

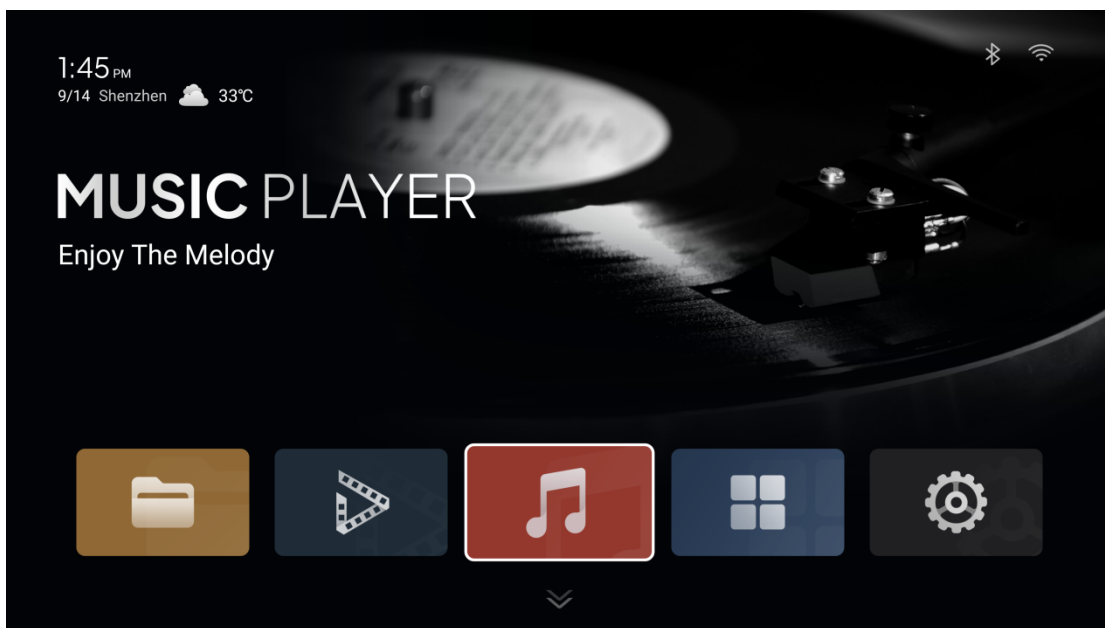
Zidoo 8K Media Players FAQ

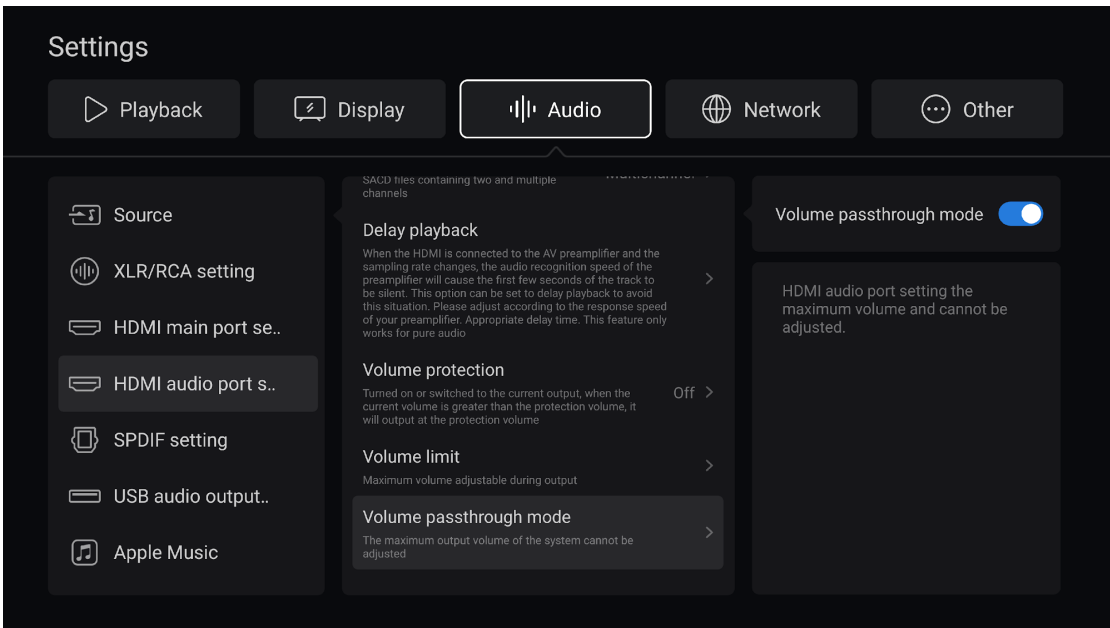
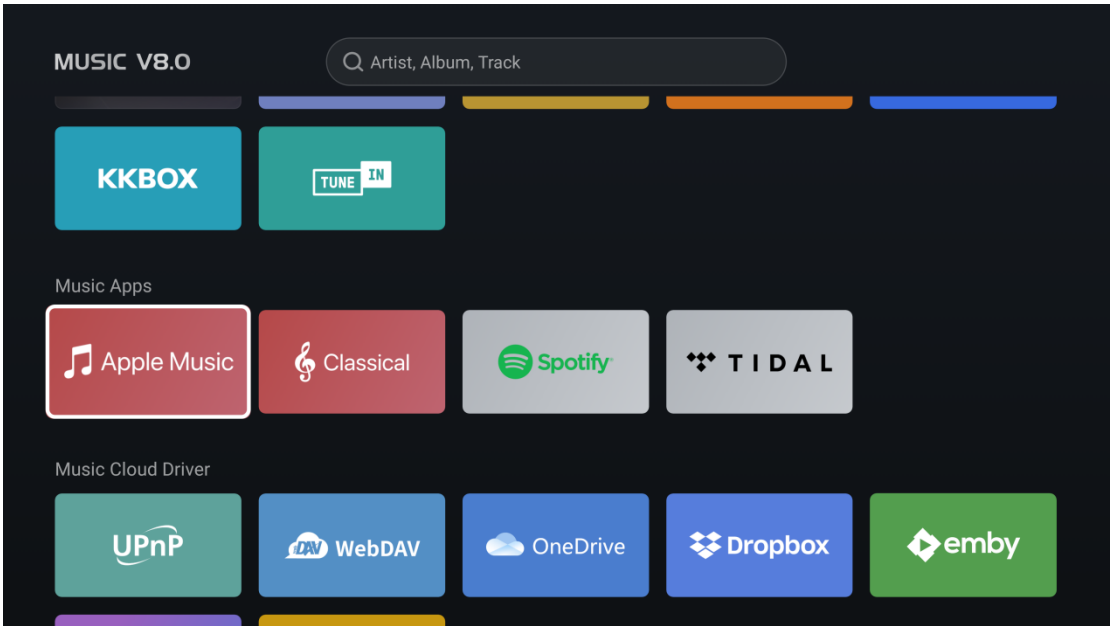
Music APPs

