

HOLD MESSAGE SCRIPT

Thank you for calling **[CLINIC NAME]**. We understand how important your pet's health is to you, and we're here to help. Our website offers a quick and easy way for you to book an appointment for your furry friend. Please visit **[CLINIC WEBSITE]** to book your appointment today. Our team is looking forward to providing the best care for your pet. If you have any questions or concerns, please feel free to call us back during our business hours. Thank you for choosing **[CLINIC NAME]**.

The weather is cooling down! Extremely cold weather can be dangerous for our furry family members, but by being prepared, we can keep them safe and happy. Here are some things to remember: Keep them inside; cats should not be taken outside during winter, and dogs should only be taken out for walks. Keep them sheltered; Ensure they have access to a shelter that keeps them out of the rain, is big enough to be comfortable, and is lifted off of the ground. Keep them warm; your dog might benefit from wearing a vest, especially if they're small or short-haired. Wearing boots will also protect their paws from the ice and the snow-melting chemicals. And finally, keep them clean! The chemicals used to melt snow are toxic if your pet licks them off. Speak to us about your options. If your pet is unwell, please stay on the line and we'll be with you shortly.

(To edit, click 'file' > 'make a copy')

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