

# CUE Membership FAQs

bit.ly/member-faqs

## 1. Why am I not receiving emails from San Diego CUE?

There are several possible reasons for not receiving emails from San Diego CUE:

- The email is being blocked by your district - that's why **we recommend using a personal email address** instead.
- The email is going into your spam folder. Look for something from [San Diego Computer Using Educato@mail.vresp.com](mailto:San_Diego_Computer_Using_Educato@mail.vresp.com)
- When the Vertical Response email came to you and you chose to Unsubscribe.
- Your membership has expired.
- You are not a member of the San Diego CUE affiliate – perhaps you are a member of a different affiliate.

## 2. How can I find out when my CUE membership expires?

- After you log in to [CUE.org](http://CUE.org), it will say your expiration date right at the top.

## 3. How can I change my password or username?

- Log in to [CUE.org](http://CUE.org). Click on change password.

## 4. How can I change my affiliate?

- Log in to [CUE.org](http://CUE.org). Under **Settings**, click on **Edit Profile**. You can change your affiliate there.

## 5. What if I forgot my password?

- On the [CUE.org](http://CUE.org) page, there is a "Need password?" link. If that is still an issue, email or call Miriam Brutus at the main CUE office - [mbrutus\(at\)cue.org](mailto:mbrutus(at)cue.org) / ( 925) 478-7153

## 6. What if I forgot which username (email address) I used?

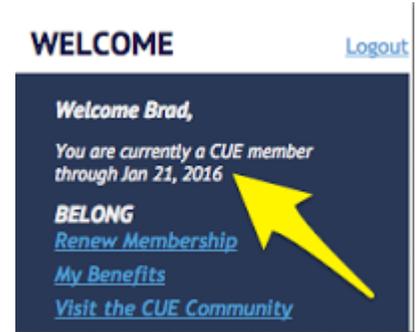
- Email or call Miriam Brutus at the main CUE office - [mbrutus\(at\)cue.org](mailto:mbrutus(at)cue.org) / ( 925) 478-7153

## 7. How do I join an additional affiliate?

- You can add another affiliate for \$10 a year. This can be handy as some affiliates have lots of events and great ideas to share – then you will get their emails. But there does not seem to be an easy way to do add another one on after the fact. Download the [membership application](#). Check the box that says "Make corrections/updates" and also list your name/email address. Check the box for San Diego CUE and any other affiliates you want to add. Mail or fax to the location on the bottom of the form - include payment of \$10 per extra affiliate.

## 8. How am I notified when my new membership is active?

- You will receive an email from CUE. Here is a screenshot of what you will get:



**UE**  
Using Educators, Inc.

### CUE Purchase & Payment Confirmation

Amy Jenkins  
CUE, Inc  
877 Ygnacio Valley  
Walnut Creek, CA 94596

Thank you for your membership to CUE. Benefits of membership include the quarterly *OnCUE* Journal, *myCUE* online benefits, and many other resources, discounts and privileges. To access your CUE.org account, use this email address as your username. If have not yet established a password, choose "Forgot Password" and then choose "Email me new password" to establish a password

REFUND POLICY:  
Membership is nonrefundable and nontransferable. Be sure to visit [www.cue.org](http://www.cue.org) to explore benefits and keep your profile updated. Remember: your cue.org username is your current email address on file with CUE.

CUE, Inc. Staff  
[cueinc@cue.org](mailto:cueinc@cue.org)  
(925)478-3460

Confirmation Number: 795V  
Date: 9/9/2014

Code	Item	Quantity	Price	Total
MM1	New Regular	1	-40.00	-40.00
MCRED	Comp Membership staff	1	-40.00	-40.00
			<b>Total Due</b>	<b>\$0.00</b>

Print this as your proof of payment.

This CUE Purchase & Payment Confirmation has also been emailed to [ajenkins@cue.org](mailto:ajenkins@cue.org)

[CUE Homepage](#)

If you have questions not covered here, fill out the [SDCUE Contact Us](#) form.