1. [How to play DOLBY ATMOS music on Apple Music ?](#)
2. [How to play DOLBY ATMOS music on TIDAL](#)
3. [How to play DOLBY ATMOS music on TIDAL CONNECT ?](#)

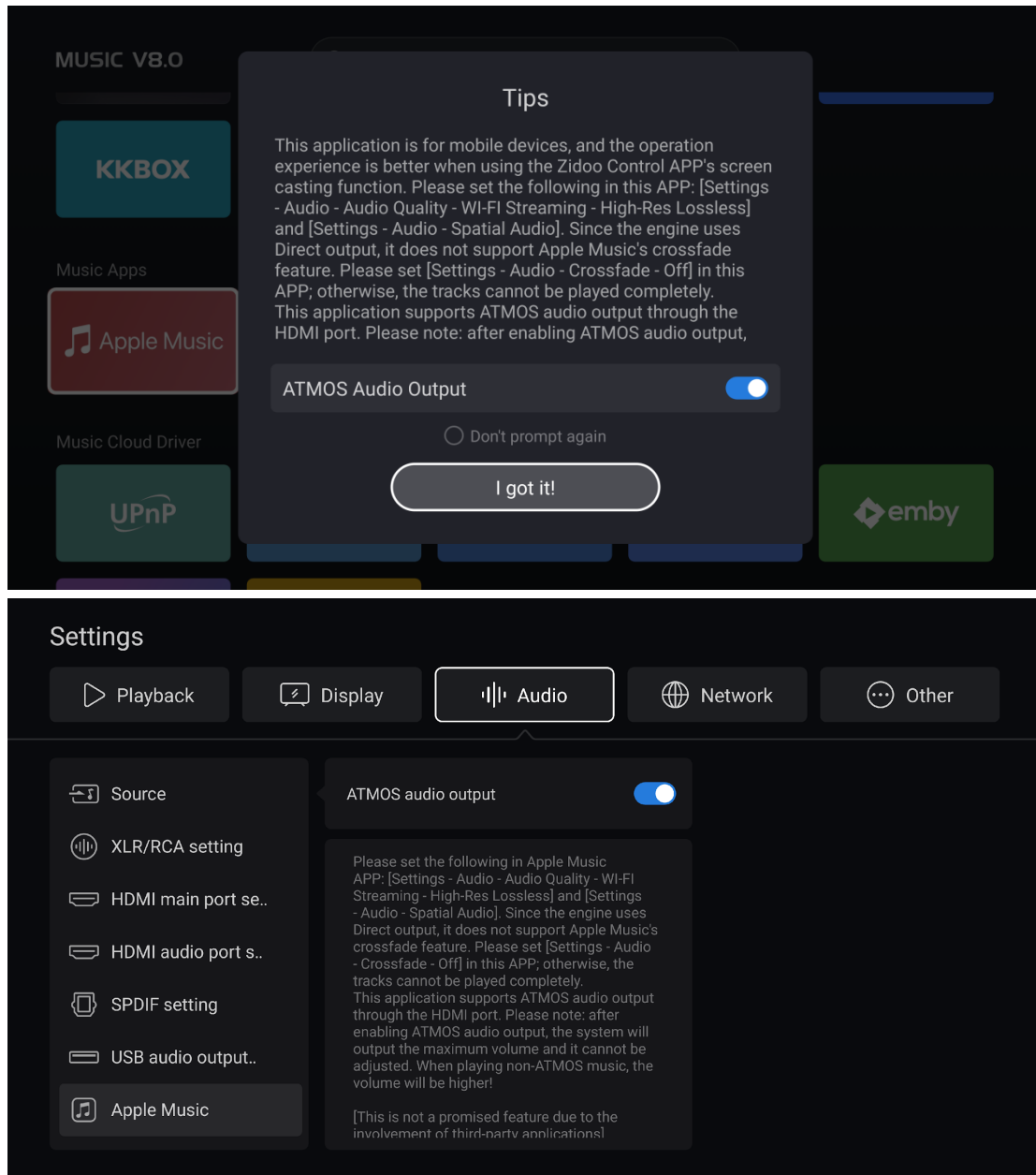
1. How to play DOLBY ATMOS music on Apple Music ?
 - 1.1 Enter Music Player on the Home page. Scroll down to Music Apps section, select Apple Music and press OK button on the remote control to install and open it.

