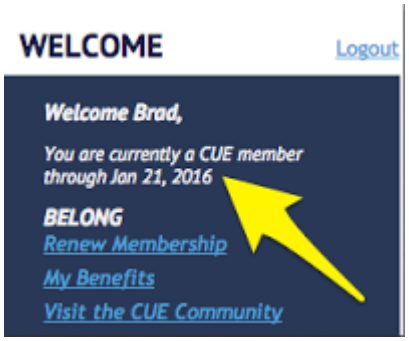
CUE Membership FAQs

bit.ly/member-faqs

1. Why am I not receiving emails from San Diego CUE?

There are several possible reasons for not receiving emails from San Diego CUE:

- *The email is being blocked by your district - that's why **we recommend using a personal email address** instead.*
- *The email is going into your spam folder. Look for something from San_Diego_Computer_Using_Educato@mail.vresp.com*
- *When the Vertical Response email came to you and you chose to Unsubscribe.*
- *Your membership has expired.*
- *You are not a member of the San Diego CUE affiliate – perhaps you are a member of a different affiliate.*



2. How can I find out when my CUE membership expires?

- *After you log in to CUE.org, it will say your expiration date right at the top.*

3. How can I change my password or username?

- *Log in to CUE.org. Click on change password.*

4. How can I change my affiliate?

- *Log in to CUE.org. Under **Settings**, click on **Edit Profile.** You can change your affiliate there.*

5. What if I forgot my password?

- *On the CUE.org page, there is a "Need password?" link. If that is still an issue, email or call Miriam Brutus at the main CUE office - mbrutus(at)cue.org /(925) 478-7153*

6. What if I forgot which username (email address) I used?

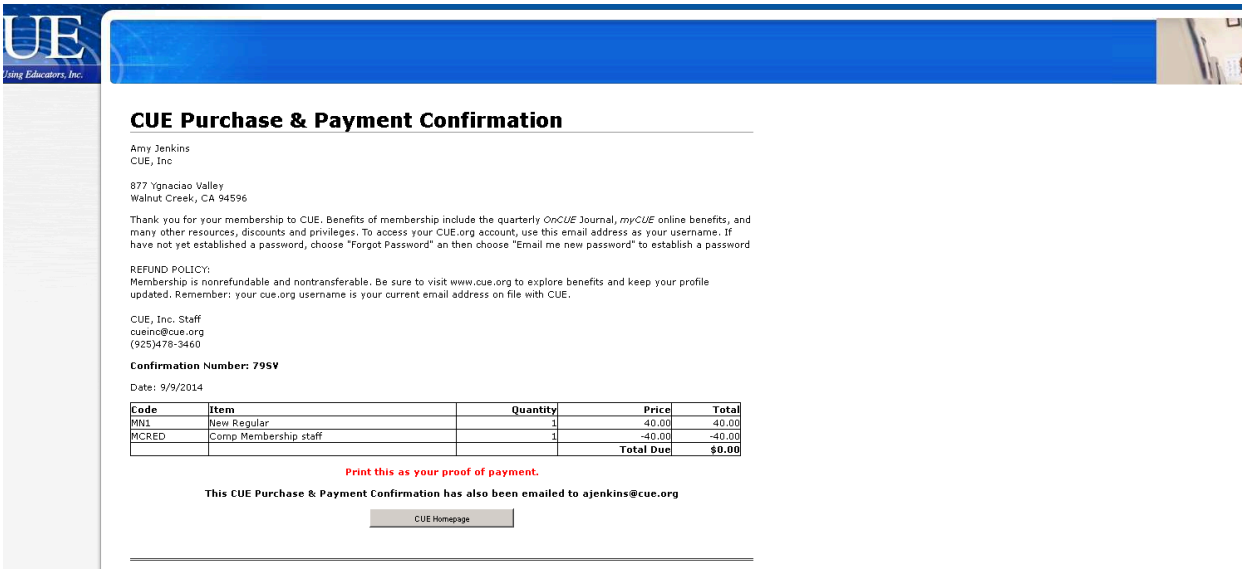
- *Email or call Miriam Brutus at the main CUE office - mbrutus(at)cue.org /(925) 478-7153*

7. How do I join an additional affiliate?

- *You can add another affiliate for $10 a year. This can be handy as some affiliates have lots of events and great ideas to share – then you will get their emails. But there does not seem to be an easy way to do add another one on after the fact. Download the membership application. Check the box that says "Make corrections/updates" and also list your name/email address. Check the box for San Diego CUE and any other affiliates you want to add. Mail or fax to the location on the bottom of the form - include payment of $10 per extra affiliate.*

8. How am I notified when my new membership is active?

- *You will receive an email from CUE. Here is a screenshot of what you will get:*



CUE Purchase & Payment Confirmation

Amy Jenkins
CUE, Inc

877 Ygnaciao Valley
Walnut Creek, CA 94596

Thank you for your membership to CUE. Benefits of membership include the quarterly *OnCUE* Journal, *myCUE* online benefits, and many other resources, discounts and privileges. To access your CUE.org account, use this email address as your username. If have not yet established a password, choose "Forgot Password" an then choose "Email me new password" to establish a password

REFUND POLICY:
Membership is nonrefundable and nontransferable. Be sure to visit www.cue.org to explore benefits and keep your profile updated. Remember: your cue.org username is your current email address on file with CUE.

CUE, Inc. Staff
cueinc@cue.org
(925)478-3460

Confirmation Number: 795V

Date: 9/9/2014

Code	Item	Quantity	Price	Total
MN1	New Regular	1	40.00	40.00
MCRED	Comp Membership staff	1	-40.00	-40.00
			Total Due	$0.00

Print this as your proof of payment.

This CUE Purchase & Payment Confirmation has also been emailed to ajenkins@cue.org

CUE Homepage

If you have questions not covered here, fill out the SDCUE Contact Us form.