

Instaword Privacy Policy

Effective Date: April 17, 2026

Instaword, Inc. ("we," "us," or "our") operates a speech recognition application designed to support the Mizo and Khasi languages. This Privacy Policy explains how we collect, use, store, and protect your information when you use our application.

1. Information We Collect

We do not collect personal information such as your name, email address, phone number, or account credentials. Our app is free to use and does not require registration.

When you use our app, we collect only the following:

Audio Recordings: Voice recordings you submit when speaking Mizo and Khasi phrases into the app.

Transcriptions: The text output generated by our speech recognition model based on your audio.

Feedback: Your thumbs up or thumbs down rating indicating whether the transcription was accurate.

Device Identifier: A unique device ID used solely to provide you with feedback about how many recordings you have submitted and the speech model's accuracy score for your submissions. This identifier is not linked to any personal information.

2. How We Use Your Information

We use your information for the following purposes:

Speech Recognition: Your audio is sent to our hosted speech recognition model to generate a transcription, which is then displayed to you.

User Feedback: Your device ID allows us to show you statistics about your contributions, including your submission count and accuracy scores.

Quality Review: Your audio recordings and transcriptions are stored for review by our moderation team to assess data quality.

Model Improvement: High-quality audio-transcription pairs may be retained and used to train and improve our Mizo and Khasi speech recognition models. This helps us build better technology for the Mizo and Khasi language.

3. Data Storage and Retention

Your audio recordings and transcriptions are stored in our secure database. After moderator review, data is either deleted if not suitable for training purposes, or retained indefinitely if it provides value for improving our speech recognition models.

We implement reasonable security measures to protect your data from unauthorized access, alteration, or destruction.

4. Data Processing

When you submit audio through our app, it is transmitted to our servers where our speech recognition model processes it. The transcription result is returned to you immediately. Both the audio and transcription are then stored for the purposes described above.

5. Data Sharing

We do not sell your data. We may share your information only in the following circumstances:

Service Providers: With cloud hosting and infrastructure providers who help us operate our services, under strict confidentiality agreements.

Research Collaborations: Anonymized audio datasets may be shared with research partners working on Mizo and Khasi language technology.

Legal Requirements: When required by law or to protect our legal rights.

6. Your Rights

Since we do not collect personal information, your audio recordings are not linked to your identity. However, if you wish to request deletion of recordings associated with your device ID or have questions about your data, please contact us using the information below.

7. Children's Privacy

Our app is not directed at children under 13. We do not knowingly collect personal information from children under 13. If you believe we have inadvertently collected such information, please contact us and we will promptly delete it.

8. Changes to This Policy

We may update this Privacy Policy from time to time. We will notify you of significant changes by posting the new policy on our app or website with an updated effective date.

9. Contact Us

If you have questions about this Privacy Policy, please contact us at:

Instaword, Inc.

Email: info@instaword.ai

By using the Instaword app, you acknowledge that you have read this Privacy Policy and consent to the collection, use, and storage of your data as described herein.