

Interview Consent and Questions

You are invited to participate in a research study on the use of Accessibility Guidelines to improve digital accessibility for people with disabilities. This study is conducted by members of the Silver Task Force of the W3C Accessibility Guidelines Working Group and the W3C Silver Community Group.

Why does this matter?

Although your participation in this research may not benefit you personally, it will help us understand the way people develop accessibility guidelines and how to improve those guidelines in a future major revision.

Objective

The purpose of this research is to capture the institutional knowledge of the people that were closely associated with WCAG 2.0, ATAG 2.0 and UAAG 2.0.

Time

This study will take approximately 30-60 minutes of your time. You will be asked to answer questions about your opinions and experience with the development of accessibility guidelines.

Voluntary Participation

Your decision to participate or decline participation in this study is completely voluntary and you have the right to terminate your participation at any time. You may skip any questions you do not wish to answer.

Confidentiality

The data from these interviews will be private by default. We will use all reasonable efforts to keep your personal information confidential, but we cannot guarantee absolute confidentiality. When this research is discussed or published, **your identity will not be revealed**, unless you give us permission to attribute a quotation to you. With your permission, we could use a quotation from you anonymously in the final report. Be aware that the accessibility community is small and a determined member of the community could be able to identify you based on what you say. We will make all reasonable effort to keep quotations in the final report free of identifying information unless you have requested attribution.

Permission to record the interview

We will audio-record and transcribe the interview. The transcript will help us with our analysis phase. The audio-recording will be deleted once the transcription is complete, and the transcript will be destroyed once the research is complete. Your consent to participate includes consent to be audio-recorded.

Withdrawing from the Study (48 hours)

If you decide to withdraw from the study within 48 hours after the interview, you can request that we erase or destroy the data from your interview. After 48 hours, your anonymized data may be included in analysis and may not be able to be removed. After the final report is published on the W3C website, we

will not be able to retract your anonymized data, because outside websites typically repost information posted on the W3C website.

Data Storage

Once the final report is published, all the raw data (recordings, notes and any spreadsheet with your name) will be erased or destroyed. The final report will be public on the W3C website and will be archived by the W3C following their policies.

Interview Questions

We are including the base set of questions we will be asking, so you have time to think about your answers.

- Tell me about your role in developing [WCAG 1, WCAG 2, UAAG, or ATAG]
- Tell me about the “no brainers” and why they were straightforward to resolve.
- Tell me about the most difficult issue you had to deal with.
- Tell me about the the solutions to difficult issues that worked well in hindsight.
- Tell me about the solutions to difficult issues that you regret in hindsight.
- Tell me about the resolutions (if any) where you disagreed with the decision of the working group.
- Tell me about any outcomes from the published standard that were unexpected.
- What might we do differently in developing Silver?