



The Park in Plano

Posted 11-2-22

Park Highlands Nursing and Rehabilitation Center has had new staff cases of COVID-19 since the last posted update on 10-26-22.

Staff who have tested positive have been sent home. The facility will follow the Centers for Disease Control and Prevention (CDC) and the local health authority's guidelines for staff members' return to work.

We are open for all visitation.

Effective September 28th, 2022 masking requirements will be determined by our facility's [county transmission rate](#) and recent COVID activity.

When our county has a transmission level classified as anything below "high" (low, moderate, or substantial) all staff and visitors, vaccinated and unvaccinated, will have the option to remove their face coverings inside our building.

This policy is subject to change and masks will be required again if:

- Our county community transmission level is "high" or
- We have a new staff or resident case of COVID-19 within the last 14 days

The county transmission rate is updated frequently on the CDC's website. Meaning, our county level, and our face covering policy, is subject to change overnight. Signage will be posted on our door, and throughout the building, to reflect the current requirements. Even when optional, we will always have masks available for you to use. Visitors may remove face coverings in private settings with their loved one, regardless of the current county transmission rate.

All visitors must screen in by answering a series of questions about symptoms and contact on our kiosk. Visitors must record their temperature and use hand hygiene before and after their visit. We ask that visitors do maintain physical distance from anyone outside of their immediate group. Visitors may remove face coverings in private settings with their loved one, regardless of the current county transmission rate.

As always, our first priority is the health, safety, and comfort of our residents. We will continue to observe numerous core principles of COVID-19 infection prevention. We encourage our communities to learn more about the COVID-19 vaccines. We recommend using resources such as [CDC.gov](#) and conversations with personal healthcare providers. To find a vaccine near you, visit: [Vaccines.gov/search](#) .

Please call us at 972-422-2214, we would be happy to answer any questions you may have.