

Kitsuukart Terms and Conditions

1. Please be reminded of payment deadlines and policies
2. Mod of Deliveries are strictly followed: GGX COD ONLY, JRS, LBC
3. Mode of Payments: Gcash, Paypal, Bank
4. ETAs are **ESTIMATED "BEST CASE SCENARIO" TIMEFRAMES ONLY.**
5. Delays may rise due to production issues out of our control such as machine repair or delayed transit times of imported packaging elements. We ask for your patience in this regard. If the item is declared complete ahead of the target date, the KK team will ship earlier.
6. We are no longer accountable for any delays, issues, or damages caused by the courier after your parcel is shipped out

Reminders:

- Regular updates are announced via #KKUPDATES on @kitsuukart's twitter. You can also DM @kitsuucomms on Twitter and email **orders@kitsuukart.com** for inquiries and questions. We strongly advise against calling our mobile numbers.
- After checkout, you will receive an order confirmation containing a link to your order page. Payment & Shipping notifications will also be visible on this page as they are updated real time.
- To receive email and sms updates, please make sure you leave your **COMPLETE DETAILS** upon checkout. This also allows the KK team to reach you on issues of restocking and shipping.
- We value your privacy, meaning your info will purely be for Kitsuukart's own communication purposes. KK will never make your details available to third parties.

Order Policy:

- **NO CANCELLATION** of orders
- We do not allow changing of orders once order has been placed (??)
- **PLEASE READ CHECKOUT INSTRUCTIONS CAREFULLY**
- Orders will be updated via EMAIL or #KKUpdates on Twitter. We **highly recommend signing up** on our website before placing an order, that way you can easily track your order status.
- Receiving an Order Number (ex. KK#1995) indicates that your order is **CONFIRMED**

Payment Policy:

- Order cancellations are not allowed, but if you need to cancel, a fee of **50% your order total** will apply
- Payments are acknowledged through **EMAIL**.
- Payment deadlines are strictly followed, unless an extension is agreed upon or any payment changes are posted via ##KKUpdates on Twitter
- DOP Extension is only up to 3 days. A Late payment fee of **75PHP per day** will apply after the 3rd day.
- We go through the payments **MANUALLY**, so please be patient as we will eventually get to yours and will process your orders for shipping shortly afterwards. Please avoid sending repeated requests for updates unless your order page has remained unchanged for more than 15 days.
- **No email/proof of payment, No processing of orders.** Bogus buyers will be banned from the page.