Note: Apple Music on Zidoo supports Dolby ATMOS passthrough via HDMI port. Please make sure you use the HDMI port and have enabled the volume passthrough mode.



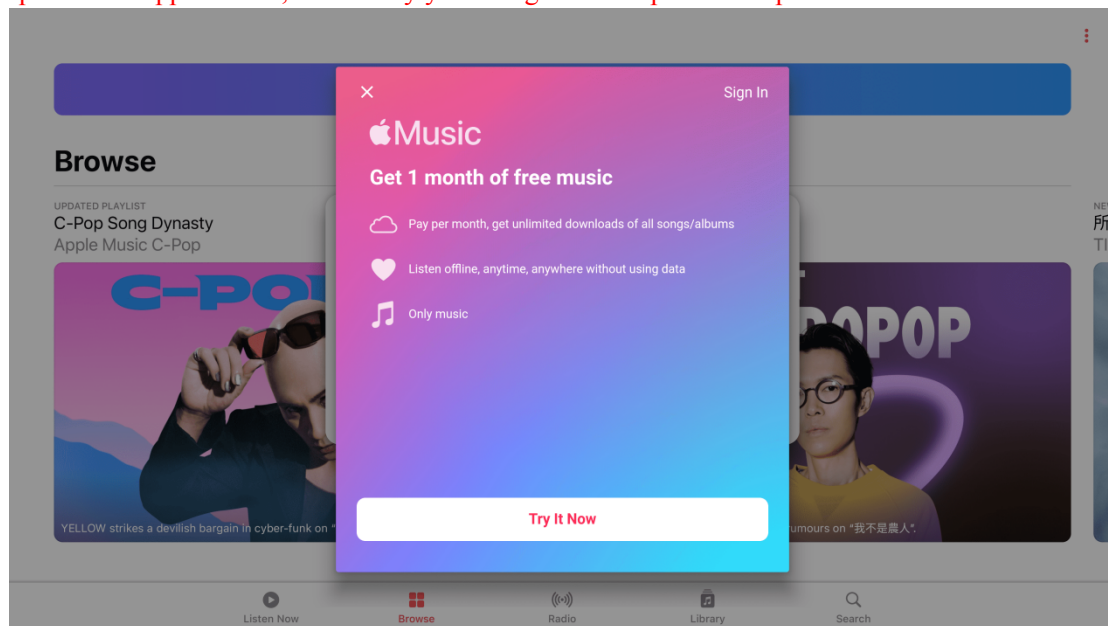


1.2 If this is the first time you open Apple Music on Zidoo, there will be a pop-up window on the screen. To get ATMOS music, please enable the “ATMOS Audio Output option”. You will also find this option in the Settings-Audio-Apple Music menu as well.

