

Repair Service Agreement & Terms and Conditions

Business Name: Hicks Mobile Repair

Address: 7620 US 178 N Donalds, SC 29638

Phone: 570-423-2299

Email: hicksrvrepair@gmail.com

Date: 6/1/2026

1. Authorization to Perform Work I (the Customer) hereby authorize Hicks Mobile Repair ("Service Provider") to perform the diagnostic, repair, and/or maintenance services described in the attached estimate or work order. I understand that additional repairs may be discovered during the process. Service Provider will notify me of any additional work and obtain my approval before proceeding beyond the initial authorization. I authorize Service Provider to operate the equipment/vehicle as necessary for testing and diagnosis.

2. Estimates and Pricing

- All work is performed at Service Provider's standard labor rates (posted or provided upon request), plus parts and materials at cost plus markup.
- Estimates are not guarantees; actual costs may vary based on parts, labor, and unforeseen issues.
- A written or verbal estimate will be provided where required by law. I agree to pay for all authorized work.
- Diagnostic fees are non-refundable and apply toward repairs if approved.

3. Payment Terms

- Payment in full is due upon completion of work and before release of the equipment/vehicle, unless other arrangements are made in writing.
- Accepted payment methods: [Cash, Credit Card, Check, etc.]. A deposit may be required for parts or extensive work.
- Late payments accrue interest at [1.5% per month or maximum allowed by law].

4. Parts and Warranty

- Service Provider uses quality parts; used/refurbished parts may be used with customer approval.

- Labor warranty [30 days] on repairs performed by us, limited to the specific work done. Parts warranty per manufacturer.
- Warranty excludes damage from misuse, neglect, improper operation, accidents, or modifications. No warranty on diagnosis-only services.
- Customer must notify us promptly of issues and return the item for inspection/repair under warranty.
- We are not responsible for pre-existing conditions or failures unrelated to our work.

5. Customer Responsibilities and Risks

- I represent that I am the legal owner or have full authority to authorize repairs.
- I agree to remove all personal items from the equipment/vehicle. Service Provider is not responsible for loss, theft, or damage to personal property.
- I acknowledge risks inherent in repair work (e.g., mechanical failure, water damage for boats/RVs, fire hazards with engines).
- Service Provider is not liable for delays due to parts availability, weather, or other events beyond our control.

6. Liability Waiver and Release To the fullest extent permitted by law, I release, waive, and discharge Service Provider, its owners, employees, and agents from any and all claims, liabilities, damages, or losses arising from or related to the services, including but not limited to:

- Damage to the equipment/vehicle during repair, testing, storage, or transport.
- Personal injury or property damage (except to the extent caused by gross negligence or willful misconduct).
- Consequential damages, loss of use, or indirect losses. I agree to indemnify and hold harmless Service Provider from any claims brought by third parties related to my equipment/vehicle.

7. Storage and Abandonment If I fail to pick up the equipment/vehicle within [e.g., 10 days] after notification, it may be subject to storage fees and eventual sale or disposal under applicable lien laws.

8. Governing Law and Dispute Resolution This Agreement is governed by the laws of the State of SC. Any disputes shall first attempt mediation; otherwise, resolved in the courts of Abbeville County, SC.

9. Entire Agreement This document, along with any work order/estimate, constitutes the full agreement. No oral modifications. If any provision is invalid, the remainder remains enforceable.

Customer Acknowledgment I have read, understand, and agree to all terms above. I received a copy of this agreement.