



Pearson  
Edexcel

# GCSE (9-1)

Theme 2.3.1 (Part 1) Retrieval Resource:  
**Business operations**



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## Retrieval Quiz - 2.3.1 (Part 1): Business operations

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### Questions:

1. Which **one** of the following is an example of a good produced by a business?

- A Education
- B Hairdressing
- C Mobile phone
- D Train journey

2. Give **one** reason why hairdressing is an example of a service.

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3. Define the term **job production**.

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4. Which **one** of the following is a drawback of batch production?

- A Employees will have low motivation
- B It is the least efficient production process
- C It normally results in lower quality products
- D Machinery may need to be re-set between batches



**5.** Which **two** of the following goods are likely to be produced using flow production?

- A** Baked beans
- B** Bouquet of flowers
- C** Cornish pasties
- D** Light bulbs
- E** Luxury sports car



**Answers:**

1. C
2.
  - It is intangible
  - It cannot be physically touched/does have a physical presence
3. Where an individual/single/specialist/hand-made product is produced
4. D
5. A and D