

The Jewelry Professor

Classroom Refund Policy

Due to the need to purchase supplies and materials, we have fairly strict policies around registration cancellation. If you have purchased a class and are unable to attend, the following policies are in place:

- Any request to cancel registration in a class or workshop must be received at least 7 days prior to the start date of the class or workshop.
- If registration is canceled at least 14 days prior to the start of a workshop or class, we can provide a refund of registration fees.
- For registrations canceled 7-14 days prior to the start of a class or workshop, a class credit will be issued for the amount of the class. This credit must be used within 6 months of issue date or is no longer valid.
- Cancellations received fewer than 7 days in advance will not be refunded or credited.
- If a class is canceled or rescheduled by The Jewelry Professor, you will receive a full refund or class credit. If you choose to receive a class credit, the credit must be used within 6 months of issue date or is no longer valid.

- Registration cancellation that occurs fewer than seven days prior to a class start date that is due to serious medical or family emergencies will be considered for class credit or partial refund. As soon as is practicable, please contact The Jewelry Professor at harley@thejewelryprofessor.com or by calling our office at 505-289-3937 to notify us of the situation as soon as possible prior to the class.
- If you do not attend your scheduled class and have not notified us via email or phone call before the start date/time of your class (due to a medical emergency or other cause) the full cost of the class is forfeited.