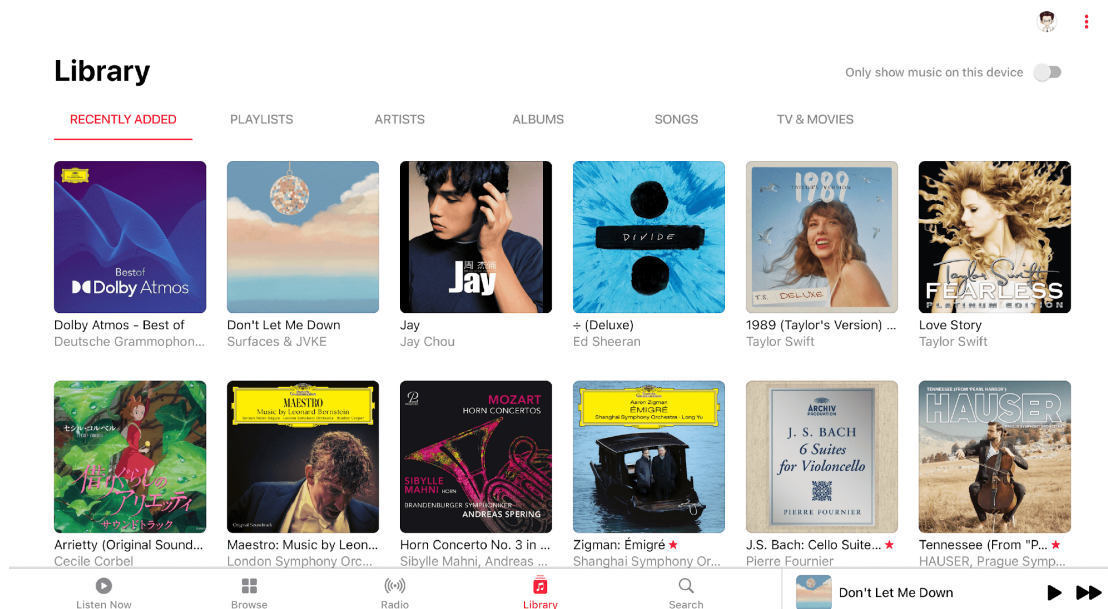


1.3 Follow the guide on the screen to sign in your Apple Music Account.

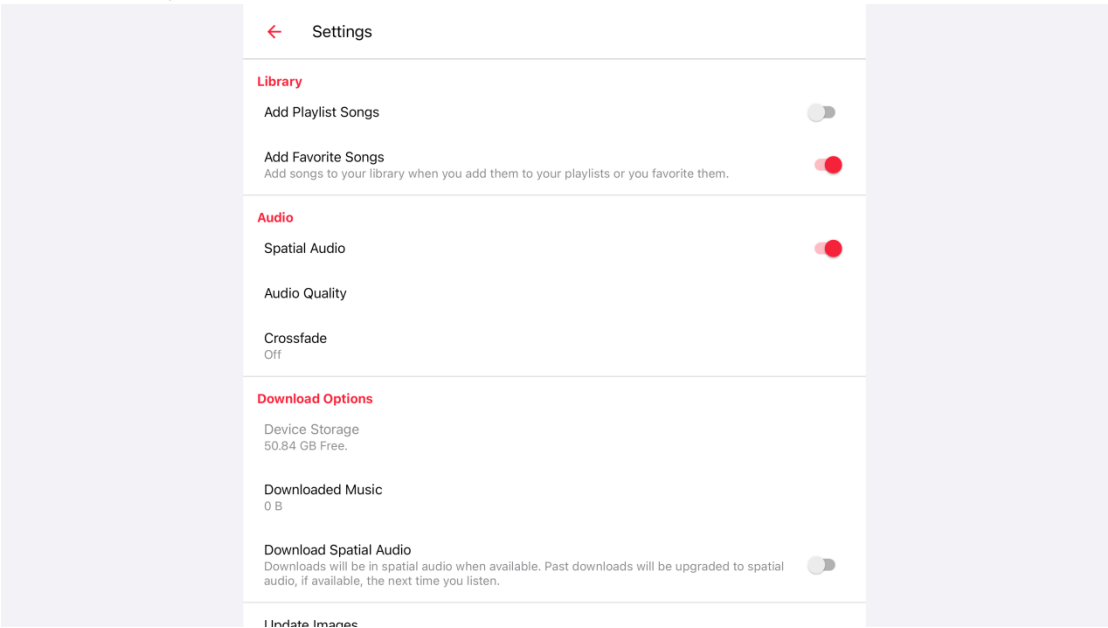
Note: As this Application is for mobile devices, please use Zidoo Control App's Cast function to operate the Apple Music, in this way you will get better operation experience.



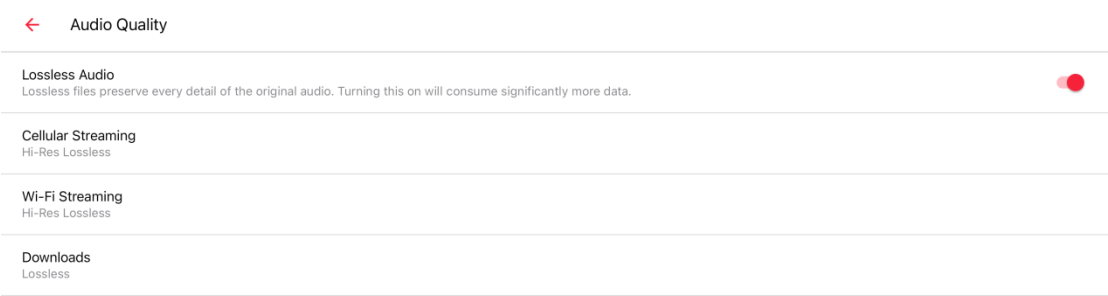
1.4 Click the three dots (settings icon) on the right top corner.

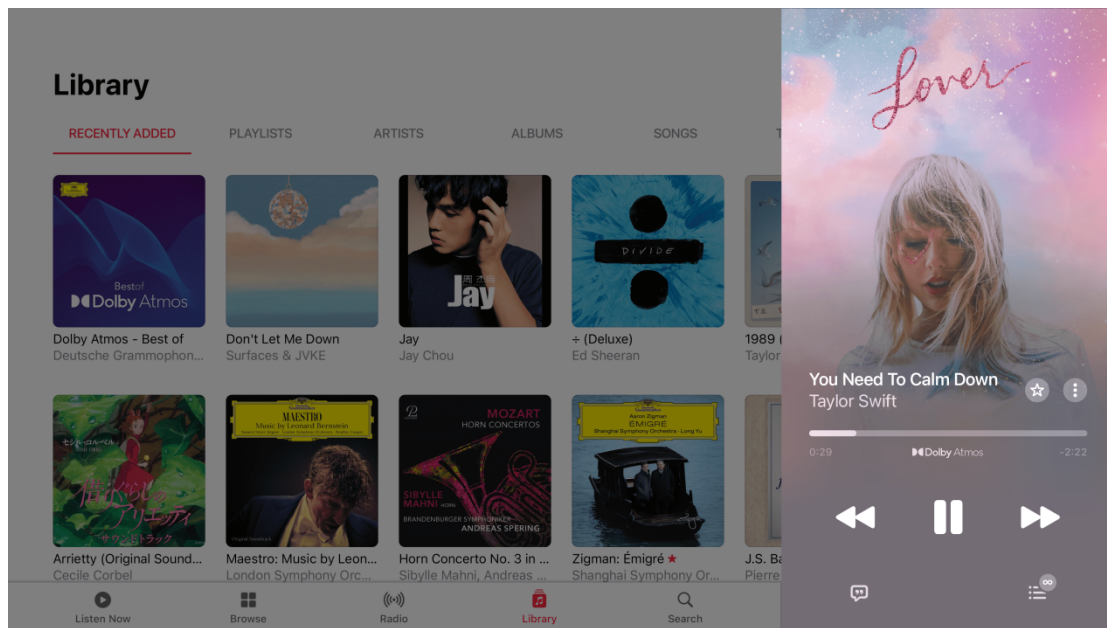


This is the Settings menu, please firstly enable “Spatial Audio” and turn off “Crossfade” in the “Audio” Setting.

