

PRIVACY POLICY FOR MOBILE APPLICATION "FASTFIX"

1. DEFINITION OF TERMS

Regulations on the processing
and protection of personal data

This Regulation on the processing and protection of personal data (hereinafter - the "Regulation") of the Law of Ukraine "On Personal Data Protection" dated June 01, 2010 № 2297-VI (hereinafter - the "Law") and is regulated by this Law.

"Controller" means a person who is responsible for the processing and protection of Personal Data of Users located in the EU within the meaning of the General Data Protection Regulation (hereinafter referred to as the "GDPR") dated April 27, 2016.

"Mobile Application" means software (with all available additions and improvements) designed to run on smartphones, tablets, watches and other mobile devices, and developed for a specific platform (iOS, Android). For the purposes of this Policy, the Mobile Application means the following software: FASTFIX.

"Personal Data" means a set of personal data and/or non-personalized information about the User provided by the User to the Copyright Holder and/or automatically collected by the Copyright Holder and/or third parties.

"Policy" means this Mobile Application Privacy Policy (with all available additions and changes).

"User" means a legal entity or an individual who has downloaded the Mobile Application to a smartphone, tablet, watch or any other mobile device and/or activated such Mobile Application on one of the specified devices.

"User Agreement" means an agreement concluded between the Copyright Holder and the User regarding the procedure, rules and features of the use of the Mobile Application by the User. The User accedes to such agreement and has no right to make and/or demand any changes or additions to it. The User can read the terms of the User Agreement at the following link: fastfix.app/privacy.

"Copyright Holder" means the following person who owns the exclusive rights to the Mobile Application

Fastfix Ukraine info@fastfix.app m. Chernihiv, Generala Belova Street 37/6

"Processor" means a person who, within the meaning of the GDPR, on behalf of the Controller, stores and/or processes Personal Data received from Users.

"Cookies" means small files sent by any mobile application or website, and placed on smartphones, tablets, watches and other mobile devices of the User, to improve the operation of such applications or websites, as well as the quality of the content posted therein.

2. RELATIONS COVERED BY THE POLICY

General provisions

This Policy is used and may be applied exclusively to Personal Data received from the User in connection with the use of the Mobile Application. The provisions of this Policy are aimed at:

- (1) determining the types and types of personal data received, the directions and purposes of using (processing) Personal Data, as well as the sources of obtaining such Personal Data; and
- (2) determination of the User's rights to protect the confidentiality of the Personal Data transmitted by him; and
- (3) identification of persons responsible for the processing and storage of Personal Data, as well as third parties to whom such data is disclosed (in whole or in part).

The rules of this Policy do not apply in case of processing by third parties of Personal Data voluntarily provided by the User.

By installing and/or activating the Mobile Application on a smartphone, tablet, watch or other mobile device, the User agrees to the terms of this Policy and gives his consent to the Copyright Holder to collect, process, retain and store Personal Data in the manner and on the terms provided by this Policy.

If the User does not agree with the terms of the Policy and / or some terms of the Policy are not clear to him, in this case the User is obliged to immediately stop using the Mobile Application.

User's rights to protect personal data

In connection with the provision of Personal Data, the User automatically receives the following rights:

- (1) to receive data related to their processing (grounds and purposes of such processing, processing methods used, information about persons who have access to them or to whom they may be disclosed on the basis of a contract or the Law).
- (2) to receive data on the location and identification data of persons who process Personal Data.
- (3) to receive data on the period of storage of Personal Data.
- (4) to receive data on the completed or intended cross-border transfer of Personal Data.

- (5) receive information about the location and identification data of persons who store Personal Data.
- (6) to appeal the actions or inaction of the Copyright Holder to the authorized body for the protection of the rights of personal data subjects or in court.
- (7) to receive damages and/or non-pecuniary compensation
- (8) exercise other rights in the field of personal data protection provided by the Law or the provisions of this Policy.

3. LIST OF PERSONAL DATA COLLECTED

Non-personalized information about users

In connection with the use of the Mobile Application, the Copyright holder may automatically collect and process the following non-personalized information about the User:

- (1) information about traffic, possible number of clicks, logs and other data.
- (2) information about the User's location (geolocation). The User may disable geolocation at any time by changing the settings of the device from which the Mobile Application is accessed. Geolocation is used by the Mobile Application only when the User is actively using such application. When you exit the Mobile Application, geolocation stops functioning.
- (3) information about the device (identification number, mobile operator network) from which the login is performed, operating system, platform, browser type and other browser information, IP address.

