

Maintenance 101

Emergency Maintenance #: 319-939-3869

In an event of fire, gas smell, or any visible danger please leave the property immediately and call 911

- Gas smell (Call CFU First)
- Smoke smell – Burning/ Fire
- Water leaks – water gushing from fixture/ ceiling or anything else
- No Heat – no heat at all
- No HOT water
- No running water
- Locked out of your apartment - \$25 Lock out fee due at the time of service

Tenants are responsible for:

- Replacing furnace filters every 6-12 months – Size: 14x25x1
- Clearing clogs from plumbing / drains
- Light Bulbs

Non-Emergency Maintenance:

- Garbage disposals
- Slow drains
- A/C Not working

Submit a Maintenance Request:

Contact the office, or visit your Resident Portal at:

<https://goldfallsvillaapartments.managebuilding.com/Resident/portal/login>