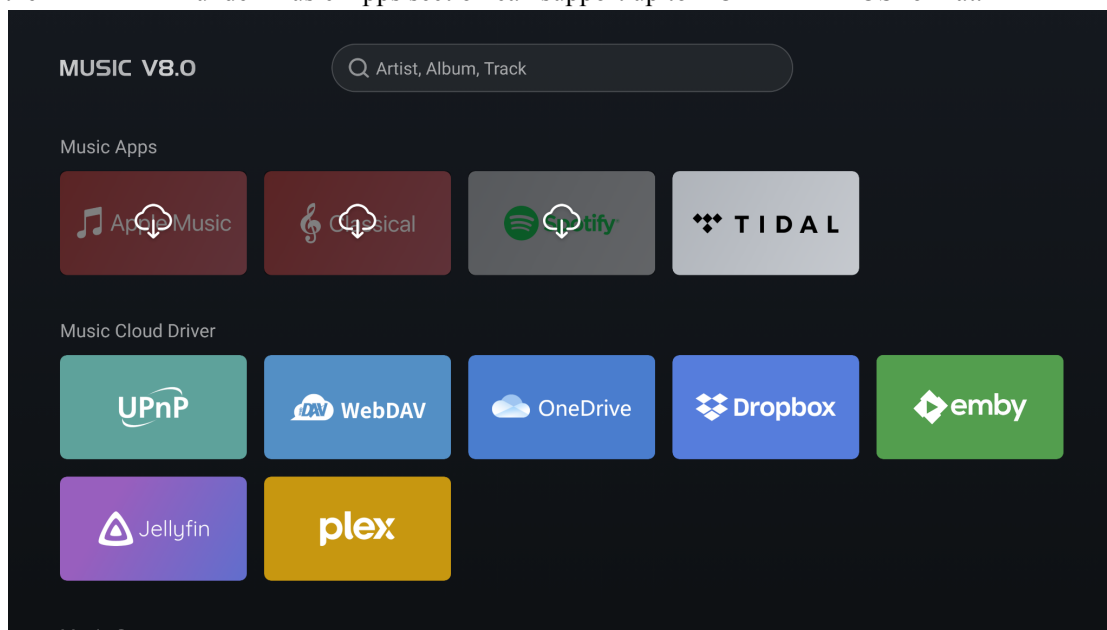


Secondly, enter “Audio Quality” menu, enable “Lossless Audio”. Thirdly, choose “Hi-res Lossless” in “Wi-Fi Streaming” menu. Then, you will be able to play DOLBY ATMOS on Apple Music

