

Petsmart Cat Care Training Form

Hello! contained in this document is information on the service event 'Petsmart Cat Care'. If you or anyone else ever has any confusion about what event this training covers the event will always be labelled as 'Petsmart Cat Care' on the Delta Gamma APO online site. The cat adoption shelter at the Athens Petsmart is run by ACHS (the Athens County Humane Society) and is a joint cooperation between Petsmart and ACHS. Therefore, we have been asked as a fraternity to insure that all brothers who attend this event are sufficiently trained and knowledgeable about what is expected of them. This is to ensure that we follow both Petsmart and ACHS various policies, but more importantly to safeguard the welfare and well-being of the cats who are at the adoption center at any given time.

So please make sure you read this document, sign and date it and deliver it to either service chair before you attend this event. By signing this you confirm that you have read this document and understand it's contents. If you are uncertain about anything please contact us at service.aphiodeltagamma@gmail.com.

Getting into Petsmart

1. Petsmart opens at 9:00am everyday. You can show up as early as 7:00am if you wish (just say you are here to volunteer with the cats). If no volunteers show up by 9:00am Petsmart employees have to clean the adoption center themselves (which looks really bad on us as they already have to clean the rest of the store to open, so please be there on time if you sign up!)
2. Find a manager (They will have a light blue stripe on the side of their shirts and a name tag) to unlock the door for you. The door is a self-locking door, so keep that in mind when you are walking in and out. Please don't prop open the door or you will have to spent the rest of the morning running around petsmart trying to corral escaped cats.

Once you are in the Adoption Center

1. Make sure the door is locked.
2. Get the cat(s) out of the cages before you clean. Some of them may be a little shy, so you might have to coax them or lift them out. **Only clean out one cage at a time. Do not let different cats from different cages mix.** Check every cat for any sign of illness or discomfort. If you do find anything of that nature, go get a manager immediately
3. Let the cats roam around the adoption center. If you have enough volunteers in your group, have one person play with the cat (use only the toys found in their cage) while the others clean.
4. Take out the food and water bowls, litter box(es) and any blankets/beds and set them in a safe place (aka where the cats can't reach them)

5. Grab some paper towels and the bottle labelled 'Watchdog cleaner' and clean out the cages. There is a small dustpan and brush on the shelves above you to pick up loose litter. If there is no paper towels or watchdog left, see a manager.

6. Clean up the glass inside the cages with paper towels and 'Star Spray' (the bottle of blue liquid).

7. Fill up the food bowls if they are low and replace+clean the water bowl (the sink is in the back of the store. Head towards the public restrooms and then turn left. Keep going past the boxes and the sink will be in the corner).

8. Clean out the litter and top up the litter box. Use the trash can inside the adoption center for disposal.

9. Put the cat(s) back in the cage and move onto the next one!

If (insert here) happens....

1. **If someone asks you about adopting a cat:** Tell them that as a volunteer you cannot handle pet adoptions. Direct them to either a manager or the cashier. If they are just asking you questions however, feel free to answer them if you feel comfortable enough doing so. Again, go find a manager if you are either uncomfortable with or cannot answer a question. Common questions may include:

- How long until I can take him/her home?: ACHS have a 3-5 day window before pets can be brought to a new home

- How much is it to adopt a cat?: \$50 for cats six months and older, \$75 for six months and younger

- Are they spayed/neutered: all cats will be fixed (if they are old enough to be)

2. If the food or litter runs out

- Litter: Go out into the store itself and find a box/bag of 'Exquisi Cat (Multi-cat) fresh scent'. Empty it out into the white bin containing litter and **bring the empty box/bag to a manager.**

- Food: Go out into the store itself and find a bag/box of 'pro-plan chicken and rice'. Empty the bag/box into the white bin if you are replacing adult food, keep the bag in the bin if you are replacing kitten food. Afterward **bring the empty box/bag to a manager/tell the manager what you took from the store.**

3.**If you cannot get a cat to come out of its cage:** ACHS makes sure that no dangerous or aggressive cats are put in the adoption center. However it is possible that the cats could get scared and possibly hiss/swipe at anyone who attempts to go near them (imagine if you were all alone in a strange place then suddenly someone tried to pick you up!). If you encounter this sort of behavior, simply move onto the next cat/cage and notify us so we can let ACHS know or tell a manager.

I have read and understand the above information and accept the responsibilities detailed by this event. I agree to follow these instructions to the best of my ability.

(Print your name below)

(Sign your name below)

(Insert today's date below)