- Rampart

Sierra Bulletins

- [Sierra Bulletin 3 - scheduled Millennium down times](#)
- [Sierra Bulletin 2 - Sierra Project Manager Mark Noble](#)
- [Sierra Bulletin 1 - scheduled Millennium down times](#)

Things to make sure to test after release

- http://csdirect.iii.com/documentation/posteventchecklist.shtml
- WAM
- SSL