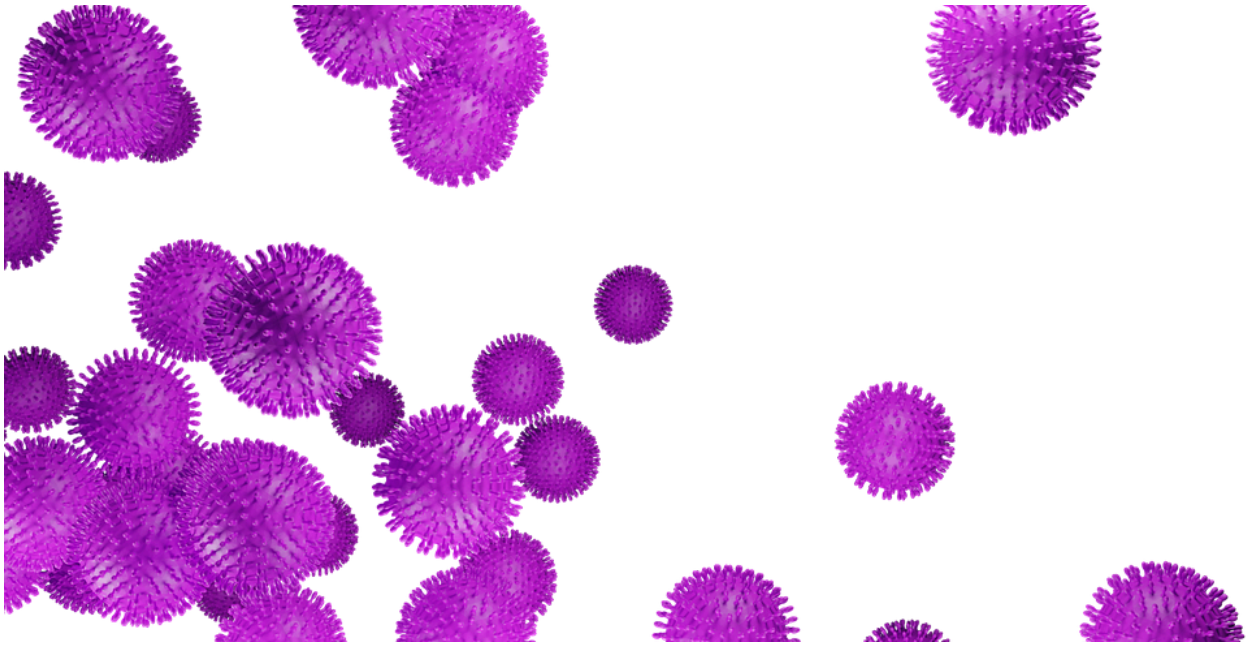
Our COVID Guidelines & Commitment to Safety

March, 2021



Cases may slowly decrease, but we still take your health incredibly seriously and it remains our #1 priority. Before we send any vehicle, it is cleaned and disinfected to follow CDC guidelines. We use top quality disinfectants and wipe all interior surfaces, compartments, cup holders. We also use spray that disinfect and remove any odors or bacteria in the air. All trash, and items are removed and we vacuum the car. Finally, we provide sanitizers and masks for additional safety. In response to COVID-19 we've thoughtfully boosted our safety and cleanliness measures to ensure a healthy environment for our guests and employees. We'll continue to value your experience first and adjust our efforts to deliver the safest form of travel. Here are the actions we are currently taking:

Before the Trip

- All climate controls have been adjusted to utilize only outside air, rather than recirculating interior atmosphere
- Each vehicle is thoroughly sanitized using electrostatic decontamination sprayers, while touch points such as door handles, seatbelts, and buckles are hand-cleaned by technicians.
- Drivers must undergo a temperature check, a short interview, and visual observation by a team member for any health issues.
- HEPA filters installed in vehicles interior air filtration systems. (HEPA units have an efficiency rating of 99.995%, which assures a very high level of protection against airborne transmission.

During the trip

- Plexiglass barriers/sneeze guards separating the driver from the passengers are required in all vehicles and can be removed upon request.
- Drivers wear masks and protective gloves for opening doors and handling cargo, or riders can choose to do all this themselves.
- Additional face masks will be provided for any passengers who have forgotten theirs.
- Liquid refreshments, candies, and mints will no longer be present unless requested.
- Glassware and multi use items will no longer be present.
- Each vehicle is filled to less than 50% capacity to ensure adequate distancing.

After the trip

- Each vehicle is again thoroughly sanitized with electrostatic decontamination sprayers.
- Vehicles are allowed a maximum of 2 reservations per day to ensure a limited amount of usage.
- Drivers undergo another temperature check and short interview by a team member for any health issues.