Fahan Amin

Eagan, MN - fahanamin123@gmail.com - 952-465-2157

Education

University of Minnesota, Twin Cities — Minneapolis, MN
College of Liberal Arts — *December, 2023*
Bachelor of Science in Sociology of Law, Criminology, and Justice

- Relevant Coursework: Sociological Perspectives on the Criminal Justice System, Race and Racism in the US, Sociological Research Methods, Social Networking, Current Issues in Crime Control, Policy Analysis, Criminal Behavior and Social Control

Work Experience

Apple — Bloomington, MN and Edina, MN
Product Zone Specialist — *August 2019 - Present*

- Created solutions to the technical issues that customers encountered.
- Investigated issues according to the specific concerns raised by each customer.
- Evaluated and applied product expertise.

Urban Strategies Inc. — Minneapolis, MN
Support Specialist Intern — *June 2021 - August 2021*

- Worked closely with the Support Specialist of Urban Strategies Inc., to gather information from the residents at Heritage Park to make the neighborhood safer.
- Contacted residents who had fallen behind on their rent due to the pandemic, and assisted them in applying for rental assistance programs.

Morphe — Bloomington, MN
Stock Associate/ Beauty Artist — *May 2019 - August 2019*

- Provided customers with makeup application techniques.
- Recommended products that would suit the customers.
- Oversaw inventory and stocked products.

Volunteer and Leadership Experience

Students for the Horn of Africa — Minneapolis, MN
Historian — *September 2019 - May 2020*

- Kept a record of past events and current events.
- Planned and provided insight to the events that took place.
- Used photography to capture events.
- Drafted grants with members of the group for events.

Skills

- Knowledgeable in Google Workplace, Canva, and Microsoft Office.
- Intermediate in Somali.