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Total No. of Printed Pages: 1

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Business Administration (BBA-MBA Integrated) (Semester –2nd)

ORGANIZATION BEHAVIOUR

Subject Code: BMBAS1201

Paper ID: [20390107]

Time: 03 Hours

Maximum Marks: 60

Instruction for candidates:

1. Section A is compulsory. It consists of 10 parts of two marks each.
2. Section B consist of 5 questions of 5 marks each. The student has to attempt any 4 questions out of it.
3. Section C consist of 3 questions of 10 marks each. The student has to attempt any 2 questions.

Section – A

(2 marks each)

Q1. Attempt the following:

- a. Discuss the nature of personality in Organization Behavior.
- b. Elaborate the role of Organization Behavior in management practices.
- c. Elaborate the steps followed in creating effective work-team.
- d. Discuss the role of group behavior in the organization.
- e. Write the various qualities of a good leader.
- f. Describe the primary objective of Herzberg's Theory of motivation.
- g. Define any two Contingency theories.
- h. Discuss basic steps to managing Cultural Diversity.
- i. Critically evaluate the learning process.
- j. Explain the term stereotyping and halo effect of perception.

Section – B

(5 marks each)

Q2. Explain the basic functions of organization culture.

Q3. Elaborate the various determinants of personality.

Q4. What are the major challenges and opportunities of Organization Behavior?

Q5. Discuss the nature and foundation of individual behavior in organization.

Q6. Define major job attitude. Explain the various factors that affect whether behavior follows from attitudes.

Section – C

(10 marks each)

Q7. Describe the significance of leadership in organization. Explain various styles of leadership with context to Indian culture.

Q8. Elaborate the term conflict Management. Explain the use of various steps of Conflict process to managing various conflicts in the organization?

Q9. Define the concept of Motivation. Discuss the various theories of motivation in detail.