

What if apps aren't loading or the Internet isn't working?

What if apps aren't loading or working?

-Complete all of these steps to fix:

- 1.) Complete a hard reset (hold down the home button and power button until you see the white apple appear).
- 2.) Go into settings and make sure you are connected to your home WiFi network (you should see WiFi bars on top); or go ahead and connect to your home WiFi network, enter your personal password .
- 3.) Go to the app HOME INTERNET LOGIN: Your username is your FSD email (WITHOUT the @myfsd.org. For example, mine would be alafont1512 (my birthday is December 15) and everyone's password for this is FSDlearns1 (CASE SENSITIVE). Tap submit, and that will open up the FSD portal connection. I have also attached the pdf of the directions below.
- 4.) Then, you should be able to go into any app that is web-based (Studies Weekly, Prodigy, Epic, Google Classroom, etc.). You may have to complete step #3 every day in order to use anything web-based on the iPad.