

How is one student's Chromebook identified from another student?

All the Chromebooks are the same, so they look very much alike. However, each Chromebook will be tagged with a sticker with the student's name and student ID number on it. Additionally, district asset tags with barcodes will be on each device and each device has a serial number. The district keeps all that data, so if a Chromebook is misplaced, we can determine who it is assigned to get it back to the student user. Any ID stickers that are on the Chromebook when issued **must** stay on the Chromebook. While the devices are issued to students, they are still district-owned property.

Will the Chromebooks ever leave the building?

Upper elementary through high school students (grades 2-12) will be allowed to take the Chromebooks home for school-related use. Devices for primary students (grades K-1) will be kept at school. All students must have **both** a Device Loan Agreement and Authorized Use Policy signed by themselves and a parent before they are issued a device. This will occur during registration.

My child forgot to charge their Chromebook before school. Now what?

Every Chromebook is provided with one charger. Students are expected to charge their Chromebooks nightly at home and bring them to school fully charged. If one is available, students who do not bring a charged Chromebook back to school may be issued a loaner device for the day, which cannot be taken home. Loaners may not be available and your student may be without the Chromebook for the day. They may be able to charge the Chromebook in the library or in different classrooms.

If a student must take it to another room, how will they carry their Chromebook?

Chromebooks should never be transported while open as even gentle handling can damage the screen. Chromebooks should be safely closed and placed in a Nutcase or backpack/case before they are taken from classroom to classroom, or to and from school daily.

Where can you get an Internet connection if the building's wireless connection is not working?

The devices will only connect to the web wirelessly. If the district's WiFi network is down during school, the Chromebooks will not have connectivity to the web. However, some features, such as access to the student's Google Drive, will still work on a limited basis. The work that is done off-line will be backed up when a wireless Internet connection is restored.

All public libraries in Summit County (Frisco, Silverthorne, Breckenridge) have public WiFi access.

What login will students use to get into the device operating system?

Students will each have an email address that is their primary login and username. Students can change their password, but they cannot change their username. The district cannot recover passwords and students should remember them to ensure successful logins.

Can the Chromebooks be used with an account that is not SummitK12?

No. Students and staff cannot access a district-owned Chromebook with any other login other than their district-assigned email. For example, students will not be able log in to their personal Gmail account on a district-provided Chromebook. However, if a student logs into another device with their school username (a PC laptop, a school lab computer, a loaner Chromebook, etc.) all of their information (bookmarks, emails, documents, applications, etc.) will be available to them on that device when using a Chrome browser.

Will unsafe or inappropriate websites be filtered on the devices?

We do our best to ensure our child's online experience is safe. Before each Chromebook device connects to the Internet, it must pass through district network firewalls and filters as well as in-school Blocks-i filtering policies. This happens when the device is browsing on campus on school-owned

networks.

When students are off campus using another WiFi network, parents have access to Blocksi to manage content and screen time. Families are able to set up filtering and age restrictions directly with your ISP. Secondary students have additional content monitoring for student safety through Gaggles.

What happens if students have been visiting inappropriate websites?

While we do our best to stay up to date on internet trends, some websites are not blocked or are able to bypass our filters. Teachers and parents are encouraged to monitor internet use and check Chromebook browsing history to drive appropriate content conversations. Browsing histories cannot be deleted by the students. The district will also monitor student browsing histories. If you discover any inappropriate web activity, please contact your child's teacher, principal, assistant principal or dean of students. Inappropriate web browsing is a violation of the district Authorized Use Policy and may result in disciplinary action.

What happens if the device is damaged or lost?

Students and parents will be responsible for district-owned technology property that is issued to them, just as they are for other district-owned items such as textbooks, calculators, cameras, athletics equipment or library books. The district will repair or replace the device, but students and parents will be responsible for the [cost](#) of those repairs or replaced devices.

*The standard warranty on the device is four years for manufacturing defects *only* and does not cover normal use wear-and-tear.

Can you Print from the devices?

Digital online file sharing between staff and students is one of the great advantages of the Chromebooks and is an easy and efficient way to distribute and turn in assignments without printing. To be as Environmentally-Friendly as possible, file sharing also saves on paper, ink and toner use. With the encouraged use of online file sharing, Chromebook printing is disabled.

What if another student damages my student's device?

In such cases, circumstances will be investigated on a case-by-case basis. School administration and the School Resource Officer may be involved if it is suspected to an intentional act or act of vandalism.

What do I do if my Chromebook is not functioning or broken?

Damaged or non-functioning devices must be turned in to the student's Media Specialist/Tech Lead so a repair can be started. District technology staff members are certified to complete many repairs in-house without voiding the warranty. Some repairs may require the devices being sent out to the manufacturer for repair or replacement. Do not attempt to repair your device! Any damage to the device may result in additional fees or complete replacement of the device.

