Chester Zoo Social Competition - Terms and Conditions

Promotion start date – Monday 6th October 2025 at 5pm GMT

Promotion close date – Monday 20th October 2025 at 5pm GMT

The Promoter of this prize draw is Teva UK Limited, Ridings Point, Whistler, Drive, Castleford, WF10 5HX (the "Promoter").

1. No purchase necessary however internet access is required.

2. The promotion is open to all residents of the United Kingdom aged 18 years or over.

Employees of the Promoter and their families or households are not eligible to enter.

3. Details of how to enter form part of the Terms and Conditions. It is a condition of entry that all rules are accepted as final and that the entrant agrees to abide by these rules. The decision of the Promoter is final and no correspondence will be entered into.

4. All prizes are non-transferable. There are no cash or prize alternatives.

5. All out of pocket expenses other than those specified are the responsibility of the winner.

6. Entries must be submitted via the official Sudocrem® Instagram and Facebook page.

7. To Enter: Users must follow these steps:

- Follow the Sudocrem® Instagram (@sudocrem) or Facebook page Sudocrem | Facebook
- Like the competition post
- Comment on the competition post, tagging another user

8. Multiple entries are allowed per person.

9. Prize: FIVE winners will be selected on each platform to win the following prize:

- 5 x Standard tickets to Chester Zoo (for 2 x adults and 3 x children)
- 4 x pots of limited edition My Little Sudocrem®

10. The acceptance, disqualification or deletion of entries, without explanation or prior notification, is entirely at the discretion of the Promoter. If the Promoter believes an entrant is in breach of these terms and conditions or there has been an attempt to manipulate or tamper with the operation of the promotion (including, without limitation, by setting up multiple Facebook or Instagram in order to submit multiple entries). In addition, the Promoter does not accept responsibility for network, computer or software failures of any kind and has no responsibility for lost, delayed or misdirected entries.

11. All entries must be received by Monday 6th October 2025 at 5pm GMT. The winner may be selected within 72 hours.

12. The winners may be required to participate in publicity.

13. All winners of a prize will be added to a winners list. This list will be available to those who request it and will contain the winners first name, and their county of residence. No further information will be made available. The winners list will be made available 72 hours after the promotion closes.

14. If a selected winner does not claim their prize within 10 working days of being advised of winning (via a Facebook or Instagram comment on the initial entry), the Promoter reserves the right to a redraw from the remaining valid entries to select an alternative winner.

16. All prizes will be delivered within 28 days of the promotion closing date.

17. Proof of identity may be required to claim a Prize.

18. Events may occur that render the competition itself or the awarding of the prizes impossible due to reasons beyond the control of the Promoter and accordingly the Promoter may at its absolute discretion vary or amend the promotion and the entrant agrees that no liability shall attach to the Promoter as a result thereof.

19. By entering the promotion it will be assumed that you have read, understood and agreed to these Terms and Conditions.

20. The Promoter accepts no responsibility and disclaims any liability for any damage, loss, liabilities, injury or disappointment incurred or suffered by the entrant as a result of entering the promotion or accepting the prize.

21. This competition will be governed by laws of England and the jurisdiction of the Courts of England.

22. Personal data supplied during the course of this promotion may be passed on to third party suppliers only insofar as required for fulfilment/delivery/arrangement of the prize and except for the purpose of carrying out the promotion, contacting winners and sending out prizes the Promoter will not use entrants' personal data without the express consent of the entrant.

23. This promotion is in no way sponsored, endorsed or administered by, or associated with Facebook or Instagram.