Personal data about users

The User shall provide the following personal data about himself/herself to the Copyright Holder:

- (1) full surname, name and patronymic.
- (2) date of birth and age.
- (3) e-mail address.
- (4) mobile phone number.
- (5) gender of the User.
- (6) photo with the image of the User.
- (7) all photos stored on the device from which the Mobile Application is accessed.
- (8) data contained in the User's personal account (profile), as well as other activity of the User's personal account (profile).
- (9) data on orders/purchases made by the User and/or services received/paid for through the Mobile Application.
- (10) data and information obtained as a result of combining certain Personal Data of a particular User, as well as data and information that receive data about the User received from third parties (partners, marketers, researchers).

The User is the sole person responsible for the completeness of the provided personal (personal) data and is obliged to change them in a timely manner (update, check, correct) on a regular basis.

The Copyright Holder assumes that all personal (personal) data provided by the User is reliable and that the User keeps such information up to date.

Information about transactions carried out

The User can pay for goods or services through the Mobile Application by entering information about the payment card and the identification data of the holder of such card in a special field. The User can make payments in the Mobile Application in the following ways

- using a bank card.
- and also in the following way: wayforpay.

The collection and processing of data about the User in this case is carried out solely for the purpose of payment, fraud prevention, as well as compliance with other requirements of the Law.

The User agrees to the access and collection of such Personal Data by the Copyright Holder and the relevant payment system or banking institution through which the payment is made, and agrees to the privacy policy of the relevant payment system or banking institution.

Use of cookies

This Mobile Application uses certain Cookies to store the User's IP address, preferences or the type of device used in order to (1) keep statistics on visits and website traffic, and (2) personalize the data displayed on the User's screen, and (3) store data necessary to identify the User, including when accessed from different devices, and (4) display advertisements according to the User's interests and preferences.

The Mobile Application may use both its own Cookies owned by the Copyright Holder and Cookies of third parties.

The Mobile Application uses the following Cookies:

- (1) Technical (functional) Cookies, which are necessary to control traffic and data transmission, to identify Users and provide the User with access to the content of the Mobile Application and without which the use of the Mobile Application is functionally limited, as well as to prevent the provision of recommendations that do not meet the interests of the User.
- (2) Statistical Cookies, which are necessary to track the frequency of visits to the Website by Users, to identify how the User uses the Mobile Application, as well as to identify the type and type of content that is popular or interesting for the User.
- (3) Geolocation Cookies, which are necessary to determine the location of the User to personalize the content displayed on the screen of his device in the Mobile Application.
- (4) Third-party Cookies, which are set by third parties with the permission of the User and are intended to conduct statistical research related to the User's behavior on the Internet and/or send personalized advertising or marketing materials to the User and/or provide goods or services.

The User has the right to disable Cookies in the Mobile Application at any time by changing certain settings in their smartphone, tablet, watch or other mobile device. Such disabling

may restrict or change the User's access to the functionality of the Mobile Application and/or content.

4. PURPOSES OF COLLECTING AND PROCESSING PERSONAL DATA

Determination of the purposes of processing

The collection and processing of Personal Data is carried out for the following purposes:

(1) to analyze the User's behavior, as well as to identify the User's preferences for a certain type of content.

(2) for the prompt and correct operation of the Mobile Application, improvement of the functioning of the Mobile Application, improvement of the content of the Mobile Application, improvement of the internal architecture and functionality of the Mobile Application.

(3) to identify the User.

(4) to send personalized advertising and marketing materials to the specified email address and/or mobile phone of the User.

(5) to comply with the requirements of the Law.

(6) to track orders/purchases made by the User through the Mobile Application.

(7) to determine the location of the User.

(8) for technical support of the Mobile Application, identification of problems in its operation and their elimination.

(9) to maintain contact with the User (communication).

(10) to fulfill other obligations of the Rightholder that have arisen to the User.

(11) to conduct statistical research.

(12) for any other purposes, subject to obtaining a separate consent from the User.

The processing of Personal Data is based on the principles of:

(1) lawfulness of the purposes and methods of processing; and

(2) good faith; and

(3) compliance of the purposes of Personal Data processing with the purposes determined in advance and stated at the time of collection of such Personal Data; and

(4) compliance of the scope and nature of the processed Personal Data with the stated purposes of their processing.

Conditions of personal data processing

Processing of Personal Data is carried out in the following cases:

(1) obtaining consent from the User; or

(2) achievement by the Copyright Holder of the purposes provided for by an international agreement or the Law; or

(3) the User provides his Personal Data to an unlimited number of persons; or

(4) fulfillment of other obligations of the Copyright Holder to the User, including, but not limited to, provision of certain content to the User; or

(5) saving the life or health of the User, when the consent to the processing of their Personal Data cannot be obtained in advance.