Students who are without their device due to repairs will be issued a loaner through to use during school only.

Do repair fees need to be paid up front?

Paying for repairs will be billed once damage and parts cost have been determined. Arrangements can be made for payment plans so students can continue using their device. If you have any questions about O2W fees, please contact your principal.

How much storage do students have?

Students using Chromebooks will have 16 gigabytes (about 16,000 megabytes) of storage on the machine, plus another 30 gigabytes of online "cloud" storage that is attached to their email and accessible via the Google Drive application.

What kind of APPLICATIONS are on the devices

There are thousands of apps available for Chromebooks covering a wide variety of topics. The apps, which run in the Chrome browser, are downloadable through the Chrome Web Store.

What devices can be connected to a Chromebook?

A Chromebook can connect to:

- USB storage devices, mice and keyboards
- SIM cards
- SD cards
- External monitors and projectors (via HDMI)
- Headphones, earbuds, microphones

How can students submit work on assignments via their devices?

Google Drive and Google Classroom have built in features that allow work to be “shared” between teachers and even classmates. Students can create documents, spreadsheets, drawings, photos, presentations and even videos. Each item can be “shared” with a teacher prior to its due date. The teacher can then see the work on his or her own computer to review it or grade it for the student.

What if a student is out of school for an extended period (illness, travel, family emergency, etc.)?

With the devices, it will become even easier for students to receive work from their teacher. Assignments, readings, and other resources can be placed online and shared with the student who is absent. The student can do the work online from home and share it back with the teacher.

Can the devices be used at home?

Yes, the device will be available for use at home. Chromebooks need a WiFi network to access the internet, although students can work “offline” on some Google drive documents. [Click here for directions on offline use.](#) Documents edited offline will be backed up online when an Internet connection is established.

Will devices be kept by students over summer?

Yes. Students keep their chromebooks over the summer to extend their learning opportunities. They are expected to keep them up-to-date and fully charged, ready for the first day of school. If repairs are needed during the summer, contact 970-368-1888 or TechHelp@summitk12.org.

How long should Chromebooks last?

Chromebooks have very few moving parts in them and generate very little heat. Therefore the life expectancy — so long as they are treated appropriately — is fairly significant. Hardware can last up to 10 years with Auto Update Expirations set by [Google](#). Additionally, the devices have powerful processors, adequate memory, and automatically update the latest software and security features without anything needing to be done by the student.

Can the district track web history?

Yes. The district can track information on what sites students were on, when they were on them, and how long they were on those sites. Students should only visit sites that are approved by the district and those that are not in violation of the Acceptable Use Policy. Violations of the policy can result in disciplinary action, including the student being suspended from using the school network and device use.

What can you say about eTextbooks? Will they replace traditional texts?

There is a growing number of eTextbooks available for schools to use, whether they are viewed on Chromebooks, iPads, traditional laptops or other devices. eTexts are generally cheaper than hard-cover textbooks, are updated at least annually (if not more often), are highly portable (multiple texts one device that weighs less than three pounds), and highly interactive. eTextbooks aren’t just black letters on white screen. Oftentimes, text is searchable, citable, linked to other resources, or chapters and

lessons have learning activities, videos and photo galleries built right in. They are enhanced with audio, interactivity and multimedia, and they offer tremendous learning advantages to our students. We will still use traditional textbooks in the foreseeable future, but the shift to more eTextbooks will happen. Additionally, many of our curriculum pieces — including our new reading and math curriculum for elementary students — have online and interactive components to go along with the more traditional classroom materials.

How can you prevent student copying and/or plagiarism?

There are ways within the software systems we have to check and see if work is copied between students. Summit High also has a limited subscription with Turn It In which helps prevent cheating from happening, too.

Will paper assignments become obsolete?

We can't say we'll never have paper or printed projects or work, but it will become less used as time goes on. This can add up to significant cost savings for the district by using less ink, toner and paper. That's good for the environment, too.

Can parents use the Chromebooks?

When a student is logged into the Chromebook, parents can use them to check on student work, view their browsing history or connect with teachers through our PowerSchool parent portal or via the student's email. The Chromebooks do not allow access for personal Google accounts.

Can my child opt out of having a Chromebook?

No. Chromebooks are expected to become an integral part of the education all students receive at the Summit School District, and we want them to take advantage of the powerful learning resources available with it.

Can student work be transferred from their Chromebook to another device?

All student work can be transferred from their Chromebook as long as a student is using a Chrome browser and logs in with his/her district email address. Keep in mind, most schoolwork is in the cloud, saved in drive.google.com

Data can also be saved to a USB drive and transported between devices.

What about computer viruses getting onto the Chromebook?

Since the applications run through the browser and online, there is little worry about having viruses infect the Chromebook's software or hardware.

Students have access to the Chrome Web Store and may install extensions, themes and apps that limit use of the device.