



Need a refund?

Please read this carefully to understand what kind of refund is available to you.

Cancellation Policy:

In the case of a cancellation, the full amount of the Summit Ticket Fee can be applied toward any future professional development offering from the UPEACE Centre for Executive Education.

Cancellation for participants with the GGH package deal:

In the case of cancelation of the package deal within 30 days of the event, please contact our team at centre@upeace.org and we will provide you the credit amount, as funds already paid toward hotels and transportation are non-transferable. The rest of the Summit Fee can be applied to any future professional development offering from the UPEACE Centre for Executive Education.

Refund Policy:

For all refunds requested, the Centre will retain a **\$100 processing fee** to cover banking and credit card fees and administration.

- Refunds requested up to **60 days prior to the start** of the GGH Summit – a **full refund** will be offered minus the \$100 processing fee.
- Refunds requested between **7 and 59 days prior** to the start of the Summit – a **50% refund** will be offered on all payments of \$200 or more.
- Refunds requested **within 7 days** of the start of a course or event – **Refunds are not available** at this point. Note: A credit will be granted in these cases that can be applied toward any future professional development offering from the UPEACE Centre for Executive Education.