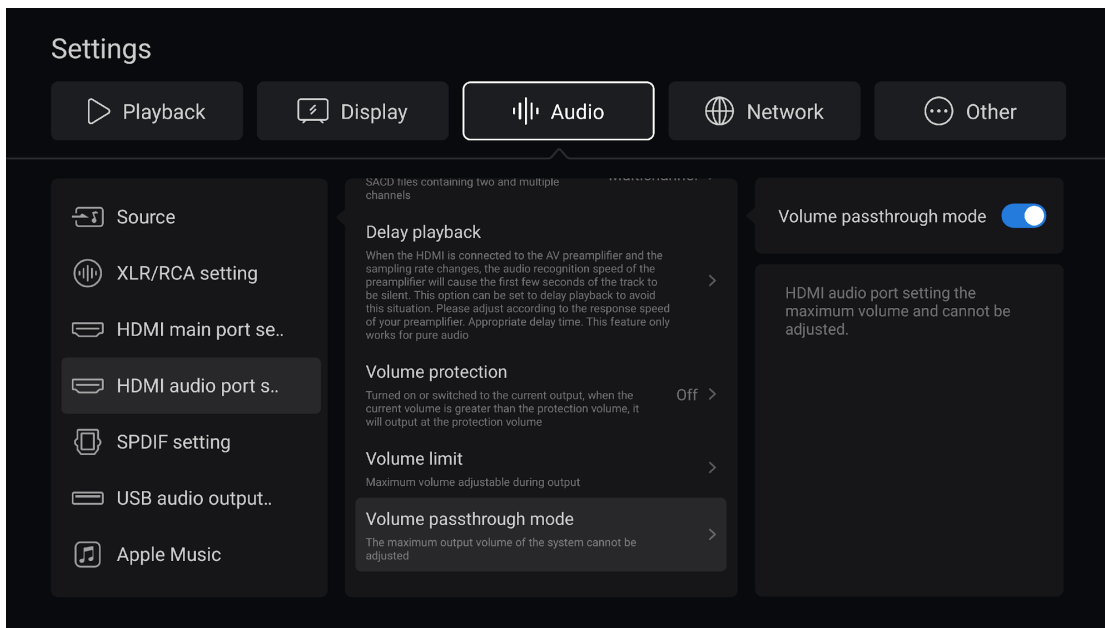




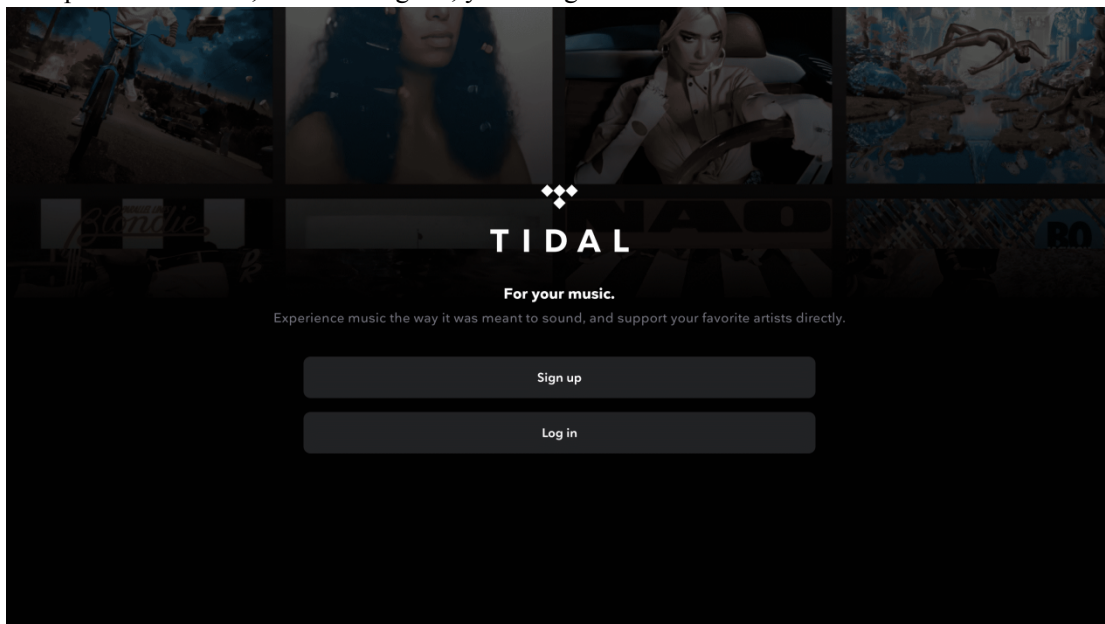
2. How to play DOLBY ATMOS music on TIDAL
 - 2.1 The integrated TIDAL under music service on Zidoo only supports up to Tidal MAX, but the TIDAL APP under Music Apps section can support up to DOLBY ATMOS format.

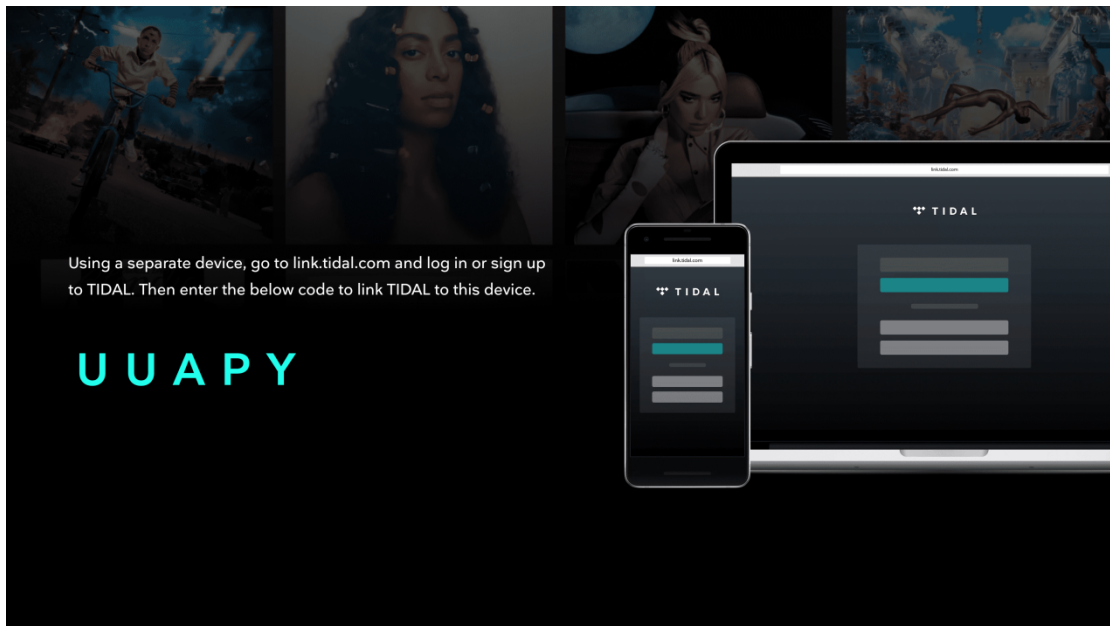


Note: the TIDAL under music APPs section on Zidoo supports Dolby ATMOS passthrough via HDMI port. Please make sure you use the HDMI port and have enabled the volume passthrough mode.