In case of depersonalization of Personal Data, which does not allow identifying the User directly or indirectly, further use and disclosure of such data to third parties is allowed and the rules of this Policy no longer apply to them.

The Copyright Holder takes all possible measures to protect the confidentiality of the Personal Data received, except when the User has made such data publicly available.

Processing of Personal Data is carried out with the use of automation tools and without the use of such automation tools.

5. ACCESS OF THIRD PARTIES TO PERSONAL DATA

Use of remarketing services

The Rightholder uses remarketing to advertise the content of the Mobile Application to the User on other sites visited by the User.

Remarketing services are provided to the Rightholder through the Google Ads platform. Google Ads collects and processes non-personalized data that does not directly identify or identify the User. The information collected may typically include

- (1) the content viewed by the User,
 - (2) the date and time when the User viewed the content,
 - (3) geolocation data. The collection and processing of such non-personalized information allows us to provide the User with more targeted advertising or marketing content.
- By installing the Mobile Application, the User agrees to the Privacy Policy for Google Ads and the Terms of Use for Google Ads, as well as to the automatic installation of the relevant Cookies on the User's device.

The User has the right to refuse such advertising at any time by changing the appropriate settings of the browser and the device from which the Mobile Application is accessed.

Use of analytical platforms

The Rightholder uses the Google Analytics platform to

- (1) tracking the frequency of visits to the Website by Users; and
- (2) tracking the way the User uses the Mobile Application and/or its content; and
- (3) to identify the type and kind of content that is popular among Users; and
- (4) determining the location of the User. The User also gives his consent to the Copyright holder to use the information received about the User from Google Analytics.

For these purposes, the Google Analytics platform may collect data about the IP address, geolocation, User's behavior, as well as his preferences and interest in certain content.

The Google Analytics platform accesses Personal Data in order to provide the Rightholder with an understanding of how effectively its Mobile Application works, what content is popular, how effective the placement of certain advertising in it is, as well as for the purposes of developing and/or improving the existing marketing strategy of the Rightholder.

By installing the Mobile Application, the User agrees to the Privacy Policy of Google Analytics, as well as to the automatic installation of the relevant Cookies on the User's device.

Disclosure of personal data to third parties

The Copyright Holder has the right to disclose Personal Data

- (1) to its affiliates, branches and representative offices opened both on the territory of Ukraine and on the territory of other states;
- (2) to the successors of the Rightholder arising as a result of its liquidation, reorganization or bankruptcy, and who have acquired exclusive rights to use the Mobile Application;
- (3) payment service providers or banking (financial) institutions for the User's transactions through the Mobile Application;
- (4) to third parties and

The Copyright Holder discloses Personal Data only if

- (1) is confident that the third parties will comply with the terms of this Policy and take the same measures to protect the confidentiality of Personal Data as the Copyright holder itself, and
- (2) the consent to such disclosure has been previously expressed by the User and/or is allowed under the Law.

Sending advertising materials to users

The User automatically agrees with the right of third parties to send personalized advertising and marketing materials to the provided email address and/or mobile phone with the installation of the Mobile Application on the device.

The User has the right at any time to refuse to receive such advertising and marketing materials by performing the following actions:

Send a corresponding letter of refusal to info@fastfix.app

6. ADVERTISING PLACEMENT

Advertising in the mobile application

The Rightholder does not place advertising in the Mobile Application.

Sending of advertising materials

The User automatically agrees with the right of the Right Holder to send personalized advertising and marketing materials to the provided email address and/or mobile phone with the installation of the Mobile Application on the device.

The User has the right to refuse to receive such advertising and marketing materials at any time by performing the following actions:

Sending a corresponding letter of refusal to info@fastfix.app

Please note that in case of refusal to receive advertising and marketing materials, the User may continue to receive from the Copyright holder any messages related to the use of the Mobile Application and/or its content.

7. SENDING COMPLAINTS AND INQUIRIES TO THE COPYRIGHT HOLDER

Request for termination of personal data processing

Each User has the right to object to the Copyright Holder against the processing and/or storage of his Personal Data. Such objection may be expressed as follows:

Sending an appropriate letter of refusal to info@fastfix.app

Request for information about personal data

If the User has any questions related to the application or use of this Policy, the procedure and/or method of processing Personal Data, the User may ask such a question as follows

Send a corresponding letter to info@fastfix.app

Changing (updating, supplementing, correcting) or deleting personal data

The User has the right at any time to independently change or delete their Personal Data, except when such change or deletion may result in

(1) to violation of the rules of this Policy; or

(2) to a violation of the Law;

(3) the nature of such Personal Data is evidence in any legal proceedings arising between the Copyright Holder and the User. To do this, the User needs to delete his personal account (profile) in the Mobile Application.

