

OLCA Specialist Assignments per Department

What is an LCA specialist?

LCA Specialists are Full-time Employees in the Office of Language and Communications Access office, who work with departments to ensure implementation and compliance to the City's policy and ordinance on Language and Communications Access by providing guidance and support. **They work in partnership with your [LCA liaison](#).**

What does the tiered system mean?

Departments have been broken down into tiers based on the [City's Departmental Guidance for Implementing Language & Communications Access](#). The tiers determine the timeline in which your department will implement the City's Language and Communications Access Policy

<u>Jhoselyn Tovar Sandoval</u>	<u>Larisa Castellon Melara</u>	<u>David Alvarado</u>	<u>Neftali Reynoso</u>
Tier I	Tier I	Tier I	Tier I
<u>Boston Police</u> • <u>Departmental Plan</u> <u>Boston Fire</u> (Paul Burke) • <u>Departmental Plan</u> <u>OPAT</u> (Yasmine Raddassi) • <u>Departmental Plan</u> <u>Emergency Management</u> (Adrian Jordan) • <u>Departmental Plan</u>	<u>Equity Cabinet</u> (Mariangely Solis Cervera) • <u>LGBTQIA+</u> • <u>Women's Advancement</u> • <u>Immigrant Advancement</u> (Monique Tu Nguyen) • <u>Black Male Advancement</u> (Frank Farrow) • <u>Language & Communications Access</u> (Jeniffer Vivar Wong) • <u>Disability Commission</u> (Kristin McCosh) • <u>Fair Housing and Equity</u> <u>Mayor's Office</u> - Mayor Michelle Wu • <u>Mayor's Communications Office</u> (Jessica Pierre) Corporation Counsel - Adam Cederbaum • <u>Elections</u> (Eneida)	<u>Community Engagement</u> • <u>Neighborhood Services</u> ◦ <u>Departmental Plan</u> • <u>311</u> ◦ <u>Departmental Plan</u> • <u>Civic Organizing</u> ◦ <u>Departmental Plan</u>	<u>Mayor's Office of Housing</u> (Sheila Dillon) • <u>Departmental Plans</u> <u>Environment, Energy, and Open Space Cabinet</u> (Rev. Mariama White-Hammond) • <u>Food Justice</u> (Aliza Wasserman) ◦ <u>Departmental Plan</u> <u>Finance Cabinet</u>: (Ashley Groffenberger) • <u>Treasury-Collecting Division</u> (Celia Barton) ◦ <u>Departmental Plan</u>

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Tier II	Tier II	Tier II	Tier II
<u>Streets</u> (Jascha Franklin-Hodge) • <u>Public Works</u> (Mike Brohel) ◦ <u>Departmental Plan</u> • <u>Transportation</u> (Nicholas Gove) ◦ <u>Departmental Plan</u> <u>People Operations</u> (Alex Lawrence) • <u>Registry</u> (Paul Chong) ◦ <u>Departmental Plan</u>	<u>City Clerk</u> - Alex Geourntas • <u>Clerk's Office</u> (Alex Geourntas) • <u>City of Boston Archives</u> (Kristen Swett) <u>Mayor's Office</u> - Mayor Michelle Wu • <u>Early Childhood</u> (Kristin McSwain) • <u>MONUM</u> (Michael Evans)	<u>Human Services Cabinet</u> (<u>Departmental Plan</u>) • <u>Age Strong</u> ◦ <u>Departmental Plan</u> • <u>Boston Centers for Youth and Families</u> ◦ <u>Departmental Plan</u> • <u>Office of Youth Engagement & Advancement</u> (OYEA) ◦ <u>Departmental Plan</u> <u>Operations</u> • <u>Inspectional Services Department</u> ◦ <u>Departmental Plan</u>	<u>Economic Opportunity and Inclusion Cabinet</u> (Segun Idowa) • <u>Consumer Affairs and Licensing</u> (Kathleen Joyce) ◦ <u>Departmental Plan</u> • <u>Small Business Development</u> ◦ <u>Departmental Plan</u> <u>Finance Cabinet</u>: (Ashley Groffenberger) • <u>Assessing</u> (Nicholas Ariniello) ◦ <u>Departmental Plan</u> • Participatory Budgeting (Renato Castello) ◦ <u>Departmental Plan</u>

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Tier III	Tier III	Tier III	Tier III
<u>Streets</u> (Jascha Franklin-Hodge) • <u>Central Fleet Management</u> (William Bill Coughlin) <u>Worker Empowerment Cabinet</u> (Departmental Plan) • Workforce Development ◦ Departmental Plan • <u>Department of Labor Compliance and Worker Protections</u> ◦ Departmental Plan • <u>Youth Employment & Opportunity</u> (OYEO) ◦ Departmental Plan		<u>Community Engagement</u> • <u>SPARK Boston</u> ◦ Departmental Plan <u>Human Services Cabinet</u> (Departmental Plan) • <u>Boston Public Library</u> ◦ Departmental Plan • <u>Returning Citizens</u> ◦ Departmental Plan • <u>Veterans Services</u> ◦ Departmental Plan	<u>Environment, Energy, and Open Space Cabinet</u> (Rev. Mariama White-Hammond) • <u>Environment</u> (Alison Brizius) • <u>Parks and Recreation</u> (Ryan Woods) • <u>Historic Preservation</u> (Vacant) • Office of Climate Resilience <u>Arts and Culture Cabinet</u> (Kara Elliott-Ortega) <u>Economic Opportunity and Inclusion Cabinet</u> (Segun Idowu) • <u>Supplier and Workforce Diversity</u> (Andre Lima) • <u>Tourism, Sports, and Entertainment</u> (John Borders)

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Tier IV	Tier IV	Tier IV	Tier IV
<u>People Operations</u> (Alex Lawrence) • <u>Human Resources</u> (Brenda Hernandez) • <u>Labor Relations</u> (Renee Bushey)	<u>Mayor's Office - Mayor Michelle Wu</u> Ti • <u>Intergovernmental Relations</u> (Clare Kelly) • Policy (Mike Firestone) Corporation Counsel - Adam Cederbaum • <u>Law</u> (Adam Cederbaum)	<u>Operations</u> • <u>Property Management</u> ◦ Departmental Plan • <u>Public Facilities</u> ◦ Departmental Plan <u>Innovation & Technology</u> • (Departmental Plan)	<u>Finance Cabinet:</u> (Ashley Groffenberger) • <u>Auditing</u> (Maureen Joyce) • <u>Budget Management</u> (James Williamson) • <u>Procurement</u> (Chris Radcliffe) • <u>Treasury</u> (Maureen Garceau) ◦ Community Preservation (CPA)