



2017 Information Technology Achievements

1. Create a new campus Banner training program within the IT Department to help facilitate Banner standards and training across the university and to help staff ease into Banner 9.
2. Updated Canvas so instructors can search for students by their name or their 910# within the system.
3. Upgraded and increased EOU fiber connectivity between core network and Quinn / Stadium distribution centers.
4. Deployed an EOU Asset Management System to track all technology equipment in an easier inventory system.
5. Began research and planning for Banner 9 upgrade for campus now that end date for Banner 8 has been announced by Ellucian (December 31, 2018).
6. Created and implemented Faculty Advisors in the CRM Retention module in TargetX so they are able to use the same tools that the professional advisors currently use for tracking students.
7. Created and implemented new graduate and co-enrollment online application within the CRM.
8. Created a new automated hiring and orientation process within the HR Department to ensure the flow of data to other departments is consistent and to help automate many of their current manual processes.
9. Added the Part-Time classified employees into the Web Time Entry system for using paperless timesheets.
10. Created new online services for campus users that includes a [Knowledge Base](#) and a [Status](#) Page.
11. Deployed a new event ticketing platform for Theater and Athletics to use to allow greater flexibility for consumers purchasing tickets and to create better reporting.
12. Completed a full Information Technology Assessment.
13. Replaced aging ScanTron digital scoring machine with online service (Akindi) that can integrate scores

with Canvas.

14. Replaced aging analog equipment in Inlow Video Control Room with high-definition digital video cameras, routing, switching, and editing system.
15. Implemented new copy machines at the copy center.
16. Continuing education and certification for IT staff.