The Copyright Holder has the right to delete the User's personal account/profile, as well as all Personal Data about the User at any time if the User has violated the terms of this Policy and/or the User Agreement.

8. TERMS AND PROCEDURE FOR STORING PERSONAL DATA

Storage is carried out by third parties on behalf of the Copyright Holder. The User gives his/her consent to the storage of his/her Personal Data by third parties on behalf of the Copyright Holder, provided that such third parties maintain the confidentiality of the received Personal Data. The Information storage functions are entrusted to the following person: AWS SERVICE (hereinafter referred to as the "Custodian"). Since the person who stores Personal Data is located in the territory of Ukraine, the European Union/European Economic Area, the User hereby consents to the cross-border transfer of their Personal Data and their storage outside Ukraine.

Storage is carried out throughout the entire period of use of this Mobile Application by the User.

The Copyright Holder undertakes to destroy or depersonalize his Personal Data immediately after the termination of the use of the Mobile Application by the User.

9. ACCESS OF MINORS TO THE MOBILE APPLICATION

Users on the territory of Ukraine

The use of the Mobile Application is intended for persons over 16 years of age, who can access it only if they have given their prior consent to the processing of their Personal Data.

If the User is a minor, in this case, he/she must immediately stop using this Mobile Application.

Users in the territory of the European Union

The use of the Mobile Application is intended for persons aged 16 years and older, who can access it only if they have given their prior consent to the processing of their Personal Data.

The Copyright Holder verifies the User's age in the following way:

the User will be required to enter the date of his/her birthday in a special field

If the Rightholder becomes aware that the User's age does not correspond to the permissible age for using the Mobile Application, in this case the Rightholder undertakes to immediately block such User's access to the Mobile Application.

10. PROCEDURE FOR THE PROTECTION OF PERSONAL DATA

Protection of confidentiality of Personal Data is a primary and important task for the Copyright holder. The Copyright Holder complies with all necessary international standards, rules and recommendations for the protection of Personal Data.

The Right Holder has implemented a number of technical and organizational methods aimed at protecting Personal Data from disclosure or unauthorized access to them by third parties.

11. USERS LOCATED IN THE TERRITORY OF THE EUROPEAN UNION

General provisions

Since the Mobile Application is available to users from the European Union, the Copyright Holder undertakes to additionally comply with the provisions of the GDPR.

The Controller within the meaning of this Policy is the Copyright holder. The Processor within the meaning of this Policy is the Custodian in accordance with Article 8 of the Policy.

The Copyright Holder shall store Personal Data for a reasonable period necessary to achieve the purposes of processing, but not less than the period established by the local legislation of the Member State of the European Union in which the Mobile Application is available for the storage of a particular type of Personal Data. Upon expiration of the period established for storage, the Copyright Holder undertakes to immediately destroy or depersonalize such data.

Users' rights in the field of personal data protection

According to Chapter 3 of the GDPR, Users located in the European Union have the following rights in the field of Personal Data protection:

- (1) the right to receive information about their Personal Data ("the right to be informed"); and
- (2) the right to access their Personal Data ("the right of access"); and
- (3) the right to rectification of Personal Data ("the right to rectification"); and
- (4) the right to erasure of Personal Data ("the right to erasure"); and
- (5) the right to restrict the processing of Personal Data ("the right to restrict processing"); and
- (6) the right to transfer Personal Data to third parties ("the right to data portability"); and
- (7) the right to object ("the right to object").

12. Final provisions

Availability of the policy text for review

Users can read the terms of this Policy at the following link: fastfix.app/privacy.

This Policy may be translated into a foreign language for those Users who access the Mobile Application outside of Ukraine. In case of discrepancies between the original text (Ukrainian language) and its translation, the original language shall prevail.

This version of the Policy is valid from October 10, 2022.

Changes and additions to the Policy

This Policy may be changed from time to time. The Copyright Holder shall not be liable to the User for changing the terms of this Policy without the permission and/or consent of the User.

The User undertakes to check the provisions of this Policy on a regular basis for possible changes or amendments.

Applicable legislation

This Policy is developed in accordance with the current legislation on personal data protection of the Law of Ukraine "On Personal Data Protection" dated June 01, 2010 № 2297-VI.

Risk of disclosure

Regardless of the measures taken by the Copyright Holder to protect the confidentiality of the personal data received, the User is duly informed that any transfer of Personal Data on the Internet cannot be guaranteed to be secure, and therefore the User carries out such transfer at his own risk.

13. Information on calculations

We are not responsible for the final price indicated by the service (this is an approximate price), it may vary depending on the complexity of the work performed by the service.