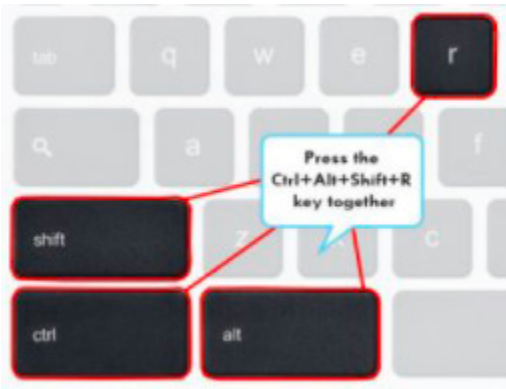
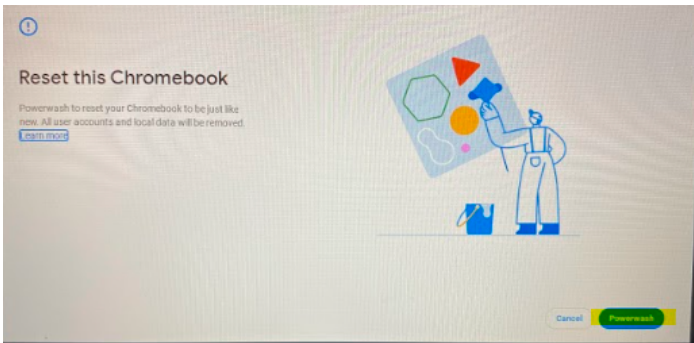
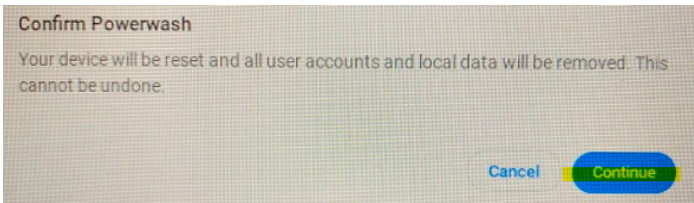
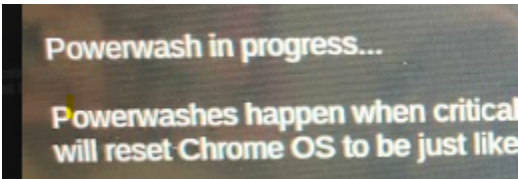
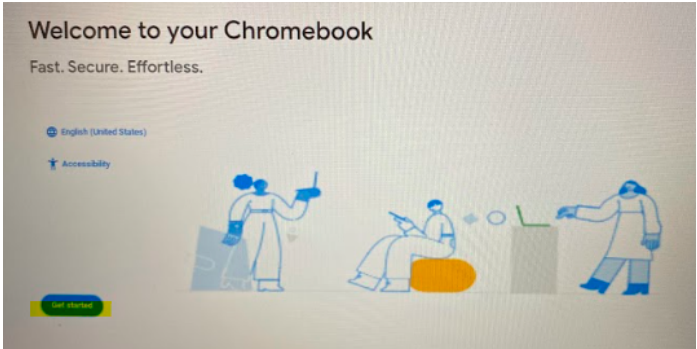
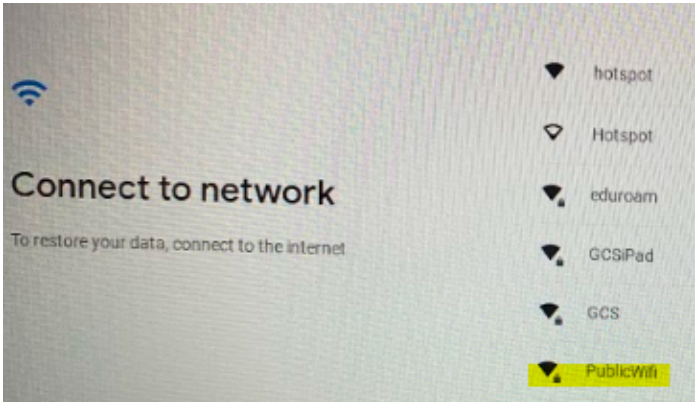
