

MELROSE PUBLIC SCHOOLS COMMUNICATION FLOWCHART

AREA OF CONCERN	FIRST LEVEL	SECOND LEVEL	THIRD LEVEL	FOURTH LEVEL	FIFTH LEVEL
Special Education Services	Teacher or Special Education Coordinator	Special Education Coordinator/ Principal		Deputy Superintendent/ Superintendent	School Committee
Illness or Medication	School Nurse	Lead Nurse	Principal	Deputy Superintendent/ Superintendent	School Committee
A Coach/Advisor or Extracurricular Activity	Coach or Advisor	Activities/ Athletic Director	Principal	Deputy Superintendent/ Superintendent	School Committee
English Language Learning	Teacher	Principal	Executive Director of Academics & Accountability	Deputy Superintendent/ Superintendent	School Committee
A (PreK-12) Teacher or Class, Content, or Curriculum	Teacher	Principal	Executive Director of Academics & Accountability	Deputy Superintendent/ Superintendent	School Committee
Technology	Teacher	Principal	Executive Director of Academics & Accountability/ IT Director	Deputy Superintendent/ Superintendent	School Committee
Graduation, Schedules, Registration, College Testing, Bullying, Social Issues, Safety	School Counselor	Principal	Deputy Superintendent/ Superintendent	School Committee	
Lunch Payments, Meal Benefits, Menu or Services	Building Office	Director of Dining Services	Deputy Superintendent/ Superintendent	School Committee	
Building or Equipment Issue	Building Office	Principal	Deputy Superintendent/ Superintendent	School Committee	
Transportation	Building Office	Transportation Coordinator	Principal	Deputy Superintendent/ Superintendent	School Committee
Before or After School Program	Building Office/ Program Staff	Director of After School	Principal	Deputy Superintendent/ Superintendent	School Committee
METCO (Programming, transportation, etc)	METCO Coordinator	Student Relations Director	Deputy Superintendent/ Superintendent	School Committee	