



Governor's Office of Information Technology
1575 Sherman Street
Denver, CO 80203

Invoice Period
September 2025

Due Date
December 12, 2025

Greetings!

There are a few items we would like to direct your attention to related to your September 2025 Real-time Billing (RtB) invoice for OIT Services:

The following enterprise/recurring services are included on your agency RtB FY26 period 3 invoice, if applicable:

- 3107 - Smartnet

Service Updates, Billing Metrics and Rate List:

OIT's service rate list for FY 2025-26 can be found [here](#).

All IT Rates and Services Board (RSB) information can be referenced [here](#).

Billing Disputes Guidance:

For FY26, disputes for Period 3 billing must be submitted within 90 days or by January 26th in order to be reviewed and resolved within a timely manner. Disputes submitted for RtB FY26 period 3 after 90 days of receiving your invoice, or after January 26th, will not be processed.

Please work with your IT Director if you identify a discrepancy prior to submitting a dispute.

Budget data in Real-time Billing Dashboards:

OIT's Real-time Billing [dashboards](#) include budget data where available to assist agencies in their initial review of invoices and service consumption. Please be aware that the budget amounts shown are estimated based on the final approved Payments to OIT budget totals approved by the General Assembly, and they do not include other operating budgets (non-payments to OIT) that may be used to support the consumption of OIT services. Agencies should perform their own detailed analysis each month to review their spending on OIT services and consider all funding sources and budgets that they allocate expenses to, in order to effectively manage their spending on IT services throughout the year.

Review Payments to OIT Available Balance for FY26:

If your agency foresees a potential overage with your total OIT service consumption and non-payments to OIT lines cannot be used to fund the overage for FY26, **please work with your IT Director and budget staff to determine if your agency needs to submit a RtB supplemental request for FY26**. There is also a Payments to OIT [Dashboard](#) available on the



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RtB site that agencies can reference as an additional tool to assess their Payments to OIT available balance.

Also a reminder that payment is due within 45 days of receiving your monthly ITI bill.

Please let us know if you have any questions.

Thank you!

OIT CFO Team