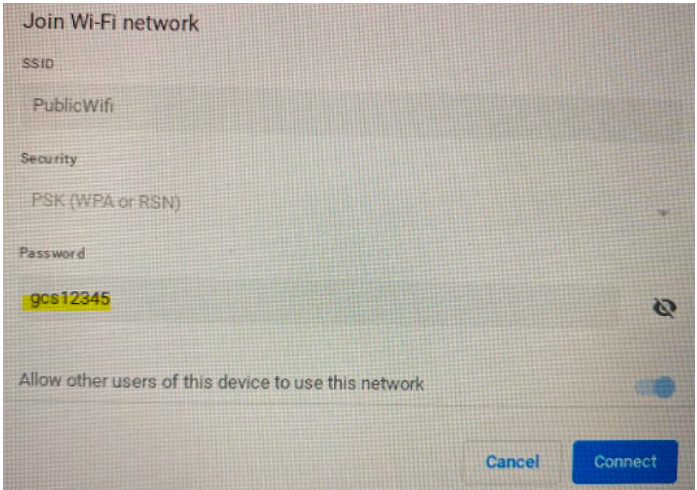
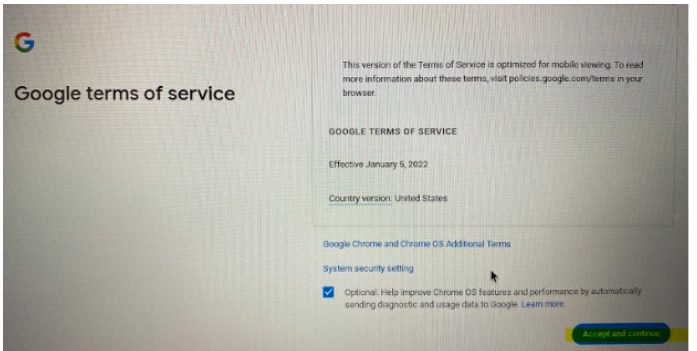
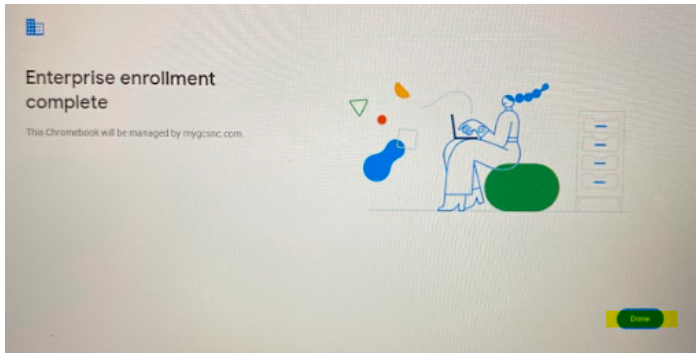
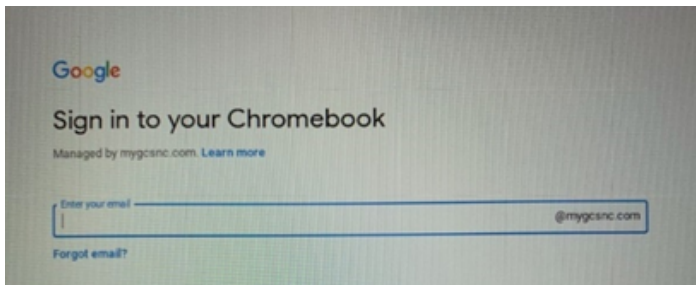
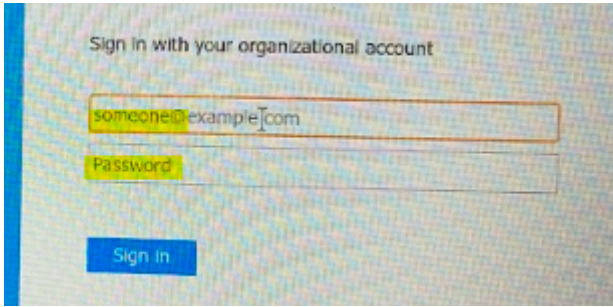


