

WALS2021 Online Conference FAQ

A. Presenters

Q1. I need help to locate my presentation slot.

A: Please refer to the respective zone's (1,2 or 3) programme and look for your proposal ID. You may use the "Control F" function to search for your ID.

Q2. I couldn't access the Q&A and I am the presenter in the Q&A session.

A: We had sent you a link to enter the Q&A 10 minutes before the session. Please check your email regarding the preparation for presenters or you can email conference@walsnet.org to ask for the login detail. Please specify your zone and proposal ID in the email.

Q3. I would like to have my presentation certificate.

A: At the end of the conference (5th Dec onwards), you can login to the conference website with your login ID to print the presentation certificate online.

Q4. We have a group of people presented in a paper. Some of them couldn't login to the online conference.

A: To access the online conference, and participate in the Live Q&A, all members need to register for the conference. Else, only the registered member can represent in the Q&A alone.

B. Participants

Q1. I couldn't access the Q&A.

A: The room is not open yet. Please wait till the specified time stated on the schedule.

A: The room is not open yet. Please wait for a minute for all the presenters to get ready.

Q2. I have a few questions to ask.

A: You can go to the Help Desk and chat with the helper. You can talk to the helper or you can write your questions in the chat.

Q3. I would like to have my attendance certificate.

A: At the end of the conference (5th Dec onwards), you can login to the conference website with your login ID to print the certificate online.

Q4. There are too many presentations, I couldn't complete watching them.

A: As long as you are a WALS member, you can access the conference videos and journal.

Q5. Since I joined the conference and paid the WALs Membership Fee but I couldn't access the journals from the WALs website.

A: If you have registered for our conference this year for the first time, access to the conference comes first and then you will get a different login for the IJLLS etc in the New Year. If there are particular IJLLS papers you need to access or other resources you need urgently, please email us at admin@walsnet.org and we'll source them for you.