2.3 Open TIDAL APP, click on “log in”, you will get a code as below.

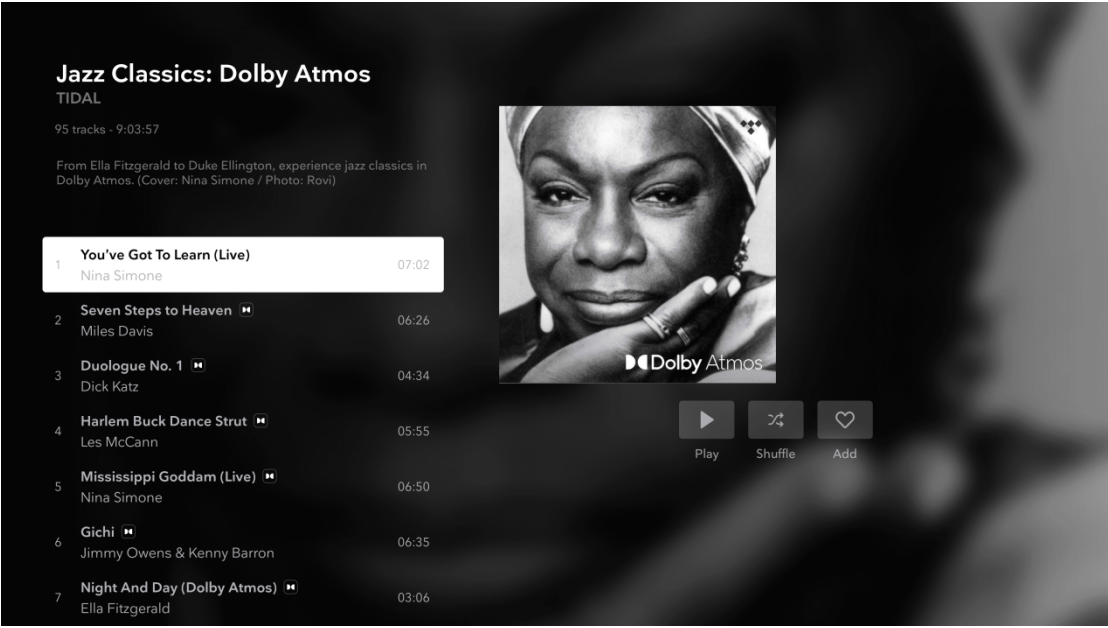
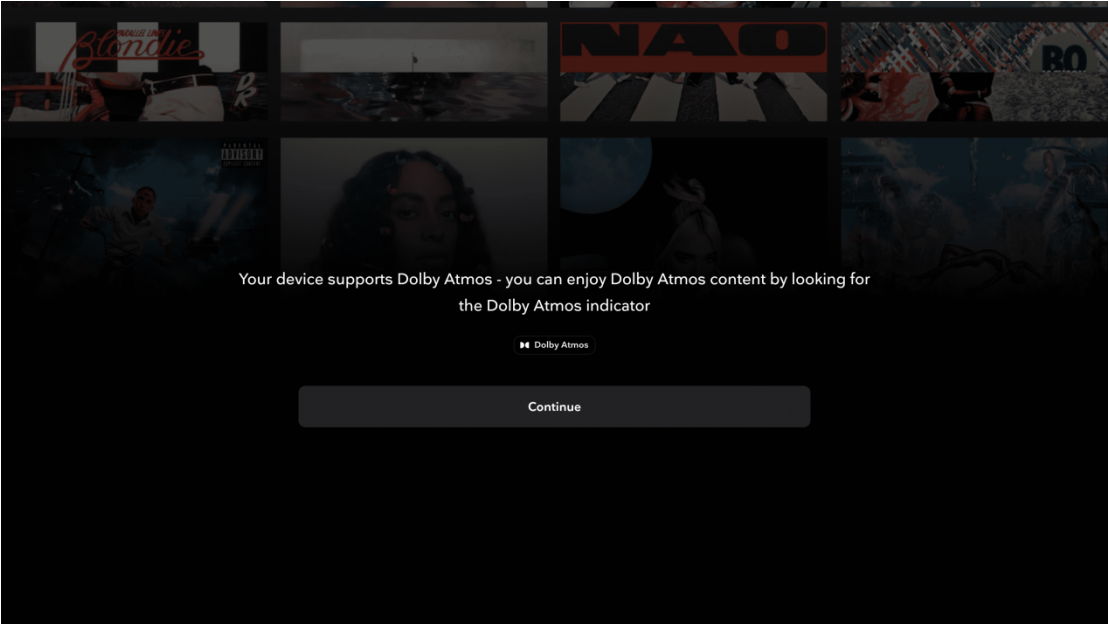


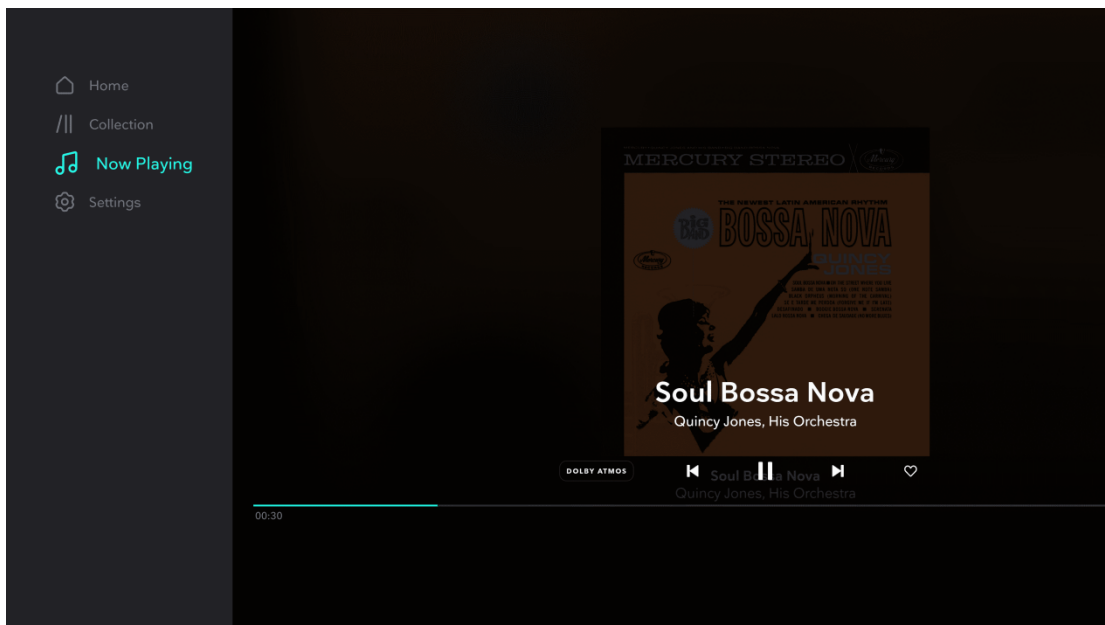


Enter link.tidal.com on your computer, log in your TIDAL account, then input the code shows on your Zidoo screen. For example, the code on my Zidoo screen is UUAPY, so I need to input UUAPY on my computer to make the connection.

The image shows the TIDAL mobile app interface for linking a device. At the top is the TIDAL logo. Below it, the text reads "Link your device to your TIDAL account" followed by "Enter the code shown on your device". A dark grey input field contains the code "UUAPY". Below the input field is a white "Continue" button.