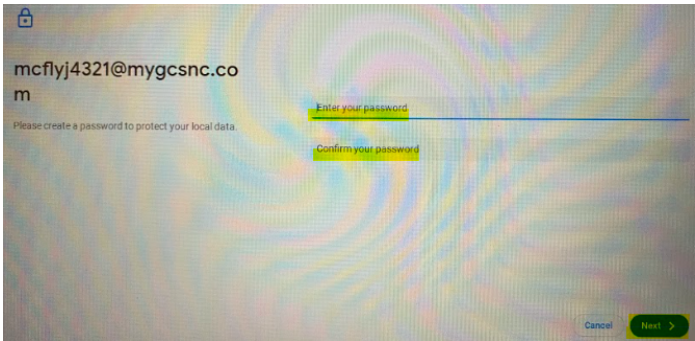
Chromebook - How to Powerwash

Powerwashing a Chromebook can be used when the device and/or websites aren't behaving as expected. Devices being reassigned from one student to another DO NOT need to be powerwashed; you can simply [remove the old student account](#).

Turn on the Chromebook -From the login screen, Press and hold Ctrl + Alt + Shift + r. -Select Restart.	
Reset this Chromebook (Note - the screen will go black for a moment, and sometimes goes back to the login screen before switching to Powerwash mode - just sit tight and wait until you see the Powerwash screen.) -Select Powerwash	
Confirm Powerwash -Select Continue. The screen will go black for about 10 seconds. Don't stress 😎	
Powerwash in progress	

Welcome to your Chromebook -Select 'Get Started.'	 The screen displays 'Welcome to your Chromebook' with the tagline 'Fast. Secure. Effortless.' Below this, there are links for 'English (United States)' and 'Accessibility'. At the bottom, there is a blue 'Get started' button. An illustration shows three people using different devices: a smartphone, a laptop, and a tablet.
Connect to network -Select PublicWiFi. (NOT GCS) -Select Next.	 The screen shows 'Connect to network' with the instruction 'To restore your data, connect to the internet.' A list of available networks is on the right: hotspot, Hotspot, eduroam, GCSiPad, GCS, and PublicWifi. The 'PublicWifi' option at the bottom is highlighted with a yellow bar.
Join Wi-Fi network -Enter thePublicWIFI network password: GCS2022! -Select Connect.	 The screen displays 'Join Wi-Fi network' with fields for SSID (PublicWifi), Security (PSK (WPA or RSN)), and Password (gcs12345). There is a toggle for 'Allow other users of this device to use this network' and 'Cancel' and 'Connect' buttons at the bottom.
Google terms of service -Make sure the box at the bottom is checked, then select 'Accept and Continue.' -The device will power through several screens.	 The screen shows the 'Google terms of service' with a scrollable list of terms. At the bottom, there is a checkbox for 'Optional: Help improve Chrome OS features and performance by automatically sending diagnostic and usage data to Google.' which is checked. A blue 'Accept and continue' button is at the bottom right.

Enterprise enrollment complete -Select 'Done.'					
Note: The remaining steps will log the student in and associate their account with the device. This can be done by you or by the student.					
Sign in to your Chromebook -The student can now log in using the GCS Google Username and GCS Password (Birthday).					
NOTE: GCS Google Username Format:	<table><tr><td>Last Name(s)</td><td>First Letter of First Name</td><td>Last four #s of Student ID</td><td>@mygcsnc.com</td></tr></table> Example: Jessie McFly with student ID 12345678 = mcflyj5678@mygcsnc.com	Last Name(s)	First Letter of First Name	Last four #s of Student ID	@mygcsnc.com
Last Name(s)	First Letter of First Name	Last four #s of Student ID	@mygcsnc.com		
Sign in with your organizational account -Enter Username and Password Username = Student Number Password = Birthday (ex: March 5, 2012 will be 03052012)					

Enter/Confirm your password -Click your mouse on the top box and enter your password in both boxes. Remember, your password is your date of birth. -Select Next.	
Finished! Your Google Chrome and Play Store apps will download – that's it - you're ready to go!	