

Terms & Conditions

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Business Name: Siubhan Green trading as *The Home Seller's Edge*

Email: siubhangreen@gmail.com

Website: www.thehomesellersedge.com

1. Overview

By purchasing or accessing *The Home Seller's Edge Toolkit* ("the Toolkit"), you agree to the following terms and conditions. Please read them carefully before making your purchase.

This Toolkit is a digital educational resource designed to support and guide home sellers through the preparation and sale of their property. It is not legal, financial, or real estate advice.

2. Digital Product Delivery

All products are delivered digitally via secure Google Drive links. Upon successful payment through Stripe, you will receive an automated email with access details.

If you experience any issues accessing your materials, please contact siubhangreen@gmail.com within 48 hours of purchase.

3. Payment & Pricing

All prices are listed in **USD** and payments are securely processed via **Stripe**.

Prices are subject to change at any time, but you will always be charged the price displayed at the time of purchase.

4. Refund Policy

If, after exploring the Toolkit, you genuinely feel it hasn't helped you prepare your home more effectively for sale, simply email me within **7 days** of purchase for a full refund.

As this is a digital product, refund requests are honoured only:

- Within **7 days of purchase**, and
- After completion of a brief feedback form to help improve future resources.

Refunds will be processed to the original payment method via Stripe.

5. Intellectual Property

All content within *The Home Seller's Edge Toolkit*, including videos, written materials, checklists, and resources, is the intellectual property of **Siubhan Green trading as The Home Seller's Edge**.

You may not reproduce, share, resell, or distribute any part of this Toolkit without express written permission. Personal use only.

6. Disclaimer

The Toolkit and all accompanying materials are for informational and educational purposes only.

While every effort has been made to ensure accuracy, no guarantees or warranties are made regarding specific results or outcomes.

The success of your property sale depends on factors outside the scope of this Toolkit, including market conditions, location, timing, and your own actions.

You are solely responsible for any decisions or actions you take based on the information provided.

7. Limitation of Liability

To the maximum extent permitted by law, **The Home Seller's Edge** and **Siubhan Green** will not be liable for any loss, damages, or claims arising from your use (or misuse) of the Toolkit or its materials.

8. Privacy & Data Protection

Your privacy matters. Personal information collected during your purchase (such as your name and email address) is handled in accordance with our [Privacy Policy](#) and used only for order fulfilment and customer support.

Payments are securely processed by Stripe.

9. Governing Law

These Terms are governed by the laws of **New Zealand**, and any disputes will be handled under New Zealand jurisdiction.