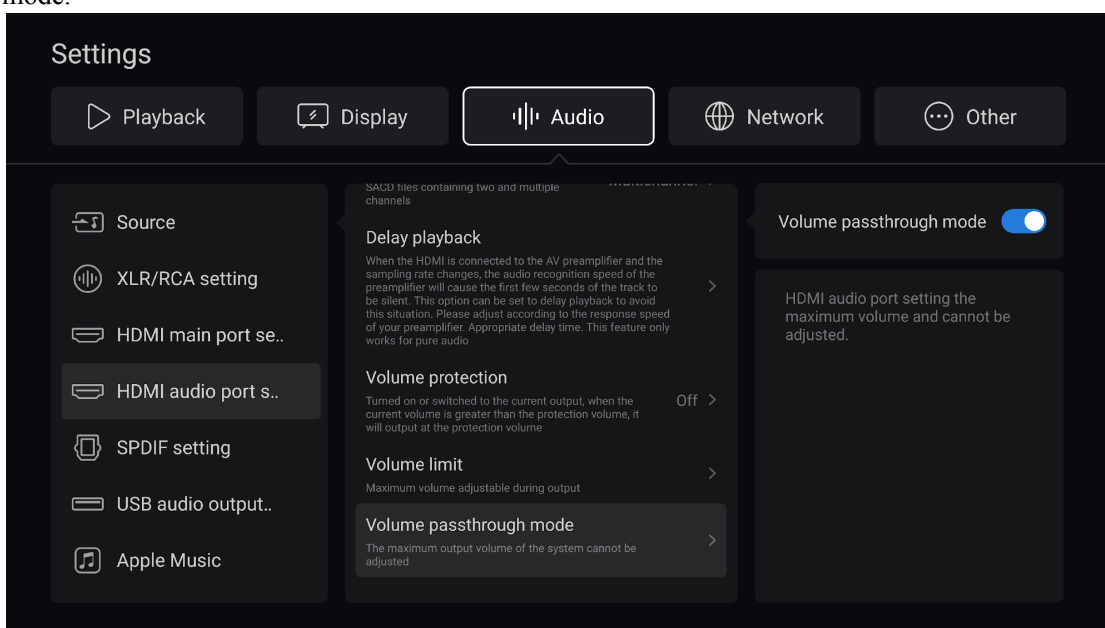
2.4 After connecting your TIDAL account, you will be able to play DOLBY ATMOS music on TIDAL APP.



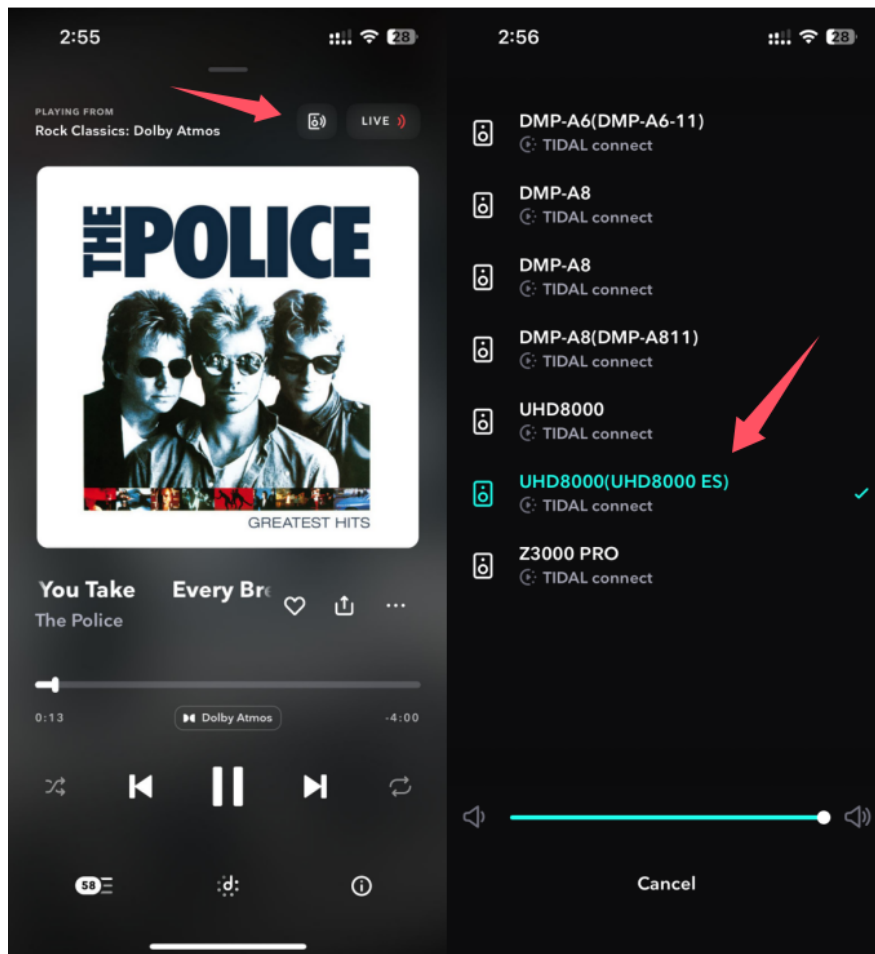


3. How to play DOLBY ATMOS music on TIDAL CONNECT ?

3.1 Using TIDAL CONNECT with Zidoo supports Dolby ATMOS passthrough via HDMI port as well. Please make sure you use the HDMI port and have enabled the volume passthrough mode.



3.2 Make sure your Zidoo is on the same LAN as your phone. On TIDAL APP, choose your Zidoo device as shown below.



3.3 Then you will be able to enjoy DOLBY ATOMS music by using TIDAL CONNECT.

