

Tech With Lucy (Example)

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CAREER SUMMARY

Currently a Financial Analyst looking to transition into the Cloud Computing industry as a Solutions Architect. I have experience in client-facing positions and have achieved 2 AWS certifications whilst working full-time.

EDUCATION

Example University

Graduated: Dec 2021

Bachelor of Commerce, Information Systems & Finance (GPA: 3.8)

Organizations/Awards: Dean's Honors List, Member of Computing Society

CERTIFICATIONS

AWS Certified Cloud Practitioner

Achieved Jul 2021

AWS Certified Solutions Architect Associate

Achieved Sep 2021

Cisco Certified Network Associate (CCNA)

Achieved Jan 2021

TECHNICAL PROJECTS

AWS Serverless Chat Application

- Built a serverless chat application using AWS Lambda, DynamoDB, API Gateway, S3, Cognito, CloudFront.

AWS Three-tier Web Application

- Deployed and hosted a highly available WordPress application using Amazon EC2, RDS, Route 53, and VPC.

WORK EXPERIENCE

Company A

Jan 2022 - Current

Financial Analyst

Sydney, Australia

- Worked with over 50 clients to understand their business requirements and develop effective financial improvement and assurance strategies.
- Analyzed quarterly statements and reports to generate detailed analysis and business insights, estimated to result in \$5M annualized opportunity.
- Collaborated with internal teams to establish and launch a new process to decrease client wait time by 15%.

Company B

Jul 2021 – Dec 2021

IT Support Engineer

Sydney, Australia

- Resolved over 150 technical queries in a customer-focused and timely manner.
- Provided administrator support for the infrastructure systems and servers by working directly with AWS, Azure, and Cisco services.
- Developed an automation system to process incoming requests faster, resulting in a 25% increase in client satisfaction.

Company C

Jan 2021 – Jun 2021

Marketing Intern

Sydney, Australia

- Gathered customer feedback by conducting over 50 face-to-face interviews.
- Created a marketing proposal that refined the outreach strategy of a new product that resulted in a conversion rate of 20% (10% increase from previous year).
- Received the "New Employee of the Quarter" award at the end of the internship.

SKILLS

Technical Skills

- | | | |
|----------------------------------|------------------|---|
| • Networking and troubleshooting | • AWS [IAM, EC2] | • Data analysis and visualization [Tableau] |
| • System Administration | • Python | |

Interpersonal Skills

- | | | |
|--------------------|--------------------------|--------------------|
| • Customer-focused | • Effective Communicator | • Highly Adaptable |
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